

Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801 URGENT [I]  
From: Deepak Ramchandani [REDACTED]  
Date: Thu, 26 Dec 2013 10:36:08 -0500  
To: Aracely Sanchez [REDACTED]  
Cc: Aracely Sanchez [REDACTED]  
Arpit Pathak [REDACTED]  
Paul Morris <[REDACTED]>,  
Raunak Tanwar [REDACTED]

Classification: For internal use only

Hello Aracely,

We are not sure as what information is incorrect. We are checking Bank of New York about the same and send them message to confirm the status of our funds.

Thanks & Regards

Deepak Ramchandani  
DBOI Global Services Private Limited  
Cash Operations,USD NY Investigations  
Jaipur, India  
Tel. [REDACTED]  
Email [REDACTED]

|----->  
| From: |  
|----->

>-----
Aracely Sanchez [REDACTED]
[REDACTED] |

>-----
----->
To:
----->

>-----
Aracely Sanchez [REDACTED]
[REDACTED] |

>-----|

----->  
|----->  
| Cc: |  
|----->

>----->  
----->  
| Arpit Pathak [REDACTED], Deepak Ramchandani [REDACTED], Paul  
Morris [REDACTED], Raunak Tanwar [REDACTED]  
[REDACTED] |

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| 12/26/2013 08:17  
PM |

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|----->  
| Subject: |  
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>----->  
----->  
| Re: Fw: Cinq Case Number 131213 604222 case 01163801 URGENT  
[I] |

>----->  
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Classification: For internal use only

Just heard from the client. Can you please let us know if the issue is the account #?

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->  
| From: |  
|----->

>-----
Aracely Sanchez [REDACTED]
[REDACTED] |

|----->  
| To: |  
|----->

>-----
Raunak Tanwar [REDACTED]
[REDACTED] |

|----->  
| Cc: |  
|----->

>-----
Arpit Pathak [REDACTED], Deepak Ramchandani [REDACTED], Paul

Morris [REDACTED]

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| Date: |  
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|12/26/2013 09:22  
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| Subject: |  
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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]

Classification: For internal use only

Good morning - Any updates yet? This matter is extremely urgent and it is taking way too long for a response. Please escalate again. The client needs an answer now. Thank you.

Kind regards,  
Aracely Sanchez

---

(Embedded image moved to file: pic26330.gif)

Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management

345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic24288.gif)

|----->  
| From: |  
|----->

>-----
Raunak Tanwar [REDACTED]
[REDACTED] |

>-----
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To:
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>-----
Aracely Sanchez [REDACTED]
[REDACTED] |

>-----
----->
Cc:
----->

>-----
Arpit Pathak [REDACTED], Deepak Ramchandani [REDACTED], Paul
Morris [REDACTED] |  
[REDACTED] |

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Date:

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|12/24/2013 11:59  
AM

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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]

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>-----  
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Classification: For internal use only

Hi Arcely,

Even we can't see the attachment now.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone [REDACTED]  
FAX: [REDACTED]  
AVAYA: [REDACTED]  
UK #: [REDACTED]  
email id - [REDACTED]

|----->  
| From: |

|----->

>-----|

|Aracely Sanchez [REDACTED]  
[REDACTED]

|

>-----|

|----->  
|To: |  
|----->

>-----|

|Deepak Ramchandani [REDACTED]  
[REDACTED]

|

>-----|

|----->  
|Cc: |  
|----->

>-----|

|Arpit Pathak [REDACTED], Paul Morris [REDACTED], Raunak  
Tanwar [REDACTED]  
[REDACTED]

|

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|12/24/2013 11:56  
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|Subject: |  
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|Re: Fw: Cinq Case Number 131213 604222 case 01163801

[I]

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>-----

Classification: For internal use only

Do you have a copy of the fax that was attached to the db force case? I see it is no longer on DB Force.

