

Subject: RE: Case #01441097 [I]
From: Aracely Sanchez <[REDACTED]>
Date: Tue, 18 Aug 2015 15:03:32 -0400
To: Amanda Kirby <[REDACTED]>

Classification: For internal use only

From: Aracely Sanchez
Sent: Tuesday, August 18, 2015 3:01 PM
To: Edward Borland
Cc: Lacie Masaveg; Amanda Kirby
Subject: RE: Case #01441097 [I]

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Ted-Please go ahead and release the wire.

Amanda- FYI. See below. CHF wire for J Epstein.

Kind regards,
Aracely

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Aracely Sanchez
Vice President

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From: Edward Borland
Sent: Tuesday, August 18, 2015 2:58 PM
To: Aracely Sanchez
Cc: Lacie Masaveg
Subject: Case #01441097 [I]

Classification: For internal use only

Hi Aracely,

I'm reaching out to you regarding the above case. You submitted this wire on Friday and the Reg E team inadvertently didn't release the wire. I'm going to approve the wire right now, but just wanted to get you confirmation that you will pass on the revised disclosure to the client and inform them that the exchange rate and availability date of the funds may have changed.

Apologize for the oversight and inconvenience this may cause. We'll make sure going forward this doesn't happen again. We've haven't had too many of these cases where we missed one, but unfortunately this is a case where we did. I want to make sure the wire gets out today so if you can please confirm back I'm ok to approve I will do so. Happy to discuss in more detail as I know this is not an ideal situation.

Again, apologies for the oversight on our end. We've attached the revised disclosure in dbforce as well.

Thank you,

Ted Borland

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Ted Borland
Assistant Vice President

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