

JPMorgan Chase Bank, N.A.  
P O Box 659754  
San Antonio, TX 78265 - 9754  
December 01, 2011 through December 30, 2011  
Account Number:  
[REDACTED]

CUSTOMER SERVICE INFORMATION

[REDACTED]  
[REDACTED]  
NEWYORK NY 10065 -6217

Web site:  
Service Center:  
Hearing Impaired:  
Para Espanol:  
International Calls:  
Chase.com  
[REDACTED]

We are making some changes that affect Chase personal and business checking, savings and Certificate of Deposit (CD) accounts, including retirement accounts\*. Enclosed with this statement is a rewritten Deposit Account Agreement (formerly known as the Account Rules and Regulations). The new design of this booklet will make it easier for you to read and find the information you need quickly. Please review the information and keep this as reference with your other financial documents.

Please note: If you would like to receive the Deposit Account Agreement in Spanish, they will be available at your nearest Chase branch, starting February 1, 2012.

\*For checking and savings accounts, all changes are effective on February 1, 2012.

For CD accounts, the changes are effective on the first CD maturity date occurring on or after February 1, 2012.

Important Information about Chase Business Checking and Savings Accounts  
We are working to simplify our Chase checking and savings accounts by eliminating or reducing some of our fees. The following changes to the Additional Banking Services and Fees for Chase business checking and savings accounts are effective December 14, 2011.  
All other terms of your Deposit Account Agreement remain the same. If you



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Account Number:

**BALANCING YOUR CHECKBOOK**

Note: Ensure your checkbook register statement or not.

is up to date with all transactions to date whether they are included on your

1. Write in the Ending Balance shown on this statement:

2. List and total all deposits & additions

Date

Amount

Date

Step 1 Balance:

not shown on this statement:

Amount

Date

Amount

\$

3. Add Step 2 Total to Step 1 Balance.

Step 2 Total:

Step 3 Total:

4. List and total all checks, ATM withdrawals, debit card purchases and other withdrawals

not shown on this statement.

Check Number or Date

Amount

Check Number or Date

Amount

\$

\$

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Step 4 Total:

5. Subtract Step 4 Total from Step 3 Total. This should match your Checkbook Balance:

**IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS:**

- Your name and account number
- The dollar amount of the suspected error
- A description of the error or transfer you are unsure of, why you believe it is an error, or why you need more information.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will credit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation .

**IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC TRANSACTIONS:**

Contact the bank immediately if your statement is incorrect or if you need more information about any non-electronic transactions (checks or deposits) on this statement. If any such error appears, you must notify the bank in writing no later than 30 days after the statement was made available to you. For more complete

details, see the Account Rules and Regulations or other applicable account agreement that governs your account.

-\$ \_\_\_\_\_

\$ \_\_\_\_\_

Call or write us at the phone number or address on the front of this statement (non-personal accounts contact Customer Service) if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

JPMorgan Chase Bank, N.A. Member FDIC

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ELECTRONICWITHDRAWALS

DATE DESCRIPTION

12/02 Authnet Gateway Billing 23912208 CCD ID: 1870568569

12/02 Bkcd Processing Bkcd M Dsc 271502291872 CCD ID: 1469221406

12/05 American Express Collection 6319530747 CCD ID: 1134992250

Total Electronic Withdrawals

DAILY ENDING BALANCE

DATE

12/02

12/05

SERVICE CHARGE SUMMARY

TRANSACTIONS FOR SERVICE FEE CALCULATION

Checks Paid / Debits

Deposits / Credits

Deposited Items

Transaction Total

SERVICE FEE CALCULATION

Service Fee

Service Fee Credit

Net Service Fee

Excessive Transaction Fees (Above 200)

Total Service Fees

NUMBER OF TRANSACTIONS

3

0

0

3

AMOUNT

\$18.00

-\$18.00

\$0.00

\$0.00

\$0.00

AMOUNT

\$19,619.13

19,611.18

AMOUNT

\$90.70

47.25

7.95

\$145.90

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[REDACTED]

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