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->  
| From: |  
|----->

>-----

|Deepak Ramchandani [REDACTED]  
[REDACTED]

|

>-----  
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|----->  
| To: |  
|----->

>-----  
-----  
| Paul Morris [REDACTED]  
[REDACTED] |

>-----  
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|----->  
| Cc: |  
|----->

>-----  
-----  
| Aracely Sanchez [REDACTED], Arpit Pathak [REDACTED], Raunak  
Tanwar [REDACTED] |

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| Date: |  
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| 12/24/2013 11:53  
AM |

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| Subject: |  
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>-----  
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| Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I] |

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Classification: For internal use only

Hello Paul,

Below is the Copy of incoming and outgoing instructions which depicts all the information has went through.

(Embedded image moved to file: pic02406.gif)

Thanks & Regards

Deepak Ramchandani  
DBOI Global Services Private Limited  
Cash Operations,USD NY Investigations  
Jaipur, India  
Tel. [REDACTED]  
Email [REDACTED]

|----->  
| From: |  
|----->

>-----
Paul Morris [REDACTED]
[REDACTED] |

>-----
----->
To:
----->

>-----
Deepak Ramchandani [REDACTED]
[REDACTED] |

>-----
----->
Cc:
----->

>-----  
-----  
| Aracely Sanchez [REDACTED], Arpit Pathak [REDACTED], Raunak  
Tanwar [REDACTED]  
[REDACTED] |

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| 12/24/2013 08:58  
PM |

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| Subject: |  
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>-----  
-----  
| Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I] |

>-----  
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Classification: For internal use only

thanks, and we can confirm that the wire information we sent matches what  
came  
from the client? and we can confirm that the wire left DB correct?

Paul Morris  
Managing Director  
Deutsche Bank Private Bank  
345 Park Avenue, 27th Floor  
New York, NY 10154  
Office: [REDACTED]  
Cell: [REDACTED]

|----->  
| From: |  
|----->

>-----
Deepak Ramchandani [REDACTED]
[REDACTED] |

>-----
----->
To:
----->

>-----
Raunak Tanwar [REDACTED]
[REDACTED] |

>-----
----->
Cc:
----->

>-----
Aracely Sanchez [REDACTED], Arpit Pathak [REDACTED], Paul
Morris [REDACTED] |  
[REDACTED] |

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Date:
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12/24/2013 10:14
AM

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|----->  
| Subject: |  
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>-----  
-----|  
|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]  
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>-----  
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Classification: For internal use only

Hello Raunak,

We have again today contacted bene bank for the confirmation. Await their response.

Thanks & Regards

Deepak Ramchandani  
DBOI Global Services Private Limited  
Cash Operations,USD NY Investigations  
Jaipur, India  
Tel. [REDACTED]  
Email [REDACTED]

|----->  
| From: |  
|----->

>-----  
-----|  
|Raunak Tanwar [REDACTED]  
[REDACTED]  
|

>-----  
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|----->  
| To: |  
|----->

>-----

-----  
| Deepak Ramchandani [REDACTED] |  
[REDACTED]
>-----  
-----

|----->  
| Cc: |  
|----->

>-----  
-----  
| Paul Morris [REDACTED], Aracely Sanchez [REDACTED],  
Arpit Pathak [REDACTED] |  
[REDACTED]
>-----  
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| Date: |  
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| 12/24/2013 08:20  
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|----->  
| Subject: |  
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>-----  
-----  
| Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]
>-----  
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Classification: For internal use only

Hi Deepak,

EFTA01466358

Can you please assist on below in ref to case #131213 604222.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone: [REDACTED]  
FAX: [REDACTED]  
AVAYA: [REDACTED]  
UK #: [REDACTED]  
email id - [REDACTED]

|----->  
| From: |  
|----->

>-----
Aracely Sanchez [REDACTED]
[REDACTED] |

>-----
----->
To:
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>-----
Raunak Tanwar [REDACTED]
[REDACTED] |

>-----
----->
Cc:
----->

>-----
Paul
Morris

|

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|----->  
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|12/24/2013 09:06  
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| Subject: |  
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>-----  
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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]

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Classification: For internal use only

Good morning Raunak- Any update? The client would like a response as soon as possible as tomorrow is a bank holiday.

