

To: Amex Centurian Travel [REDACTED]
From: Lesley Groff
Sent: Wed 12/5/2018 5:44:39 PM
Subject: Re: [REDACTED] Can you check the flight ? We are worried not 5 seats

yes, we must do it. Thanks

On Dec 5, 2018, at 12:40 PM, Natalia Molotkova

[REDACTED] > wrote:

Ok, I called hotel, for [REDACTED] we have to book suite:

** 304.00 55.00SC EFF 14DEC - 16DEC
299.00 55.00SC EFF 16DEC - 17DEC

TTL SURCHARGES 165.00
APPROX. TOTAL PRICE 1072.00 USD
INCLUDES TAXES AND SURCHARGES

REGULAR RATE, HOSPITALITY SUITE, EXECUTIVE LOUNGE ACCESS, 1
BEDROOM SUITE

Is it OK?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

=====
===== text File Attachment ===== Attachment 1.html, 1487276 bytes

To guarantee late check out I would book check out date December 17th for sure.

To be clear:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult [REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

See below...I think we will need to extend the hotel stay to depart on 17th so they can keep their room...

- 1) 2 adults
- 2) 2 adults
- 3) 2 adults
- 4) 1 adult

For two adults-two queen please

All queens are fine.

Another question... their flight is very late in the 16th... can we have a late check o

On Dec 5, 2018, at 11:30 AM, Natalia Molotkova < > wrote:

King city view - 159.00USD 14-16DEC, 154.00USD-16-17DEC
Classic riverside view KING or 2 queen - 174.00USD-14-16DEC, 169.00USD -16-17 DEC

What to book? for 2 adults - king or two queens?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

But she is not going. I need name for people who are actually going, can be just one name,lead guest

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Can you just put all under her name? We will need a 3rd party CC form also.

On Dec 5, 2018, at 11:09 AM, Natalia Molotkova < > wrote:

I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova [REDACTED] wrote:

-

Hotel:

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is [REDACTED] seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do you know what to do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

--
[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you are liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note pr

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager


Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is c

seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

---On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

---Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is on it. She is working on the new dates and hotel for you now. She is on it.

---Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and purchase history.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is on [REDACTED] seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Annex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates ne

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

-Hi Les!

-I would also need help with the hotel in Minsk [REDACTED].

-who should I talk to and what info should I provide?

-On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is c
her working on the new dates and hotel for you now. She is on it.

-Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is to contact the service provider. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and purchase history.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is c
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 peo
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates ne

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]..

--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is c
working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you ack
the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is
are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data

Hotel:

1) 2 adults [REDACTED]

2) 2 adults [REDACTED]

3) 2 adults [REDACTED]

4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply. EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is on [REDACTED] seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED] >
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates ne
-
-Sent from my iPhone
-
-On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:
--
-Hi Les!
--
-I would also need help with the hotel in Minsk [REDACTED] y..
--who should I talk to and what info should I provide?
--
--
--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] > wrote:
--
--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is c
her working on the new dates and hotel for you now. She is on it.
--
--
--Sent from my iPhone
--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is to contact the service provider. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and purchase history.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is c
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]

Date: December 4, 2018 at 3:50:36 PM EST

To: Lesley Groff [REDACTED]

Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 pe
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates ne

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM [REDACTED] wrote:

-Hi Les!

-I would also need help with the hotel in Minsk [REDACTED]
-who should I talk to and what info should I provide?

-On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

-Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is c
working on the new dates and hotel for you now. She is on it.

-Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you ack
the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is
are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST



Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is c
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]

Subject: Re: Natasha Amex

-
- Marriott Minsk dec 14-17
- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do you know how to do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

- I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

-- I would also need help with the hotel in Minsk [REDACTED] ..
-- who should I talk to and what info should I provide?

-- -On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is currently working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is to contact the service provider. American Express and its service providers are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to ch

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is q
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED] >
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

1) 2 adults

2) 2 adults

3) 2 adults

4) 1 adult

And JE just let me ask you to get plane tickets
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff < > wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, > wrote:

--Hi Les!

--I would also need help with the hotel in Minsk
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff > wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is currently working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that you are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for service providers.

I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova [REDACTED] wrote:

Hotel:

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; ch EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17
1) 2 adults
2) 2 adults [REDACTED]
3) 2 adults
4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
--On Dec 4, 2018, at 3:37 PM [REDACTED] wrote:

--
--Hi Les!

