
From: Amanda Kirby
Sent: Saturday, April 11, 2015 2:04 AM
To: Sriram-Srinivasa Kumar; Vikas Dave
Cc: GTO-PWM-Banking Exception-Check-Processing; FX4Cash Ops; Arush Jain
Subject: RE: RE: Non USD Wire case # 01373400 Returned Customer Case # 01380343 [I]

Thank you.

Does that mean the conversion history in the below email chain is incorrect? It says there that the rate on 02-Apr-2015 was 56.3495. I want to provide the client the correct one.

From: Sriram-Srinivasa Kumar
Sent: Friday, April 10, 2015 4:29 PM
To: Amanda Kirby; Vikas Dave
Cc: GTO-PWM-Banking Exception-Check-Processing; FX4Cash Ops; Arush Jain
Subject: RE: RE: Non USD Wire case # 01373400 Returned Customer Case # 01380343 [I]

Classification: **For internal use only**

Hi,

Trade reversed RUB 13,700,000.00 / USD 239,556.56 on 02-Apr-2015 @ Rate 57.189

Kind regards,

Sriram



Sriram Srinivasa Kumar

DBOI Global Services Private Limited
Global Business Services
Block 8, Velankani Tech Park, No.:43, Electronic City, Hosur Road, 560100 Bangalore, India

Visit us: <http://www.dbo.com/fx4cash>

Passion to Perform

From: Amanda Kirby
Sent: Saturday, April 11, 2015 1:53 AM
To: Sriram-Srinivasa Kumar; Vikas Dave
Cc: GTO-PWM-Banking Exception-Check-Processing; FX4Cash Ops; Arush Jain
Subject: RE: RE: Non USD Wire case # 01373400 Returned Customer Case # 01380343 [I]

Hi Sriram,

But that doesn't explain the \$1,571 difference. Using the FX rate of 56.8165 they should have received \$241,127 but only received \$239,556. What is the reason for the \$1,571 difference?