

To: [REDACTED]  
From: Lesley Groff  
Sent: Tue 10/23/2018 3:55:54 PM  
Subject: Re: Change [REDACTED] ticket [REDACTED]

Thanks

Sent from my iPhone

On Oct 23, 2018, at 11:54 AM, [REDACTED] <[REDACTED]@centurion.com> wrote:

Set up exchange, should be done shortly.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Perfect! Please issue ticket as shown below

Sent from my iPhone

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$150.00 (add collect, exchange).
- Ticket is non-refundable, EUR150.00 change penalty applies plus difference in fare

• **Wed 31 Oct - Air France 11 - Premium economy - 7h 25m**  
Departing: New York John F Kennedy Airport, (JFK) at 10.30pm  
Arriving: Paris Charles de Gaulle Airport, (CDG) at 10.55am

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED] need to go back on Oct 31st due to Esta. Please can we do same flight on Oct 31 instead? Coach is fine

Sent from my iPhone

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$248.00 (add collect, exchange).
- Ticket is non-refundable, EUR150.00 change penalty applies plus difference in fare

• **Thu 01 Nov - Air France 11 - Economy - 7h 25m**

Departing: New York John F Kennedy Airport, (JFK) at 10.30pm

Arriving: Paris Charles de Gaulle Airport, (CDG) at 10.55am

Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes, for sure

Premium economy cabin is sold out, ok to price coach?

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

Morning! We need to change [REDACTED] return to Paris to Thursday Nov. 1 please ...same flight fine!

[View your Trips](#)

**American Express Travel** [REDACTED]  
**Record Locator**

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### E-Ticket Number(s)

[REDACTED] Ticket AF [REDACTED]

Friday 19 Oct 18

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### Other Information

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

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### Flight Information

Date	19 Oct 2018
Airline	<b>Air France</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>AF 22 W Premium Economy</b>
Origin	Paris, Charles De Gaulle
Destination	New York, John F Kennedy International
Departing	09:05 AM
Arriving	11:20 AM
Departure Terminal	Terminal 2 E
Arrival Terminal	Terminal 1
Estimated Time	8 Hrs 15 Mins
Stops	Non-stop

**Confirmed**

**Thursday 25 Oct 18**

**Flight Information**

Date	25 Oct 2018
Airline	<b>Air France</b>
Airline Record Locator	██████████
Flight/Class	<b>AF 11 W Premium Economy</b>
Origin	New York, John F Kennedy International
Destination	Paris, Charles De Gaulle
Departing	09:55 PM
Arriving	11:20 AM / 26 Oct 2018
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 2 E
Estimated Time	7 Hrs 25 Mins
Stops	Non-stop
Seats	82E

**Confirmed**

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Please reply to this email and provide your authorization to proceed.

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes, for sure

Premium economy cabin is sold out, ok to price coach?

Regards,

[REDACTED] ([REDACTED]) [REDACTED]

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[REDACTED]

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Morning! We need to change [REDACTED] return to Paris to Thursday Nov. 1 please ...same flight fine!

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**Record Locator**

**E-Ticket Number(s)**

Ticket AF [REDACTED]

Friday 19 Oct 18

**Other Information**

CITIZENS OF FRANCE MUST CARRY A VALID PASSPORT

**Flight Information**

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Arrival Terminal	Terminal 1
Estimated Time	8 Hrs 15 Mins
Stops	Non-stop
<b>Confirmed</b>	

Thursday 25 Oct 18

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Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]  
[REDACTED]  
Hours: Mon through Friday 9AM-530PM EST

[REDACTED] need to go back on Oct 31st due to Esta. Please can we do same flight on Oct 31 instead? Coach is fine

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[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

yes, for sure

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Regards,

[REDACTED] ([REDACTED]) [REDACTED]

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[REDACTED]

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Hours: Mon through Friday 9AM-530PM EST

Morning! We need to change [REDACTED] return to Paris to Thursday Nov. 1 please ...same flight fine!

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**American Express Travel** [REDACTED]  
**Record Locator**

### E-Ticket Number(s)

[REDACTED] Ticket AF [REDACTED]

Friday 19 Oct 18

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Stops	Non-stop
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Thursday 25 Oct 18

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Seats	82E

**Confirmed**

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Regards,

[REDACTED] ([REDACTED]) [REDACTED]

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

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**American Express Travel** [REDACTED]  
**Record Locator**

**E-Ticket Number(s)** \_\_\_\_\_

Ticket AF

Friday 19 Oct 18

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Thursday 25 Oct 18

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