--
--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--
--
--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling working on the new dates and hotel for you now. She is on it.

-- -

-- -Sent from my iPhone

--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for service providers.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 2:50:26 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

- I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

-- I would also need help with the hotel in Minsk [REDACTED]
-- who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling
working on the new dates and hotel for you now. She is on it.

-- Sent from my iPhone

--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for Yulias family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova  wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**
Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED] ..

--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17
1) 2 adults
2) 2 adults +1 bed for a teenage kid
3) 2 adults
4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I h

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

Hotel:

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

-Hi Les!

-I would also need help with the hotel in Minsk [REDACTED].
-who should I talk to and what info should I provide?

-On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] > wrote:

-Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling working on the new dates and hotel for you now. She is on it.

-Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express and its service providers are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I h

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed
-

-Sent from my iPhone

-
--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--
--Hi Les!

--
--I would also need help with the hotel in Minsk [REDACTED].
--who should I talk to and what info should I provide?

--
--
--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--
--
--Natalia says she is aware of all the flights you had on hold. They will auto cancel. She is canceling working on the new dates and hotel for you now. She is on it.

--
--
--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST



Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natalia Annex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I H

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--
--Hi Les!

--
--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--
--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelin
working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the s responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing p

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17
1) 2 adults

- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I h

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

-Hi Les!

-I would also need help with the hotel in Minsk [REDACTED].

-who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelin
working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

will find out.

On Dec 5, 2018, at 11:30 AM, Natalia Molotkova <[REDACTED]> wrote:

King city view - 159.00USD 14-16DEC, 154.00USD-16-17DEC
Classic riverside view KING or 2 queen - 174.00USD-14-16DEC, 169.00USD -16-17 DEC

What to book? for 2 adults - king or two queens?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

But she is not going. I need name for people who are actually going, can be just one name, lead guest

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Can you just put all under her name? We will need a 3rd party CC form also.

On Dec 5, 2018, at 11:09 AM, Natalia Molotkova <[REDACTED]> wrote:

I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

-

Hotel:

1) 2 adults

- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] > wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] > wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply and EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is [REDACTED] seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17
1) 2 adults

- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult [REDACTED]

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do you know what to do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you are liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is to contact the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note purchases on your account.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply and EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is c
seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17
1) 2 adults

- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 pe
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] > wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates ne
-

-Sent from my iPhone

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--
--Hi Les!

--
--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--
-- -On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] > wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is c
her working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone
--

[Privacy Statement](#) | [Visit the Centurion Card website](#)
To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.
© 2015 American Express. All rights reserved
American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you ack
for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provid
Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and pr

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will ap
EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] he is on [REDACTED] seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--
-Hi Les!

--
-I would also need help with the hotel in Minsk [REDACTED]
-who should I talk to and what info should I provide?

--

--

-- On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

--

-- Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is on her working on the new dates and hotel for you now. She is on it.

--

-- Sent from my iPhone

--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and purchase history.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is c
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED] >
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 pe
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] > wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates ne

-Sent from my iPhone

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--
-Hi Les!

--
-I would also need help with the hotel in Minsk [REDACTED]
-who should I talk to and what info should I provide?

--

--
-- -On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is c
working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you ack
the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is
are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data

Hotel:

1) 2 adults [REDACTED]

2) 2 adults [REDACTED]

3) 2 adults [REDACTED]

4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] > wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply. EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is on [REDACTED] seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] > wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
--On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--
--Hi Les!

--
--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--
--

-- On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is on her working on the new dates and hotel for you now. She is on it.

-- Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and purchase history.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is c
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]

Date: December 4, 2018 at 3:50:36 PM EST

To: Lesley Groff <[REDACTED]>

Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 peo
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates ne

-Sent from my iPhone

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--
- -Hi Les!

--
- -I would also need help with the hotel in Minsk [REDACTED].

- -who should I talk to and what info should I provide?

--
--
- - -On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is c
working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you ack
the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is
are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to c

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply
change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is o
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]

Date: December 4, 2016 at 3:50:36 PM EST

To: Lesley Groff [REDACTED]

Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people (do you know how to do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

- I think just tell me what hotel you want to stay in and how many rooms you need and dates needed.

