

Subject: Re: Fw: Cinq Case Number [REDACTED] [I]
From: Deepak Ramchandani <[REDACTED]>
Date: Tue, 24 Dec 2013 10:14:01 -0500
To: Raunak Tanwar <[REDACTED]>
Cc: Aracely Sanchez <[REDACTED]>, Arpit Pathak <[REDACTED]>, Paul Morris <[REDACTED]>

Classification: For internal use only

Hello Raunak,

We have again today contacted bene bank for the confirmation. Await their response.

Thanks & Regards

Deepak Ramchandani
DBOI Global Services Private Limited
Cash Operations, USD NY Investigations
Jaipur, India
Tel. [REDACTED]
Email [REDACTED]

|----->
| From: |
|----->

>-----
Raunak Tanwar/db/-
dbcom |

>-----
----->
To:
----->

>-----
Deepak Ramchandani/db/-
[REDACTED], |

>-----

|----->
| Cc: |
|----->

>----->
----->
| Paul Morris/db/[REDACTED], Aracely Sanchez/db/[REDACTED],
Arpit Pathak/db/-
[REDACTED] |

>----->
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|----->
| Date: |
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>----->
----->
| 12/24/2013 08:20
PM |

>----->
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|----->
| Subject: |
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>----->
----->
| Re: Fw: Cinq Case Number [REDACTED]
[I] |

Classification: For internal use only

Hi Deepak,

Can you please assist on below in ref to case [REDACTED].

Regards,

Raunak Tanwar

Middle office Banking operations

Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)
email id - [REDACTED]

|----->
| From: |
|----->

>-----

|Aracely Sanchez/db/-
[REDACTED] |

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|----->
| To: |
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|Raunak Tanwar/db/-
[REDACTED], |

>-----

|----->
| Cc: |
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>-----

|Paul
Morris |

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|----->
| Date: |
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|12/24/2013 09:06
AM

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|----->
| Subject: |
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|Re: Fw: Cinq Case Number [REDACTED]
[I]

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Classification: For internal use only

Good morning Raunak- Any update? The client would like a response as soon as possible as tomorrow is a bank holiday.

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic00900.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic22953.gif)

|----->
| From: |
|----->

>-----

|Raunak Tanwar/db/-
[REDACTED] |

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|----->
| To: |
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>-----

|Aracely Sanchez/db/-
[REDACTED], |

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|----->
| Date: |
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|12/23/2013 04:56
PM |

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|----->
| Subject: |
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|Re: Fw: Cinq Case Number [REDACTED]
[I] |

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Classification: For internal use only

Not Yet.

I already asked USD investigations to expedite.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd

Phone: [REDACTED]

FAX: [REDACTED]

AVAYA: [REDACTED]

UK #: [REDACTED] (BCP)

email id - [REDACTED]

|----->
| From: |
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>-----

|Aracely Sanchez/db/-
[REDACTED]

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|----->
| To: |
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|Raunak Tanwar/db/-
[REDACTED],

>-----

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| Date: |
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|12/23/2013 04:27
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| Subject: |
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|Re: Fw: Cinq Case Number [REDACTED]
[I] |

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Classification: For internal use only

Hi Raunak- Sorry to bother you but the client just reached out again. The recipient of the wire has yet to receive the funds and it has been over a week. Anything you could do would be greatly appreciated. Thank you.

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic21615.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

AM

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|----->
| Subject: |
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|Re: Fw: Cinq Case Number [REDACTED]
[I]

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Classification: For internal use only

Good morning Aracely,

We are chasing The Bank of New York Mellon but no response as of now.

@ Arpit,

Can you please expedite the request in ref to case [REDACTED] and
escalate
if required as the case is opened since 13-12-2013.
The client needs to let the recipient of the wire know when she will receive
the funds. Thank you.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)
email id - [REDACTED]

|----->
| From: |
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>-----
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|Aracely Sanchez/db/-
[REDACTED]

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| To: |
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|Raunak Tanwar/db/-
[REDACTED],

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|12/23/2013 09:28
AM

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|----->
| Subject: |
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-----|
|Re: Fw: Cinq Case Number [REDACTED]
[I]

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Classification: For internal use only

Good morning Raunak- Any news on this request?

