

To: [REDACTED]  
From: Natalia Molotkova [REDACTED]  
Sent: Fri 12/15/2017 8:39:40 PM  
Subject: Void [REDACTED] ticket from yesterday/Purchase for Thurs. Dec. 21! ([REDACTED])

Title: American Express ®

OK

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED] -  
Hours: Mon through Friday 9AM-530PM EST

GReAT! Please issue this ticket and use the credit from yesterdays ticket

On Dec 15, 2017, at 3:28 PM, Natalia Molotkova <[REDACTED]>  
wrote:

DL 2436 21DEC LGA PBI 1200N 314P  
If we using existing ticket, add collect will be \$328.04.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

WAIT! [REDACTED] is now asking to depart around NOON on Dec. 21st ...not morning...what is option...

On Dec 15, 2017, at 3:24 PM, Natalia Molotkova <[REDACTED]>  
wrote:

You want me issue straight ticket or use what we issue yesterday?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

please issue new ticket for [REDACTED] for Thursday Dec. 21 ...proceed! we will use credit for other ticket for her flight back to NY we don't know when that is yet..

DL 2358 21DEC LGA PBI 830A 1154A  
Ad collect will be \$328.04.

On Dec 15, 2017, at 2:38 PM, Natalia Molotkova [REDACTED] wrote:

ok thanks

On Dec 15, 2017, at 2:46 PM, Natalia Molotkova [REDACTED] wrote:

228.00 \$

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

how much did we actually pay for the ticket?

On Dec 15, 2017, at 2:38 PM, Natalia Molotkova [REDACTED]

wrote:

oh shoot..that is right...  
not sure...let me tell [REDACTED]

On Dec 15, 2017, at 2:38 PM, Natalia Molotkova [REDACTED]  
wrote:

Lesley, we used credit, so it was exchange, I can't void exchange next day, so we will have to do another exchange.  
New flight will be  
DL 2358 21DEC LGA PBI 830A 1154A  
Ad collect will be \$328.04. Ok to proceed?

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

WAIT...she wants to make sure this is OK with Jeffery...HOLD for now...

On Dec 15, 2017, at 2:35 PM, Natalia Molotkova <[REDACTED]>  
wrote:

thanks

On Dec 15, 2017, at 2:35 PM, Natalia Molotkova [REDACTED]  
wrote:

OK, on it.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...can we void yesterdays ticket we purchased for [REDACTED] and instead get her the same flight for Thursday Dec. 21?! Lesley

[View your Trips](#)

**American Express Travel  
Record Locator**

[REDACTED]

### E-Ticket Number(s)

[REDACTED]-14DEC

Wednesday 20 Dec 17

### Flight Information

|                        |                                           |
|------------------------|-------------------------------------------|
| Date                   | 20 Dec 2017                               |
| Airline                | <b>Delta Air Lines</b>                    |
| Airline Record Locator | [REDACTED]                                |
| Flight/Class           | <b>DL 2459</b> K Economy Class            |
| Origin                 | New York La Guardia, La Guardia           |
| Destination            | West Palm Beach, Palm Beach International |
| Departing              | 08:35 AM                                  |
| Arriving               | 11:59 AM                                  |
| Departure Terminal     | Terminal D                                |
| Estimated Time         | 3 Hrs 24 Mins                             |
| Stops                  | Non-stop                                  |
| Seats                  | [REDACTED]                                |
| <b>Confirmed</b>       |                                           |

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