Kind regards,  
Aracely Sanchez

---

(Embedded image moved to file: pic03600.gif)

Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA

Tel. [redacted]  
Fax [redacted]  
Email [redacted]

Securities offered through Deutsche Bank Securities Inc.

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|----->  
| From: |  
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>  
-----  
| Raunak Tanwar [redacted]  
[redacted] |

>  
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|----->  
| To: |  
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>  
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| Aracely Sanchez [redacted]  
[redacted] |

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| 12/23/2013 04:56  
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| Subject: |  
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>-----  
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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]  
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Classification: For internal use only

Not Yet.  
I already asked USD investigations to expedite.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone: [REDACTED]  
FAX: [REDACTED]  
AVAYA: [REDACTED]  
UK #: [REDACTED]  
email id - [REDACTED]

|----->  
| From: |  
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>-----  
-----  
|Aracely Sanchez [REDACTED]  
[REDACTED] |

>-----  
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|----->  
| To: |  
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|Raunak Tanwar [REDACTED]  
[REDACTED] |  
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|Date: |  
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12/23/2013 04:27
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|----->  
|Subject: |  
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>-----
Re: Fw: Cinq Case Number 131213 604222 case 01163801
[I] |  
>-----

Classification: For internal use only

Hi Raunak- Sorry to bother you but the client just reached out again. The recipient of the wire has yet to receive the funds and it has been over a week. Anything you could do would be greatly appreciated. Thank you.

Kind regards,  
Aracely Sanchez

---

(Embedded image moved to file: pic13425.gif)

Aracely Sanchez  
Assistant Vice President

EFTA01466363

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic10596.gif)

|----->  
| From: |  
|----->

>-----
Raunak Tanwar [REDACTED]
[REDACTED] |

|----->  
| To: |  
|----->

>-----
Aracely Sanchez [REDACTED] Arpit Pathak [REDACTED]
[REDACTED] |

|----->  
| Cc: |  
|----->

>-----
GTO-PWM-Banking Exception-Check-Processing [REDACTED]
[REDACTED] |

>-----

|----->  
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|12/23/2013 09:53  
AM |

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>-----  
-----|  
|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I] |

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Classification: For internal use only

Good morning Aracely,

We are chasing The Bank of Ney York Mellon but no response as of now.

@ Arpit,

Can you please expedite the request in ref to case #131213 604222 and  
escalate

if required as the case is opened since 13-12-2013.

The client needs to let the recipient of the wire know when she will receive  
the funds. Thank you.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd

Phone: [REDACTED]  
FAX: [REDACTED]  
AVAYA: [REDACTED]  
UK #: [REDACTED]  
email id - [REDACTED]

>----->  
| From: |  
|----->

>----->  
| Aracely Sanchez [REDACTED] |  
[REDACTED] |

>----->  
|----->  
| To: |  
|----->

>----->  
| Raunak Tanwar [REDACTED] |  
[REDACTED] |

>----->  
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| 12/23/2013 09:28 |  
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| Subject: |  
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-----|  
|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I] |  
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Classification: For internal use only

Good morning Raunak- Any news on this request?

Kind regards,  
Aracely Sanchez

---

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->  
| From: |  
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>-----
Raunak Tanwar [REDACTED]
[REDACTED] |  
>-----|

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|----->  
| To: |  
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>-----  
-----  
| Aracely Sanchez [REDACTED]  
[REDACTED], |

>-----  
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| Date: |  
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| 12/20/2013 09:49  
AM |

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| Subject: |  
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| Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I] |

>-----  
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Classification: For internal use only

Hi Aracely,

No response yet, We have sent the second chaser for the same.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone: [REDACTED]  
FAX: [REDACTED]  
AVAYA: [REDACTED]  
UK #: [REDACTED]  
email id - [REDACTED]

|----->  
| From: |  
|----->

>-----
Aracely Sanchez [REDACTED]
[REDACTED] |

|----->  
| To: |  
|----->

>-----
Raunak Tanwar [REDACTED]
[REDACTED] |

|----->  
| Date: |  
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>-----
12/20/2013 09:40
AM |

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| Subject: |  
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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]  
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Classification: For internal use only

Good morning- Can you please let me know if you have received any updates from the beneficiary bank? The client needs to let the recipient of the wire know when she will receive the funds. Thank you.

