

Epstein a massage". She claims she was taken to his mansion, where he exposed himself and had sexual intercourse with her, and paid her \$200 immediately afterward.^[106]

Perversion of Justice, Miami Herald, November 30, 2018.

A similar \$50-million suit was filed in March 2008, by a different woman, who was represented by the same lawyer.^[129] These and several similar lawsuits were dismissed.^[130]

All other lawsuits have been settled by Epstein out of court.^[131] Epstein made many out-of-court settlements with alleged victims.^[130]

Victims' rights: *Jane Does v. United States* (2014)

* SEXUAL ABUSE RING *
PROMINENT POSITIONS

A December 30, 2014, federal civil suit was filed in Florida by Jane Doe 1 ([REDACTED]) and Jane Doe 2 against the United States for violations of the Crime Victims' Rights Act by the U.S. Department of Justice's NPA with Epstein and his limited 2008 state plea. There was a later unsuccessful effort to add [REDACTED] (Jane Doe 3) and another woman (Jane Doe 4) as plaintiffs to that case.^[132] The addition accused Alan Dershowitz of sexually abusing a minor, Jane Doe 3, provided by Epstein.^[133] The allegations against Dershowitz were stricken by the judge and eliminated from the case because he said they were outside the intent of the suit to re-open the plea agreement.^{[134][135]} A document filed in court alleges that Epstein ran a "sexual abuse ring", and lent underage girls to "prominent American politicians, powerful business executives, foreign presidents, a well-known prime minister, and other world leaders".^[136]


This long-running lawsuit is pending in federal court, aimed at vacating the federal plea agreement on the grounds that it violated victims' rights.^[137] On April 7, 2015, Judge Kenneth Marra ruled that the allegations made by alleged victim [REDACTED] against Prince Andrew had no bearing on the lawsuit by alleged victims seeking to reopen Epstein's non-prosecution plea agreement with the federal government; the judge ordered that allegation to be struck from the record.^[134] Judge Marra made no ruling as to whether claims by Roberts are true or false. Though he did not allow Jane Does 3 and 4 to join the suit, Marra specifically said that Roberts may later give evidence when the case comes to court.^[138]

On February 21, 2019, in the case of *Two Jane Does v. United States*, Senior Judge of the U.S. District Court for the Southern District of Florida Kenneth Marra said federal prosecutors violated the law by failing to notify victims before they allowed him to plead guilty to only the two Florida offenses. The judge left open what the possible remedy could be.^[139]

[REDACTED] v. Epstein (2015)

In a December 2014 Florida court filing by Bradley Edwards and Paul G. Cassell meant for inclusion in the Crime Victims Rights Act lawsuit,^[140] [REDACTED] (then known as [REDACTED]), alleged in a sworn affidavit that at age 17, she had been sexually trafficked by Epstein and Ghislaine Maxwell for their own use and for use by several others, including Prince Andrew^[141] and retired Harvard Law professor Alan Dershowitz.^{[8][142]} [REDACTED] also claimed that Epstein, Maxwell and others had physically and sexually abused her.^[143] She alleged that the FBI may have been involved in a cover-up.^[144] She said she had served as Epstein's sex slave from 1999 to 2002, and had recruited other underage girls.^[145] Prince Andrew, Epstein, and Dershowitz all denied having had sex with [REDACTED]. Dershowitz took legal action over the allegations.^{[146][147][148]} [REDACTED] filed a defamation suit against Dershowitz,

External video

 Where are they now? The biggest players in the Jeffrey Epstein case (<https://www.youtube.com/watch?v=yPjn6rcJqsl>)
Perversion of Justice, The Miami Herald, November 29, 2018.

Bloom asserted that the woman had received threats. The suit was dropped on November 4, 2016. Trump attorney Alan Garten denied the allegations, while Epstein declined to comment. [156][157][158][159][160]

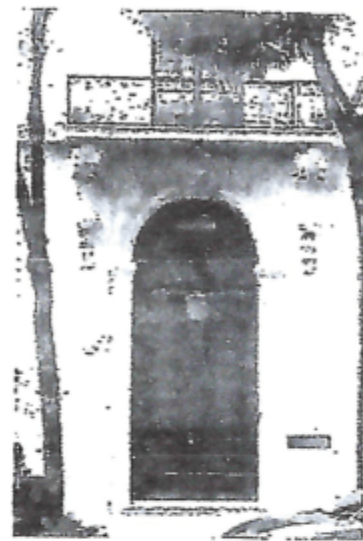
***DESTRUCTION OF CAREER - INTELL PROP THEFT - SEXUAL ABUSE RING - DEMAND**

[REDACTED] v. Epstein and Maxwell (2017)

