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**From:** Jj Litchford [REDACTED]  
**Sent:** 10/5/2015 1:35:22 PM  
**To:** Navin-Kumar Pankaj [REDACTED]  
**CC:** Gwen Hill [REDACTED]; [REDACTED]; Prashant Mahendru  
**Subject:** RE: Account Re-opening [I]  
**Importance:** High

Classification: **For internal use only**

We have submitted a rush KYC to deal with the below issue. The KYC is [REDACTED]. When it is approved hopefully today, we are requesting a RUSH on this account re-opening. I will follow up as soon as the KYC is approved.

Thanks,  
JJ



JJ Litchford  
Associate Banker

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management

*Passion to Perform*

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**From:** Navin-Kumar Pankaj  
**Sent:** Thursday, October 01, 2015 5:22 PM  
**To:** Jj Litchford  
**Cc:** Gwen Hill; [REDACTED]; Prashant Mahendru  
**Subject:** RE: Account Re-opening [I]

Hi Jj,

Since customer "Mort, Inc." is a prospect hence, we require KYC# within one year to approve this re-open request.

KYC [REDACTED] is more than one year old.

Kind regards,  
Navin Kumar Pankaj

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Please send all the PWM AOG- COB mail related Queires to our new Group E-mail ID  
[REDACTED]