Kind regards,  
Aracely Sanchez

---

(Embedded image moved to file: pic24777.gif)

Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->  
| From: |  
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|Raunak Tanwar [REDACTED]  
[REDACTED] |

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| To: |  
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|Aracely Sanchez [REDACTED]  
[REDACTED] |

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|12/19/2013 04:01  
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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I] |

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Classification: For internal use only

Not Yet.

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone [REDACTED]  
FAX: [REDACTED]  
AVAYA: [REDACTED]  
UK #: [REDACTED]  
email id - [REDACTED]

|----->  
| From: |  
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----->  
| Aracely Sanchez [REDACTED] |  
[REDACTED] |

>----->  
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| To: |  
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| Raunak Tanwar [REDACTED] |  
[REDACTED] |

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| 12/19/2013 03:57 |  
PM

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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]

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Classification: For internal use only

Are there any updates or response from the beneficiary bank?

Kind regards,  
Aracely Sanchez

---

(Embedded image moved to file: pic02910.gif)

Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

(Embedded image moved to file: pic29591.gif)

|----->  
| From: |

|----->

>-----|

|Raunak Tanwar [REDACTED]  
[REDACTED]

|

>-----|

|----->  
| To: |  
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>-----|

|Aracely Sanchez [REDACTED]  
[REDACTED]

|

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| Date: |  
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|12/18/2013 05:05  
PM

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| Subject: |  
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>-----|

|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]

|

>-----|

Classification: For internal use only

Hi Aracely,

We have raised the request as what information is missing.

Regards,

Raunak Tanwar

Middle office Banking operations

Private Wealth Management

DBOI Global Services Pvt. Ltd

Phone [REDACTED]

FAX: [REDACTED]

AVAYA: [REDACTED]

UK #: [REDACTED]

email id - [REDACTED]

|----->  
| From: |  
|----->

>-----  
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|Aracely Sanchez [REDACTED]  
[REDACTED]

>-----  
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|----->  
| To: |  
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>-----  
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|Raunak Tanwar [REDACTED]  
[REDACTED]

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|12/18/2013 05:00  
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>-----  
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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]

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Classification: For internal use only

The recipient of the wire just confirmed that wire instructions were correct.  
The only new information is the bank address: Lopuszanska 38d 02-232 Warszawa  
Can you please confirm what information is missing?  
Thank you

----- Original Message -----  
From: Raunak Tanwar  
Sent: 12/18/2013 10:17 AM EST  
To: Aracely Sanchez  
Cc: Amanda Kirby; GTO-PWM-Banking Exception-Check-Processing; Hemant-Kumar Rathore  
Subject: Re: Fw: Cinq Case Number 131213 604222 case 01163801 [I]  
Classification: For internal use only

Hi,  
Any update on below?  
Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone: [REDACTED]  
FAX: [REDACTED]  
AVAYA: [REDACTED]  
UK #: [REDACTED]  
email id - [REDACTED]

|----->  
| From: |  
|----->

>-----
Aracely Sanchez [REDACTED]
[REDACTED] |

>-----
----->
To:
----->

>-----
Raunak Tanwar [REDACTED]
[REDACTED] |

>-----
----->
Cc:
----->

>-----
Amanda Kirby [REDACTED], GTO-PWM-Banking Exception-Check-
Processing [REDACTED], Hemant-Kumar Rathore [REDACTED] |  
[REDACTED] |

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|----->  
| Date: |  
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|12/17/2013 11:26  
AM |

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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I] |

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Classification: For internal use only

Thank you. The client is reaching out to the beneficiary and will provide additional information as soon as possible. I will keep you posted.

