
From: Armen Brash [REDACTED]
Sent: 3/22/2016 9:12:17 AM
To: Jj Litchford [REDACTED]; Stewart Oldfield [REDACTED]
CC: Andrew Gallivan [REDACTED]
Subject: FW: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

All,

This overdraft has now been outstanding for 11 days. Per policy, it is being escalated to Andrew, copied.

I understand that the client had fraud on this account about a week ago—a new account was opened and the assets were transferred, but this account was supposed to be closed (and was not).

As of Friday, we were waiting to learn if this was a "good" transaction or also fraudulent.

JJ: Do you have an update on this and when the overdraft will finally be resolved?

Best,
Armen



Armen Brash
Director

Deutsche Bank Wealth Management
[REDACTED]

Passion to Perform

From: Melinda Roy
Sent: Monday, March 21, 2016 11:17 AM
To: Armen Brash
Cc: Jj Litchford; Stewart Oldfield
Subject: RE: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

Thank you. Sorry for the confusion. JJ is coming in this afternoon to take care of it.

From: Armen Brash
Sent: Monday, March 21, 2016 11:16 AM
To: Melinda Roy
Cc: Jj Litchford; Stewart Oldfield
Subject: RE: Account [REDACTED] Overdraft for 8 days- ACTION REQUIRED [I]

Classification: **For internal use only**

Fee waiver approved...