

Please be informed that , today we are facing some IT issue in DBDI application, due to this we are not able to process the below payments till now.

We have already escalated this issue to DBDI support team for same and they are working on the on priority.

We will keep you posted for same shortly.

Teas case	Account number
1989821	[REDACTED]
1989771	[REDACTED]
1989774	[REDACTED]
1989825	[REDACTED]
1989879	[REDACTED]
1989880	[REDACTED]
1989881	[REDACTED]
1989653	[REDACTED]

Thanks,

With regards,  
Hemant-Kumar Rathore



Hemant-Kumar Rathore

DBOI Global Services Private Limited  
COO Wealth Management Operations

[REDACTED]

Please send all the Banking related Queries to our new Group E-mail ID

[REDACTED]

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**From:** Vikas Dave  
**Sent:** Friday, September 21, 2018 2:52 PM  
**To:** Hemant-Kumar Rathore <[REDACTED]>  
**Subject:** FW: Pending FX Payments dtdt 09/21/2018 [!]

Classification: **For internal use only**

Vikas Dave  
Associate | COO Wealth Management Operations