In 2017, [REDACTED] filed a suit against Epstein and Maxwell, alleging that Maxwell had hired her to give massages to Epstein and later threatened to physically harm her or destroy her career prospects if she did not comply with their sexual demands at his mansion in New York City and on his private Caribbean island, Little Saint James. The suit was settled in 2018 under undisclosed terms. [161][20][162]

Bradley Edwards' defamation v. Epstein (2018)

A state civil lawsuit in Florida filed by attorney Bradley Edwards against Epstein was scheduled for trial in December 2018. The trial was expected to provide victims with their first opportunity to make their accusations in public. However, the case was settled on the first day of the trial, with Epstein publicly apologizing to Edwards; other terms of the settlement were confidential. [137][163]



Epstein was accused of sex trafficking of minors at his mansion at 9 East 71st Street.

[REDACTED] v. Epstein and Maxwell (2019)

TARGETED VICTIM - FIRST SEXUAL TARGETING - POLICE OFFICER - 16 YRS OLD - KADINIA

On April 16, 2019, [REDACTED] went public and filed a sworn affidavit in federal court in New York, alleging that she and her 15-year-old sister, Annie, had been sexually assaulted by Epstein and Maxwell in separate locations in 1996. Farmer met Epstein and Maxwell at her graduate art gallery reception at the New York Academy of Art in 1995. The following year, in the summer of 1996, they hired her to work on an art project in Leslie Wexner's Ohio mansion, where she was then sexually assaulted. [164] Farmer reported the incident to the New York City Police Department and the FBI. [165]

[REDACTED] affidavit also stated that during the same summer, Epstein flew her then-15-year-old sister to his New Mexico property where he and Maxwell sexually abused her on a massage table. [166]

[REDACTED] v. Epstein and Maxwell (2019)

On July 22, 2019, while in jail awaiting trial, Epstein was served with a petition regarding a pending state civil lawsuit filed by [REDACTED]. [167] She stated that an associate for Epstein had recruited her outside Talent Unlimited High School at age 14 and she was gradually groomed for over a year before Epstein raped her in his New York City mansion when she was 15. [168] [REDACTED] filed her suit on August 14, 2019, when New York State law was updated to allow one year for adult survivors of child sexual abuse to sue for previous offenses, regardless of how long ago the abuse took place. [169] In October 2019, [REDACTED] amended her complaint to include over 20 corporate entities associated with Epstein and named the additional individuals Lesley Groff and [REDACTED] as enablers. [170]

Katlyn Doe, et al. v. Epstein's estate (2019)

BUSINESS EMAIL - MEDICAL BUSINESS PLAN 2009
 NEIS - GOV DEPARTMENT

Flag Copy to
 Watch Copy
 Encoding Find

From	Subject	Date
Jacqueline Pearce	Re: Information sheets	11/11/2009 2:46 PM
* Jacqueline Pearce	Re: The Specialist Medical Centre	10/19/2009 2:44 PM
Jacqueline Pearce	Re: The Specialist Medical Centre information on...	10/16/2009 1:28 PM
Jacqueline Pearce	RE: The Specialist Medical Centre	10/10/2009 1:57 PM
* Jacqueline Pearce	Re: NEIS applications	11/10/2009 1:54 PM
Jacqueline Pearce	Re: The Specialist Medical Centre information on...	11/10/2009 1:54 PM
Jacqueline Pearce	RE: The Specialist Medical Centre	11/10/2009 1:47 PM
Jacqueline Pearce	Re: The Specialist Medical Centre	11/10/2009 1:47 PM
Jacqueline Pearce	Re: The Specialist Medical Centre information on...	11/10/2009 1:47 PM
Jacqueline Pearce	The Specialist Medical Centre	7/10/2009 1:46 PM
Jacqueline Pearce	Re: The Specialist Medical Centre information on...	7/10/2009 1:46 PM

2009

Message cannot be found
 The contents of this message cannot be found.

Delete Flag Copy to
 Watch Copy
 Encoding Find Send/Receive Work offline Sign

From	Subject	Date
William Smith	[Spam] Specialist Medical Centre	5/05/2010 6:32 PM 2010

Message cannot be found
 The contents of this message cannot be found.

