

**From:** Robert Dicerbo [REDACTED]  
**Sent:** 1/8/2018 4:22:24 PM  
**To:** Daphne Cales [REDACTED]  
**CC:** Cynthia Rodriguez [REDACTED]  
**Subject:** RE: EPSTEIN URGENT [1]

Classification: **For internal use only**

Daphne, I spoke to FIS card support team and they confirm the card is fine, They also don't see any additional attempts on this card.

They also mentioned, some Banks will only foreign cardholders to withdraw up to a certain amount in any given day. If he still needs cash, can you have him try again?

Thanks.

Rob

Regards,

Robert DiCerbo  
 Deutsche Bank Trust Company Americas  
 Deutsche Bank Wealth Management  
 345 Park Ave. New York, NY 10154  
 Tel: [REDACTED]  
 Mobile: [REDACTED]  
 [REDACTED]

**From:** Daphne Cales  
**Sent:** Monday, January 08, 2018 3:50 PM  
**To:** Robert Dicerbo <[REDACTED]>  
**Cc:** Cynthia Rodriguez <[REDACTED]>  
**Subject:** EPSTEIN URGENT [1]

Classification: **For internal use only**

Hey Rob,

Do you have a minute to talk? Regarding the below.



Card management system  
 Log on to FIS 2018 10 04 15:17:20 1 Jan 18  
 Password not visible in this page

Cardholder Information	Card Number	Name 1	Name 2	Primary Expiry	Expiry	Balance	Active
Cardholder	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

  

Transaction List	Transaction Code	Transaction Description	Amount	Balance	Contact
1/1/2018 12:00:00	01000000	NEW CARD ACTIVATED FOR AND PNC	\$ 1,000.00	\$ 1,000.00	
1/1/2018 08:11:54	10000000	NEW CARD ACTIVATED FOR AND PNC	\$ 1,000.00	\$ 1,000.00	
1/1/2018 08:11:54	10000000	NEW CARD ACTIVATED FOR AND PNC	\$ 1,000.00	\$ 1,000.00	
1/1/2018 12:00:00	10000000	NEW CARD ACTIVATED FOR AND PNC	\$ 1,000.00	\$ 1,000.00	