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic22968.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->
| From: |
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>-----
Raunak Tanwar/db/-
[REDACTED] |

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To:
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>-----

|Aracely Sanchez/db/-

[REDACTED],

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|----->
| Date: |
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>-----

|12/20/2013 09:49
AM

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|----->
| Subject: |
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|Re: Fw: Cinq Case Number [REDACTED]
[I]

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Classification: For internal use only

Hi Aracely,

No response yet, We have sent the second chaser for the same.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]

AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)
email id - [REDACTED]

|----->
| From: |
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>-----
Aracely Sanchez/db/-
[REDACTED] |

>-----
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To:
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>-----
Raunak Tanwar/db/-
[REDACTED], |

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Date:
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>-----
12/20/2013 09:40
AM |

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Subject:
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>-----
Re: Fw: Cinq Case Number [REDACTED]

[I]

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Classification: For internal use only

Good morning- Can you please let me know if you have received any updates from the beneficiary bank? The client needs to let the recipient of the wire know when she will receive the funds. Thank you.

Kind regards,
Aracely Sanchez

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Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->
| From: |
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|Raunak Tanwar/db/-
[REDACTED]

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|----->
| To: |
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| Aracely Sanchez/db/-
| [REDACTED], |
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| Date: |
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| 12/19/2013 04:01
PM |
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|----->
| Subject: |
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| Re: Fw: Cinq Case Number [REDACTED]
[I] |
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Classification: For internal use only
Not Yet.
Regards,
Raunak Tanwar
Middle office Banking operations

Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)
email id - [REDACTED]

|----->
| From: |
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|Aracely Sanchez/db/-
[REDACTED] |

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|----->
| To: |
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|Raunak Tanwar/db/-
[REDACTED], |

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| Date: |
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|12/19/2013 03:57
PM |

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|----->
| Subject: |
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|Re: Fw: Cinq Case Number [REDACTED]
[I]
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Classification: For internal use only

Are there any updates or response from the beneficiary bank?

Kind regards,
Aracely Sanchez

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Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->
| From: |
|----->

>-----

|Raunak Tanwar/db/-
[REDACTED]

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|----->
| To: |
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| Aracely Sanchez/db/-
| ██████████, |

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|----->
| Date: |
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>-----

| 12/18/2013 05:05
PM |

>-----

|----->
| Subject: |
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>-----

| Re: Fw: Cinq Case Number ██████████
[I] |

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Classification: For internal use only

Hi Aracely,

We have raised the request as what information is missing.

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)
email id - [REDACTED]

|----->
| From: |
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>-----
Aracely Sanchez/db/-
[REDACTED] |

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To:
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>-----
Raunak Tanwar/db/-
[REDACTED], |

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Date:
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>-----
12/18/2013 05:00
PM |

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|----->
| Subject: |
|----->

>-----
Re: Fw: Cinq Case Number [REDACTED]
[I]

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Classification: For internal use only

The recipient of the wire just confirmed that wire instructions were correct.
The
only new information is the bank address: Lopuszanska 38d 02-232 Warszawa

Can you please confirm what information is missing?
Thank you

----- Original Message -----
From: Raunak Tanwar
Sent: 12/18/2013 10:17 AM EST
To: Aracely Sanchez
Cc: Amanda Kirby; GTO-PWM-Banking Exception-Check-Processing; Hemant-Kumar Rathore
Subject: Re: Fw: Cinq Case Number [REDACTED] [I]
Classification: For internal use only

Hi,

Any update on below?

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]

FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)
email id - [REDACTED]

|----->
| From: |
|----->

>-----
Aracely Sanchez/db/-
[REDACTED] |

>-----
----->
To:
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>-----
Raunak Tanwar/db/-
[REDACTED], |

>-----
----->
Cc:
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>-----
Amanda Kirby/db/[REDACTED], GTO-PWM-Banking Exception-Check-
Processing/db/[REDACTED], Hemant-Kumar Rathore/db/-
[REDACTED] |

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Date:
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>-----
12/17/2013 11:26

AM

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|----->
| Subject: |
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>-----

|Re: Fw: Cinq Case Number [REDACTED]
[I]
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Classification: For internal use only

Thank you. The client is reaching out to the beneficiary and will provide additional information as soon as possible. I will keep you posted.

