
From: Armen Brash [REDACTED]
Sent: 5/16/2016 12:52:02 PM
To: Stewart Oldfield [REDACTED]; Paul Morris [REDACTED]
Subject: FW: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]
Attachments: RE_TEAS Case 01552343 has been Rejected [I].pdf
Importance: High

Classification: **For internal use only**

Gentlemen,

Can you please prepare and send a letter notifying Mr. Epstein that the provisional credit has been made final.
Letter Template: http://americas.awm.intranet.db.com/en/files/13-AWM-0392_resol_on_claim_client_reimbursement_052413.pdf

Also, can you please see if you can find the Provisional Credit letter that we would've sent to Mr. Epstein on or around 3/8;

TEAS CASE 01552343 plus my attached correspondence with JJ indicates that it was sent around then.

Best,
Armen



Armen Brash
Director

Deutsche Bank Wealth Management
345 Park Avenue, 10154-0004 New York, NY, USA

Passion to Perform

From: Derek Johnson
Sent: Monday, May 16, 2016 12:34 PM
To: Armen Brash; Paul Morris; Stewart Oldfield
Cc: Margie Edwards; Michelle Yoo; Judy Ekwughalu
Subject: RE: Reg E Review - Error Resolution Process - Client notification letter for provisional credit & Final determination letter [I]

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Hi Armen – Thank you for your follow-up email and will gladly accept a copy of the provisional credit letter and final determination letter when available.