2010 MEDICAL BUSINESS PLAN AND MSIC UNDER DEVELOPMENT - CONTINUAL

The screenshot shows an email client interface with a toolbar at the top containing icons for Delete, Reply, Forward, Instant message, Add to calendar, Unread/read, Move to, Flag, Watch, Copy, Copy to, Send/Receive, Work offline, and Sign in. Below the toolbar is a list of emails with columns for To, Subject, Sent, and Account. The email dated 11/06/2010 11:40 PM is circled in red. Below the list is a message that cannot be found.

To	Subject	Sent	Account
Max Well	Re: Be warned, im feeling better, its a book!! Lol...	8/06/2010 8:09 PM	mail.austarnet.com.au
Jannette	Fw: Please do this - IN MEMORY	8/06/2010 8:11 PM	mail.austarnet.com.au
Trish & Corey	Fw: The Flu Shot	11/06/2010 4:17 PM	mail.austarnet.com.au
Dee Skipworth	Fw: Please send back, it's hilarious!!!!	11/06/2010 4:34 PM	mail.austarnet.com.au
Max Well	xxxxx	11/06/2010 11:40 PM	mail.austarnet.com.au
Max Well	xxxxxx	20/06/2010 7:44 PM	mail.austarnet.com.au
Max Well	Re: xxxxxx	24/06/2010 8:15 PM	mail.austarnet.com.au
Max Well	Re: xxxxxx	8/07/2010 4:19 PM	mail.austarnet.com.au
Max Well	Re: xxxxxx	9/07/2010 10:37 PM	mail.austarnet.com.au
Jannette	Fw: IS THIS AN ARTIST OR WHAT???	12/07/2010 7:59 PM	mail.austarnet.com.au
Max Well	Re: xxxxxx	12/07/2010 9:11 PM	mail.austarnet.com.au

Message cannot be found
The contents of this message cannot be found.

EPSTEIN - MAXWELL DIRECTLY TARGETING VICTIM ONLINE 2006 - 2013

The screenshot shows an email client interface with a toolbar at the top. Below the toolbar is a list of emails from Jacqueline Pearce with columns for From, Subject, and Date. The email dated 17/06/2010 11:40 AM is circled in red. Below the list is a message that cannot be found.

From	Subject	Date
Jacqueline Pearce	Re: Lamp	14/06/2010 11:27 AM
Jacqueline Pearce	Re: 74 Main Rd - Post Box	20/06/2010 1:07 PM
Jacqueline Pearce	Re: 74 Main Rd - Post Box	20/06/2010 11:37 AM
Jacqueline Pearce	Re:	20/06/2010 11:23 AM
Jacqueline Pearce	RE: Business certificate	18/06/2010 11:05 AM
Jacqueline Pearce	Re: The Specialist Medical Centre, Proposal	17/06/2010 11:40 AM
Jacqueline Pearce	Tuesday's meeting confirmation	17/06/2010 11:37 AM
Jacqueline Pearce	Fw: The Specialist Medical Centre, Proposal	16/06/2010 11:37 AM
Jacqueline Pearce	The Specialist Medical Centre, Proposal	16/06/2010 11:37 AM
Jacqueline Pearce	Re: Visit by Collagen Face Centre this year	16/06/2010 11:37 AM
Jacqueline Pearce	Re: Visit by Collagen Face Centre this year	16/06/2010 11:37 AM

Message cannot be found
The contents of this message cannot be found.

DESIGNING MSIC LOGO AND BUSINESS CARDS
ONLINE FREE LANCE DESIGNER - ADAM GURGLY, LONDON UK
FAKE IDENTITY - NAME
* Maxwell - 8158@Yahoo.com* - EMAIL CONTACT *
* MAXWELL - EPSTEIN - DIRECT TARGETING - GROOMING *
1. BUSINESS LOGO EXAMPLES.