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic31122.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->
| From: |
|----->

>-----
Raunak Tanwar/db/-
[REDACTED] |

>-----
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To:
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>-----
Aracely Sanchez/db/-
[REDACTED], |

>-----
----->
Cc:
----->

>-----
Amanda Kirby/db/[REDACTED], GTO-PWM-Banking Exception-Check-
Processing/db/[REDACTED], Hemant-Kumar Rathore/db/-
[REDACTED] |

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Date:
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>-----
12/17/2013 10:26
AM |

>-----
----->
Subject:
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>----->
----->
|Re: Fw: Cinq Case Number [REDACTED]
[I] |

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Classification: For internal use only

Case # is [REDACTED] and a/c Name is JEFFREY EPSTEIN

Regards,

Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)
email id - [REDACTED]

|----->
| From: |
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----->

|Aracely Sanchez/db/-
[REDACTED] |

>----->
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|----->
| To: |
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>----->

|Raunak Tanwar/db/-
[REDACTED],
|

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|----->
| Cc: |
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|Amanda Kirby/db/[REDACTED], GTO-PWM-Banking Exception-Check-
Processing/db/[REDACTED], Hemant-Kumar Rathore/db/-
[REDACTED]
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|----->
| Date: |
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|12/17/2013 10:19
AM
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>-----

|----->
| Subject: |
|----->

>-----

|Re: Fw: Cinq Case Number [REDACTED]
[I]
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Classification: For internal use only

Can you please let me know the name of the account? Thank you,

EFTA01466182

Kind regards,
Aracely Sanchez

(Embedded image moved to file: pic05456.gif)

Aracely Sanchez
Assistant Vice President

Deutsche Bank Trust Company Americas
Deutsche Asset & Wealth Management
345 Park Avenue, 24th Floor
10154-0004 New York, NY, USA
Tel. [REDACTED]
Fax [REDACTED]
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->
| From: |
|----->

>-----
Raunak Tanwar/db/-
[REDACTED] |

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To:
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>-----
Amanda Kirby/db/[REDACTED], Aracely Sanchez/db/-
[REDACTED], |

>-----
----->
Cc:

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|GTO-PWM-Banking Exception-Check-Processing/db/[REDACTED], Hemant-
Kumar Rathore/db/-
[REDACTED] |

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|----->
| Date: |
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|12/17/2013 09:57
AM |

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|----->
| Subject: |
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|Fw: Cinq Case Number [REDACTED]
[I] |

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Classification: For internal use only

Hi,
Please find below in ref to case [REDACTED] and provide the required details.

"Please submit a customer research request DBforce ticket to provide the details requested and attach a copy of this e-mail to the DBforce case"

Regards,
Raunak Tanwar

Middle office Banking operations
Private Wealth Management
DBOI Global Services Pvt. Ltd
Phone: [REDACTED]
FAX: [REDACTED]
AVAYA: [REDACTED]
UK #: [REDACTED] (BCP)
email id - [REDACTED]

----- Forwarded by Raunak Tanwar/db/dbcom on 12/17/2013 09:47 AM -----

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E

m Cinq Case Number [REDACTED]
[REDACTED]

b

e

d
InvestigationsUsdCashOps@db.com

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to:
e GTO-PWM-Banking Exception-Check-
Processing

d
PM

12/16/2013 07:06

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a Please respond to
InvestigationsUsdCashOps

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WE REFER TO OUR DEBIT TO YOUR ACCOUNT DATED 12 DEC 13 VALUE 12 DEC 13 UNDER REFERENCE 7190238 FOR USD 1000.00.

WE HAVE BEEN ADVISED THAT THIS TRANSACTION CANNOT BE APPLIED WITH THE INFORMATION GIVEN

PLEASE PROVIDE ADDITIONAL DETAILS TO ENABLE THE BENEFICIARY BANKS TO APPLY FUNDS..

PLEASE QUOTE OUR CASE NUMBER [REDACTED] IN ALL FUTURE CORRESPONDENCE RELATING TO THIS CASE. REGARDS, PAYMENT INVESTIGATIONS.