-Sent from my iPhone

- -On Dec 4, 2018, at 3:37 PM [REDACTED] wrote:

- -Hi Les!

- -I would also need help with the hotel in Minsk [REDACTED].
- -who should I talk to and what info should I provide?

- - -On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

- - -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is currently working on the new dates and hotel for you now. She is on it.

- - -Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is to contact the service provider. American Express and its service providers are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply plus change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED], she is q
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Annex

Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 peo

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates nee

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED].

--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is c
working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you ackn
actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is aga
responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for s

I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova [REDACTED] > wrote:

Hotel:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] > wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] > wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; ch EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-

From [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST

To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services provided by American Express.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

1) 2 adults [REDACTED]

2) 2 adults [REDACTED]

3) 2 adults

4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] > wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
-On Dec 4, 2018, at 3:37 PM [REDACTED] wrote:

--
-Hi Les!

--
-I would also need help with the hotel in Minsk [REDACTED]
-who should I talk to and what info should I provide?

--
--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling
working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane ticket [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
-On Dec 4, 2018, at 3:37 PM [REDACTED] > wrote:

--
-Hi Les!

--

- I would also need help with the hotel in Minsk [REDACTED]
- who should I talk to and what info should I provide?

--
--

-- -On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express and its service providers are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-5:30PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I H

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-

-Sent from my iPhone

-

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--

- -Hi Les!

--

- -I would also need help with the hotel in Minsk [REDACTED]

- -who should I talk to and what info should I provide?

--

--
-- -On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone
--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

Hotel:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] > wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

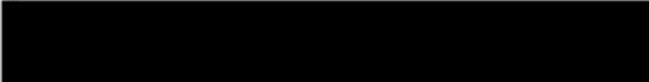
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST



Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED] >
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17
1) 2 adults
2) 2 adults [REDACTED]
3) 2 adults
4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] > wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
-On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--
-Hi Les!

--
-I would also need help with the hotel in Minsk [REDACTED]
-who should I talk to and what info should I provide?

--
-- -On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] > wrote:

--

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling working on the new dates and hotel for you now. She is on it.

--

-- -Sent from my iPhone

--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I H

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] > wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

- -On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

- -Hi Les!

- -I would also need help with the hotel in Minsk [REDACTED]..
- -who should I talk to and what info should I provide?

- - -On Dec 4, 2018, at 15:36, Lesley Groff < [REDACTED] > wrote:

- - -
- - -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancellin

working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to use profile and preference data for servicing purposes.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I H

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natashia Annex

Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I h

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

-Hi Les!

-I would also need help with the hotel in Minsk [REDACTED]
-who should I talk to and what info should I provide?

-On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling working on the new dates and hotel for you now. She is on it.

-Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

King city view - 159.00USD 14-16DEC, 154.00USD-16-17DEC

Classic riverside view KING or 2 queen - 174.00USD-14-16DEC, 169.00USD -16-17 DEC

What to book? for 2 adults - king or two queens?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

But she is not going. I need name for people who are actually going, can be just one name, lead guest.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Can you just put all under her name? We will need a 3rd party CC form also.

On Dec 5, 2018, at 11:09 AM, Natalia Molotkova <[REDACTED]> wrote:

I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

-

Hotel:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; ch EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:
-

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM [REDACTED] > wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] > wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling her working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge and accept liability for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is to contact the service provider. American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee of EUR30.00.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
-On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--
-Hi Les!

--
-I would also need help with the hotel in Minsk [REDACTED]
-who should I talk to and what info should I provide?

--
-On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] > wrote:

- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling her working on the new dates and hotel for you now. She is on it.

- -Sent from my iPhone
--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] > wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee of EUR30.00.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

-

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

1) 2 adults

2) 2 adults [REDACTED]

3) 2 adults

4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--
-Hi Les!

--
-I would also need help with the hotel in Minsk [REDACTED] ..
-who should I talk to and what info should I provide?

--
-- -On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling her working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

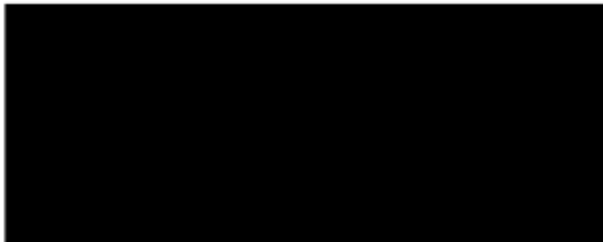


- double last name?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST



Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I H do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED].
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express and its service providers are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services.

