
From: Navin-Kumar Pankaj [REDACTED]
Sent: 10/1/2015 5:21:45 PM
To: Jj Litchford [REDACTED]
CC: Gwen Hill [REDACTED]; [REDACTED]; Prashant Mahendru
Subject: RE: Account Re-opening [I]

Hi Jj,

Since customer "Mort, Inc." is a prospect hence, we require KYC# within one year to approve this re-open request.

KYC [REDACTED] is more than one year old.

Kind regards,
Navin Kumar Pankaj

Please send all the PWM AOG- COB mail related Queires to our new Group E-mail ID
[REDACTED]



Navin Kumar Pankaj
Analyst PWM US Operations

DBOI Global Services Private Limited
Global Business Services
[REDACTED]

Email [REDACTED]

From: Jj Litchford
Sent: Friday, October 02, 2015 2:18 AM
To: [REDACTED]
Subject: Account Re-opening [I]

Classification: **For internal use only**

Hi--

Please re-open account [REDACTED] (Mort, Inc.). The client is looking to transfer money into the account (per the attached instruction). It was closed on 5/26/2015 and still appears on FIS Metavante. The client did not send a letter to close, and the account was recently opened on 2/6/2015. The KYC is still valid.

Thanks,