

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Wed 12/20/2017 2:38:24 PM
Subject: Re: Cancun Trip for [REDACTED]

sorry just seeing this! let me ask JE..

On Dec 20, 2017, at 9:36 AM, Natalia Molotkova
[REDACTED] wrote:

I can book Paradisus today at total \$7220.00. Yesterday was given quote of \$5849.00

Other hotel options:

THE ROYAL ISLANDER 3*

BLVD. KUKULCAN KM. 17.5 LT. 50
CANCUN RO 77500

<https://royalreservations.com/resorts/the-royal-islander>

BED AND BUFFET BREAKFAST

** 267.56	152.51TX	EFF 23DEC - 26DEC
281.85	53.55TX	EFF 26DEC - 27DEC
306.42	174.66TX	EFF 27DEC - 30DEC
302.49	57.47TX	EFF 30DEC - 31DEC
288.21	109.52TX	EFF 31DEC - 02JAN
264.64	50.28TX	EFF 02JAN - 03JAN

TTL TAX 597.99

APPROX. TOTAL PRICE 3745.33 USD

INCLUDES TAXES AND SURCHARGES

OV 2 BDS 1 BTR

AA 2DBL BEDS 1 BATH AND SMALL BALCONY

GRAND PARK ROYAL CANCUN CARIBE 4*

BLVD KUKULCAN KM 10.5 ZONA
CANCUN RO 77500

<http://www.parkroyal.mx/>

PREFERRED EXTRAS GBT RATE

** 376.95	EFF 23DEC - 24DEC
403.94	EFF 24DEC - 25DEC
493.90	EFF 25DEC - 27DEC
2248.20	EFF 27DEC - 02JAN
376.95	EFF 02JAN - 03JAN

APPROX. TOTAL PRICE 15634.84 USD

INCLUDES TAXES AND SURCHARGES

1 KNG OR 2 DOUBLE BEDS 24HR RM SERVICE MINI BAR

LAPTOP SIZE SAFE SECURE ELECT KEY

THE ROYAL SANDS 3*

BLVD KUKULCAN KM 13 5 NO 32

CANCUN RO 77500 All inclusive

<https://royalreservations.com/resorts/the-royal-sands>

ALL INCLUSIVE

** 413.53	EFF 23DEC - 25DEC
493.23	EFF 25DEC - 26DEC
591.31	EFF 26DEC - 27DEC
619.47	EFF 27DEC - 29DEC
681.42	EFF 29DEC - 30DEC
639.66	EFF 30DEC - 31DEC
553.81	EFF 31DEC - 01JAN
423.76	EFF 01JAN - 03JAN

APPROX. TOTAL PRICE 5872.97 USD
INCLUDES TAXES AND SURCHARGES
OV 2 BDS 1 BTR
AA 2DBL BEDS 1 BATH AND SMALL BALCONY

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Oh man. Is the other place less money!?!? It was less than this new price

Sent from my iPhone

On Dec 20, 2017, at 9:26 AM, Natalia Molotkova wrote:

Called my partner who gave me rate yesterday - it is higher today with them, way higher. 3K higher.
I checked rates in my system, it is still available, but still higher then I quoted last night:

AMEX US POINT SALES -

** 522.50	EFF 23DEC - 24DEC
570.00	EFF 24DEC - 25DEC
475.00	EFF 25DEC - 27DEC
855.00	EFF 27DEC - 30DEC
950.00	EFF 30DEC - 01JAN
712.50	EFF 01JAN - 02JAN

APPROX. TOTAL PRICE 7220.00 USD

INCLUDES TAXES AND SURCHARGES

And we are within cancellation policy.
Should I check another property, in case if there is something cheaper?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Super!! Thanks

Sent from my iPhone

On Dec 20, 2017, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

I gave you quote for package, booking it now.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Morning. I called and booked the girls flights this morning as I was worried about availability and pricing! Hope with the price you were able to get on the hotel! Can you please book the Paradisus this morning for us!!? Visa card authorization form I think? Please let me know! Thanks! (Also we decided to keep the direct flights for flights for [REDACTED]. Thanks.