Hotel:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova <[REDACTED]> wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; ch. EUR30.00 change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am
Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone



Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question seats. Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she

Sent from my iPhone

Begin forwarded message:

-

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-

Marriott Minsk dec 14-17

1) 2 adults

2) 2 adults

3) 2 adults

4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] > wrote:

- I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

-Hi Les!

- I would also need help with the hotel in Minsk [REDACTED]
- who should I talk to and what info should I provide?

- -On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling her working on the new dates and hotel for you now. She is on it.

- -Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I H do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

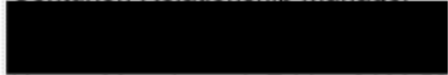
Sent from my iPhone

First and middle name

Sent from my iPhone



Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST



Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED] >
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17
1) 2 adults
2) 2 adults [REDACTED]
3) 2 adults
4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I h
do?)

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--
-Hi Les!

--

--I would also need help with the hotel in Minsk [REDACTED].

--who should I talk to and what info should I provide?

--
--

-- -On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is cancelling working on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express and its service providers are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for services.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is question
Can you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I h

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

-Hi Les!

-I would also need help with the hotel in Minsk [REDACTED].
-who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling working on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express is not responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

I am checking availability, but can you ask her which room for who?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Yes

Sent from my iPhone

On Dec 5, 2018, at 9:34 AM, Natalia Molotkova <[REDACTED]> wrote:

Hotel:

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] > wrote:

-

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] > wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes change fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is questioning? you let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you.

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope that's ok.

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

-Hi Les!

-I would also need help with the hotel in Minsk [REDACTED]

-who should I talk to and what info should I provide?

-On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

-Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the working on the new dates and hotel for you now. She is on it.

-Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible for any claims relating to services or products provided by the service provider is against the service provider and the only remedy for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm
Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is questioning? let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank y

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Annex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults [REDACTED]
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff <[REDACTED]> wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] > wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED].

--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the [REDACTED] on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not American Express. We reserve the right to use profile and preference data for servicing purposes.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes & fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is questioning? let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank y

Sent from my iPhone

Begin forwarded message:

-

From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the [REDACTED]
on the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not American Express. We reserve the right to use and disclose your name, address, telephone number, e-mail address, purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes a fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

[Redacted]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[Redacted]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[Redacted]

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [Redacted] she is questioning? I us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

From: [Redacted]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [Redacted]
Subject: Re: Natasna Amex

Marriott Minsk dec 14-17

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--Hi Les!

--I would also need help with the hotel in Minsk [REDACTED]
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the h
the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that Amer
the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and
purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

Hotel:

- 1) 2 adults [REDACTED]
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

Do they need 4 rooms?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Ok. Is what it is. Thanks

Sent from my iPhone

On Dec 5, 2018, at 9:12 AM, Natalia Molotkova [REDACTED] wrote:

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] wrote:

-

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes & fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,

Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST



Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is questioning? let us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank y

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

-

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff < > wrote:

- I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

--On Dec 4, 2018, at 3:37 PM, wrote:

--Hi Les!

--I would also need help with the hotel in Minsk
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff < > wrote:

-- -Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the
on the new dates and hotel for you now. She is on it.

-- -Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not American Express. American Express reserves the right to use information you provide for marketing purposes. American Express reserves the right to use information you provide for servicing purposes.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes a fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED] - double last name?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]
Hours: Mon through Friday 9AM-530PM EST



Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager



Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is questioning? I us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff [REDACTED]
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff < > wrote:

- I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM, < > wrote:

--Hi Les!

--I would also need help with the hotel in Minsk
--who should I talk to and what info should I provide?

--On Dec 4, 2018, at 15:36, Lesley Groff < > wrote:

--Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the
the new dates and hotel for you now. She is on it.

--Sent from my iPhone

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that Amer
the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and
purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

I am sorry, I was gone last night, was after 530pm.

Fare today is slightly higher: same rules as below

- Total air reservation, including taxes and fees: \$1248.00 (\$249.60 per ticket).

