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**From:** Vaishali-P Mehta [REDACTED]  
**Sent:** 10/1/2015 5:37:06 PM  
**To:** Jj Litchford [REDACTED]; Armen Brash [REDACTED]  
**Subject:** Re: Account Re-opening [I]

Jj I'll get back you first thing tomorrow morning

Sent from my BlackBerry 10 smartphone.

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**From:** Jj Litchford  
**Sent:** Thursday, October 1, 2015 5:29 PM  
**To:** Vaishali-P Mehta; Armen Brash  
**Subject:** FW: Account Re-opening [I]

Classification: **For internal use only**

Hello my favorites--

Can you let me know what I need to do to re KYC this entity for which an account was auto-closed (information below)? This is going to be a high rush situation, the client is absolutely furious.

Thanks,  
JJ



JJ Litchford  
Associate Banker

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management

*Passion to Perform*

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**From:** Navin-Kumar Pankaj  
**Sent:** Thursday, October 01, 2015 5:22 PM  
**To:** Jj Litchford  
**Cc:** Gwen Hill; [REDACTED]; Prashant Mahendru  
**Subject:** RE: Account Re-opening [I]

Hi Jj,

Since customer "Mort, Inc." is a prospect hence, we require KYC# within one year to approve this re-open request.

KYC [REDACTED] is more than one year old.