Sent from my iPhone

On Dec 19, 2017, at 5:20 PM, Natalia Molotkova [REDACTED] wrote:

OK! They will stay at the **Paradisus** and they will **NOT meet** up for their flights...Please **issue the lowest fare**
Here is lowest fare from Paris for sister:

1 DL 141 23DEC CDG MSP 1020A 0105P
1 DL 381 23DEC MSP CUN 0325P 0821P

2 DL 318 02JAN CUN ATL 0800A 1037A
2 DL 82 02JAN ATL CDG 0329P 0600A

TOTAL FARE - USD 1630.25

To match time frame for [REDACTED] will be:

1 DL 80 23DEC MIA ATL 0225P 0430P
1 DL 319 23DEC ATL CUN 0617P 0856P

2 DL 789 02JAN CUN JFK 0835A 1219P

TOTAL FARE - USD 1396.17

On Dec 19, 2017, at 5:20 PM, Natalia Molotkova [REDACTED] wrote:

Ok. I'll be in touch

Sent from my iPhone

On Dec 19, 2017, at 5:20 PM, Natalia Molotkova [REDACTED] wrote:

Paradisus Cancun

- total \$5849.00 - 1 Deluxe Lagoon View Junior Suite - All inclusive

Isla Mujeres Palace Resort

- total \$6818.00 - 1 Deluxe Resort View Room Uslo All Inclusive

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes, I will let Jeffrey decide how important it is they hook up. Maybe better to just meet in Cancun! Thx for c

Sent from my iPhone

On Dec 19, 2017, at 4:56 PM, Natalia Molotkova [REDACTED] wrote:

I can do cheaper flights, but they will not connect in the same city.
Still checking hotels, so far everything is higher.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Wow. That is pricey ticket for sister! \$3100 outbound and another \$1700 for return right? Yikes. I have no id

is high season? Is there something like \$300 a night that is decent?

Sent from my iPhone

On Dec 19, 2017, at 4:12 PM, Natalia Molotkova [REDACTED] wrote:

I. [REDACTED]
AA 2492 23DEC MIA CUN 0759P 0959P - \$263.43
DL 789 02JAN CUN JFK 835A 1219P - \$988.86

II.
AA 63 23DEC CDG MIA 1130A 345P - \$3154.89
AA2492 23DEC MIA CUN 759P 959P

DL 789 02JAN CUN JFK 835A 1219P - \$1777.56
DL 1016 02JAN JFK CDG 425P 540A

Hotels: looking fro options, a lot of sold out, any budget?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, got ya.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Beach area for hotel please

Sent from my iPhone

On Dec 19, 2017, at 2:06 PM, Natalia Molotkova [REDACTED] wrote:

Jeffrey just called and is asking if the sister can fly from Paris to Miami so the sister can fly together from Mia also fly first leg together to NY then sister go on to Paris. Sorry. Wish we would have thought of that first.

Sent from my iPhone

On Dec 19, 2017, at 2:06 PM, Natalia Molotkova [REDACTED] wrote:

Here is lowest fare from Paris:

1 DL 141 23DEC CDG MSP 1020A 0105P

1 DL 381 23DEC MSP CUN 0325P 0821P

2 DL 318 02JAN CUN ATL 0800A 1037A

2 DL 82 02JAN ATL CDG 0329P 0600A

TOTAL FARE - USD 1630.25

To match time frame for [REDACTED] will be:

1 DL 80 23DEC MIA ATL 0225P 0430P

1 DL 319 23DEC ATL CUN 0617P 0856P

2 DL 789 02JAN CUN JFK 0835A 1219P

TOTAL FARE - USD 1396.17

Will it work?

Hotel in specific area in Cancun? Beach area or city?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

OK, on it.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

do connecting flight... [REDACTED] will need to return to NY on Jan. 2...the sister back to Paris...

On Dec 19, 2017, at 1:43 PM, Natalia Molotkova <[REDACTED]> wrote:

wow...not sure... let me ask je....prob connecting

On Dec 19, 2017, at 1:43 PM, Natalia Molotkova <[REDACTED]> wrote:

Will fare from Paris for direct flights as \$2278.33 work or look fro connecting flights? (lowest connection is 16

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

super! thanks

On Dec 19, 2017, at 1:31 PM, Natalia Molotkova [REDACTED] wrote:

Sure, on it.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha...we need to organize a trip to Cancun for [REDACTED] will depart from Miami a
23rd return on Jan. 2...We need a nice hotel (3/4 star range) I know sister will return to Paris...finding out wh

Sisters info is:

[REDACTED]

Can you start investigating please? Lesley

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not against American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use your preference data for servicing purposes.