

funds accordingly. An amendment was sent the same day and a request was sent to our operations team to provide confirmation on receipt of funds.

You have mentioned a recall, which I initially advised you not to because that request could take 10 or more business days for the funds to be returned. There is a chance the client will have already received the funds while the recall is being processed, causing a debit in the beneficiaries account.

You have mentioned sending a new wire, which I initially advised you not to because that request could again take up to 10 business days. There is a chance the beneficiary will receive the first wire while you send the second wire. You will have to go back to your beneficiary and ask for those funds back, which again takes time.

When we send tracers out or amendments for wires out to a foreign bank, we are truly at the mercy of waiting for a response from the other side. No matter how many messages we send out to the other bank, we have to wait for a response.

I understand your frustration and I apologize this has taken so much of your time and effort to get this finalized, but I can assure you we are doing everything we can to make sure the payment is received.

I just received notification Alfa Bank cannot apply the funds as the beneficiary account name is incorrect. They cannot match the account number with the account name provided.

I am happy to reach out to your beneficiary if you would be so kind as to provide their contact information. I can of course CC you on any communication I send.

Kind regards,  
Brigid Macias



**Brigid Macias**  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Bank Wealth Management  
345 Park Avenue  
24th Floor  
New York, NY 10154

Securities offered through Deutsche Bank Securities Inc.

---

**From:** Bella Klein [REDACTED]  
**Sent:** Tuesday, February 12, 2019 10:10 AM  
**To:** Brigid Macias <[REDACTED]>  
**Cc:** Richard Kahn <[REDACTED]>; Stewart Oldfield