Tickets are on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Please issue all tickets for [REDACTED] family as below

Sent from my iPhone

On Dec 4, 2018, at 5:16 PM, Natalia Molotkova [REDACTED] > wrote:

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes a fee.

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]
Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,

Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] family she is questioning? I
us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

-
From: [REDACTED]
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <lesley.jee@gmail.com>
Subject: Re: Natasha Amex

-
Marriott Minsk dec 14-17
1) 2 adults
2) 2 adults [REDACTED]
3) 2 adults
4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED]
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope th

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] wrote:

-
-I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-
-Sent from my iPhone

-
-On Dec 4, 2018, at 3:37 PM, [REDACTED] wrote:

--
-Hi Les!

--
-I would also need help with the hotel in [REDACTED]..
-who should I talk to and what info should I provide?

--

--
-- --On Dec 4, 2018, at 15:36, Lesley Groff <[REDACTED]> wrote:

-- --Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the H
the new dates and hotel for you now. She is on it.

-- --Sent from my iPhone
--

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible for the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider and not American Express. American Express purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data for servicing purposes.

ok, here is air fare:

Your response is required to complete this reservation. Prices and availability are subject to change.

- Total air reservation, including taxes and fees: \$1242.00 (\$248.40 per ticket).
- Ticket is non-refundable after departure.
- Ticket is refundable, if cancelled prior to departure, cancellation penalty of EUR40.00 will apply; changes a

• **Fri 14 Dec - Belavia Belarusian Airlines 938 - Economy - 2h 20m**

Departing: Kazan International Airport, (KZN) at 3.40am

Arriving: Minsk National Airport, (MSQ) at 6.00am

• **Sun 16 Dec - Belavia Belarusian Airlines 937 - Economy - 2h 20m**

Departing: Minsk National Airport, (MSQ) at 11.50pm

Arriving: Kazan International Airport, (KZN) at 2.10am

Please reply to this email and provide your authorization to proceed.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Sorry. You are correct. Hyphenated last name.

Sent from my iPhone

First and middle name

Sent from my iPhone

[REDACTED]

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

[REDACTED]

Sent from my iPhone

Coach! I've asked her for names and birthdays

Sent from my iPhone

Yes, 5 seats available, coach or business? Names?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

[REDACTED]

Hours: Mon through Friday 9AM-530PM EST

Checking.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager

Hours: Mon through Friday 9AM-530PM EST

Sorry to interrupt what you are doing but could you check on the flight for [REDACTED] she is questioning? I us know. Also, when we investigate hotel for her it is to be 14-16 not 14-17 as she stated below. Thank you!

Sent from my iPhone

Begin forwarded message:

From: [REDACTED] >
Date: December 4, 2018 at 3:50:36 PM EST
To: Lesley Groff <[REDACTED]>
Subject: Re: Natasha Amex

Marriott Minsk dec 14-17

- 1) 2 adults
- 2) 2 adults [REDACTED]
- 3) 2 adults
- 4) 1 adult

And JE just let me ask you to get plane tickets [REDACTED].
There are 5 people flying from Kazan to Minsk (dates are 14-16)

There is the only one nonstop flight- 3:40 am- 6:00am ..but it doesn't show availability for 5 people, I hope the

Thank you very much for your help!

-On Dec 4, 2018, at 15:44, Lesley Groff [REDACTED] > wrote:

- I think just tell me what hotel you want to stay in and how many rooms you need and dates needed

-Sent from my iPhone

-On Dec 4, 2018, at 3:37 PM [REDACTED] > wrote:

-Hi Les!

- I would also need help with the hotel in [REDACTED]
- who should I talk to and what info should I provide?

-On Dec 4, 2018, at 15:36, Lesley Groff [REDACTED] wrote:

- Natasha says she is aware of all the flights you had on hold. They will auto cancel. She is canceling the h

the new dates and hotel for you now. She is on it.

- - -

- - -Sent from my iPhone

- -

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

American Express uses 3rd party concierge service providers who are not authorized to act on behalf of American Express and you acknowledge that American Express is not responsible or liable for the actions of the service provider and the only remedy for any claims relating to services or products provided by the service provider is against the service provider. American Express. You are responsible for any purchases, shipping charges and/or fees you authorize. We reserve the right to note profile and preference data.