

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Tue 4/24/2018 8:13:17 PM
Subject: Re: Itinerary for [REDACTED] 28APR18 [REDACTED]

YES! OK to change to the Flex ticket! thank you!

On Apr 24, 2018, at 4:06 PM, Natalia Molotkova [REDACTED] wrote:

Still OK to change to flex? at 1468.01?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

OK, got it...let me ask Jeffrey...

On Apr 24, 2018, at 3:49 PM, Natalia Molotkova <[REDACTED]> wrote:

Yes, flex fare is \$1468.01 , You paid for Aeroflot portion actually \$979.01 (fare went down today).

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes, i recall you saying they are TERRIBLE! I wish we had other options...

On Apr 24, 2018, at 3:29 PM, Natalia Molotkova <[REDACTED]> wrote:

ok, then that is what she is asking..if we can pay more and upgrade her ticket to the Flex so she can then up
have to ask Jeffrey. We paid \$1076.81...so it would be a difference of \$391.20, yes?

On Apr 24, 2018, at 3:31 PM, Natalia Molotkova <[REDACTED]> wrote:

I am still on hold, but here is what my system said: \$1468.01 - /ECONOMY FLEX-EL-SU-X/NOBRAND/ECC
Fare we have now, is not FLEX>

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

I am calling Aeroflot, long hold time. I hate Aeroflot, it is WORSE airline, I am serious, people are so rude.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

let me ask [REDACTED]. maybe she knowsshe asked: "The only question about Aeroflot flights may it be econo with miles" But I don't know if we purchase an "economy flex" ticket...

On Apr 24, 2018, at 3:19 PM, Natalia Molotkova <[REDACTED]> wrote:

I know nothing about Aeroflot, I can try calling them, if they will talk to me about miles.
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Aeroflot..

On Apr 24, 2018, at 2:58 PM, Natalia Molotkova <[REDACTED]> wrote:

Upgrade with miles on what airline?
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Hi Natasha, [REDACTED] will keep the flight as is...she is asking if she will be able to upgrade her ticket with miles type of ticket to do this? Can she just go on line herself and take care of upgrading herself? I would think so. ticket we purchase must be of some level (the economy flex level?)

The only question about Aeroflot flights may it be economy flex? I will be able upgrade it with miles

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Subject: Itinerary for [REDACTED] 28APR18 [REDACTED]
Date: April 24, 2018 at 9:45:11 AM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept replies. If you have any questions, please contact Centurion Travel Service at 1-877-836-2626.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to the PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been saved to your secure website. Please click on the link to view your trip details and add link to your browser favorites for easy access in the future:

[View your Trips](#)

American Express Travel [REDACTED]
Record Locator

Saturday 28 Apr 18

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO USA

Flight Information

Date	28 Apr 2018
Airline	Aeroflot
Airline Record Locator	[REDACTED]
Flight/Class	SU 110 Q Economy Class

Origin	Moscow, Sheremetyevo
Destination	Miami, Miami International
Departing	11:05 AM
Arriving	04:15 PM
Departure Terminal	Terminal D - Domestic/Intl
Estimated Time	12 Hrs 10 Mins
Stops	Non-stop
Confirmed	

Tuesday 01 May 18

Flight Information

Date	01 May 2018
Airline	American Airlines
Airline Record Locator	██████████
Flight/Class	AA 2669 N Economy Class
Origin	Miami, Miami International
Destination	San Francisco, San Francisco International
Departing	06:11 PM
Arriving	09:45 PM
Arrival Terminal	Terminal 2
Estimated Time	6 Hrs 34 Mins
Stops	Non-stop
Confirmed	

Wednesday 02 May 18

Flight Information

Date	02 May 2018
Airline	Jetblue Airways
Airline Record Locator	██████████
Flight/Class	B6 916 R Economy Class
Origin	San Francisco, San Francisco International
Destination	New York, John F Kennedy International
Departing	09:02 PM
Arriving	05:41 AM / 03 May 2018
Departure Terminal	Terminal International
Arrival Terminal	Terminal 5
Estimated Time	5 Hrs 39 Mins
Stops	Non-stop
Seats	21B

Confirmed

Thursday 03 May 18

Flight Information

Date	03 May 2018
Airline	Aeroflot
Airline Record Locator	██████████
Flight/Class	SU 101 N Economy Class
Origin	New York, John F Kennedy International
Destination	Moscow, Sheremetyevo
Departing	02:25 PM
Arriving	06:25 AM / 04 May 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal D - Domestic/Intl
Estimated Time	9 Hrs
Stops	Non-stop

Confirmed

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Best regards,

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Best regards,

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