Kind regards,  
Aracely Sanchez

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->  
| From: |  
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>-----
Raunak Tanwar [REDACTED]
[REDACTED] |

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To:
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>-----
Aracely Sanchez [REDACTED]
[REDACTED], |

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Cc:
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>-----
Amanda Kirby [REDACTED] GTO-PWM-Banking Exception-Check-
Processing [REDACTED], Hemant-Kumar Rathore [REDACTED]  
[REDACTED] |

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Date:
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12/17/2013 10:26
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| Subject: |  
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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I]

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Classification: For internal use only

Case # is 01163801 and a/c Name is JEFFREY EPSTEIN

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone [REDACTED]  
FAX: [REDACTED]  
AVAYA: [REDACTED]  
UK #: [REDACTED]  
email id - [REDACTED]

|----->  
| From: |  
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|Aracely Sanchez [REDACTED]  
[REDACTED]

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| To: |  
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|Raunak Tanwar [REDACTED]  
[REDACTED], |

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| Cc: |  
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|Amanda Kirby [REDACTED], GTO-PWM-Banking Exception-Check-  
Processing [REDACTED] Hemant-Kumar Rathore [REDACTED]  
[REDACTED] |

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|Re: Fw: Cinq Case Number 131213 604222 case 01163801  
[I] |

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Classification: For internal use only

Can you please let me know the name of the account? Thank you,

Kind regards,  
Aracely Sanchez

---

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Aracely Sanchez  
Assistant Vice President

Deutsche Bank Trust Company Americas  
Deutsche Asset & Wealth Management  
345 Park Avenue, 24th Floor  
10154-0004 New York, NY, USA  
Tel. [REDACTED]  
Fax [REDACTED]  
Email [REDACTED]

Securities offered through Deutsche Bank Securities Inc.

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|----->  
| From: |  
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|Raunak Tanwar [REDACTED]  
[REDACTED] |

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| To: |  
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|Amanda Kirby [REDACTED], Aracely Sanchez [REDACTED]

[REDACTED]

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 |GTO-PWM-Banking Exception-Check-Processing [REDACTED], Hemant-  
 Kumar Rathore [REDACTED]-  
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 | Subject: |  
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 |Fw: Cinq Case Number 131213 604222 case 01163801  
 [I] |

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Classification: For internal use only

Hi,

Please find below in ref to case #01163801 and provide the required details.

"Please submit a customer research request DBforce ticket to provide the details requested and attach a copy of this e-mail to the DBforce case"

Regards,

Raunak Tanwar

Middle office Banking operations  
Private Wealth Management  
DBOI Global Services Pvt. Ltd  
Phone [REDACTED]  
FAX: [REDACTED]  
AVAYA: [REDACTED]  
UK #: [REDACTED]  
email id - [REDACTED]

----- Forwarded by Raunak Tanwar [REDACTED] on 12/17/2013 09:47 AM -----

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E

m Cinq Case Number 131213  
604222

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[REDACTED]  
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to:  
e GTO-PWM-Banking Exception-Check-  
Processing

12/16/2013 07:06

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PM

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a Please respond to  
InvestigationsUsdCashOps

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WE REFER TO OUR DEBIT TO YOUR ACCOUNT DATED 12 DEC 13 VALUE 12 DEC 13 UNDER REFERENCE 7190238 FOR USD 1000.00.

WE HAVE BEEN ADVISED THAT THIS TRANSACTION CANNOT BE APPLIED WITH THE INFORMATION GIVEN

PLEASE PROVIDE ADDITIONAL DETAILS TO ENABLE THE BENEFICIARY BANKS TO APPLY FUNDS..

PLEASE QUOTE OUR CASE NUMBER 131213 604222 IN ALL FUTURE CORRESPONDENCE RELATING TO THIS CASE. REGARDS, PAYMENT INVESTIGATIONS.

