

Is there anyway to change that for a given client? For context this client (Southern Financial) has around \$200MM at the bank spread over 20+ entities each with multiple accounts. This is a really contentious point for them.

Appreciate he help.

On Oct 2, 2015, at 9:08 AM, Daphne Cales <[REDACTED]> wrote:

Classification: **For internal use only**

Good morning.

Accounts with \$0 balances for 90 days are closed automatically on the system. No notification required – if you look at page 43 of the terms and conditions it says we can close an account without notification. It is the account executive/banker/RO's responsibility to make sure accounts are funded and remain active.

Let me know if you need anything further.

Kind regards,
Daphne Cales



Daphne Cales
Vice President | Service Team & Branch Supervisor

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Passion to Perform

From: Catherine Logreco
Sent: Thursday, October 01, 2015 6:25 PM
To: Daphne Cales
Cc: Halina Laczny; Jj Litchford
Subject: FW: Account closing notifications - urgent [I]
Importance: High

Classification: **For internal use only**

Hi Daphne,
Would your group know about below?

From: Halina Laczny
Sent: Thursday, October 01, 2015 6:16 PM
To: Catherine Logreco
Cc: Jj Litchford