SIGNED OF ALL EMAILS WITH "A" NOT FULL NAME - MAXWELL
"G"



TIFF FILES - DESIGNERS - PROFESSIONAL *2010*
 3/6/20 EMAIL LOGO MAXWELL - EMAIL NEIS - GOV DEPARTMENT

medical association letter

MSIC letterhead mockup

* MSIC Letterheads-Adam - MAXWELL

MSIC logo

MSIC logos

MSIC mockups

MSIC v2

18/04/2012 4:38 PM

10/11/2010 9:37 PM

11/11/2010 9:09 PM

11/11/2010 4:20 PM

18/11/2010 9:37 PM

11/11/2010 4:20 PM

11/11/2010 4:20 PM

EPSTEIN - MAXWELL DIRECTLY TARGETING VICTIM 2006 - 2013

medical association letter

MSIC letterhead mockup

MSIC Letterheads-Adam

MSIC logo

MSIC logos

18/04/2012 4:38 PM

10/11/2010 9:37 PM

11/11/2010 9:09 PM

11/11/2010 4:20 PM

* MSIC 20% - RECEIVED FROM MAXWELL FROM VICTIM - EMAIL

MSIC v5

MSIC%20logo[1] (2)

MSIC%20logo[1] (2)

MSIC%20logo[1] (3)

MSIC%20logo[1] (4)

MSIC%20logo[1] (5)

MSIC%20logo[1]

MSIC%20logo[1]

Publication/pub Supplies mix figures.pt...

10/11/2010 9:37 PM	Adobe Acrobat
11/11/2010 9:09 PM	PDF File
11/11/2010 4:20 PM	Image - EMAIL
11/11/2010 4:20 PM	Image
18/11/2010 9:37 PM	Image
11/11/2010 4:20 PM	Image
11/11/2010 4:20 PM	Image

* NEIS / GOV DEPT AOST 20% - RECEIVED BY VICTIM - EMAIL

* NEIS%20training%20and%20skills%20As...

FPL RCC Application form

FPL Assessment Matrix_2011 (1)

FPL Assessment Matrix_2011 (2)

FPL Assessment Matrix_2011

Statutory Declaration 200602

28/06/2011 3:10 PM	JPG File
8/04/2011 2:10 PM	DOC File
8/04/2011 3:29 PM	DOC File
4/05/2011 10:31 AM	DOC File
3/05/2011 2:51 PM	DOC File
8/04/2011 3:29 PM	DOC File
3/05/2011 3:10 PM	Image

Epstein attended local public schools, first attending Public School 188, and then Mark Twain Junior High School nearby.^[26] In 1967, Epstein attended the National Music Camp at the Interlochen Center for the Arts.^[29] He began playing the piano when he was five.^[30] He graduated in 1969 from Lafayette High School at age 16, having skipped two grades.^{[31][32]} Later that year, he attended classes at Cooper Union until he changed colleges in 1971.^[31] From September 1971, he attended the Courant Institute of Mathematical Sciences at New York University, but left without receiving a degree in June 1974.^{[31][32]}

Career

Teaching

Epstein started working in September 1974 as a physics and mathematics teacher for teens at the Dalton School on the Upper East Side of Manhattan.^{[31][33]} Donald Barr, who served as the headmaster until June 1974,^{[34][35][36]} was known to have made several unconventional recruitments at the time, although it is unclear whether he had a direct role in hiring Epstein.^{[33][37][38]} Three months after Barr's departure, Epstein began to teach at the school, despite his lack of credentials.^[38] Epstein allegedly showed inappropriate behavior toward underage students at the time.^{[33][37]} He became acquainted with Alan Greenberg, the chief executive officer of Bear Stearns, whose son and daughter were attending the school. Greenberg's daughter, Lynne Koeppel, pointed to a parent-teacher conference where Epstein influenced another Dalton parent into advocating for him to Greenberg.^[35] In June 1976, after Epstein was dismissed from Dalton for "poor performance",^{[33][39][40]} Greenberg offered him a job at Bear Stearns.^{[30][41]}

Banking

Epstein joined Bear Stearns in 1976 as a low-level junior assistant to a floor trader.^[42] He swiftly moved up to become an options trader, working in the special products division, and then advised the bank's wealthiest clients, such as Seagram president Edgar Bronfman, on tax mitigation strategies.^{[32][43][44]} Jimmy Cayne, the bank's later chief executive officer, praised Epstein's skill with wealthy clients and complex products. In 1980, four years after joining Bear Stearns, Epstein became a limited partner.^[42]

In 1981, he was asked to leave Bear Stearns for, according to his sworn testimony, being guilty of a "Reg D violation".^{[45][32][30]} Even though Epstein departed abruptly, he remained close to Cayne and Greenberg and was a client of Bear Stearns until its collapse in 2008.^[42]

Financial consulting

In August 1981, Epstein founded his own consulting firm, Intercontinental Assets Group Inc. (IAG),^[46] which assisted clients in recovering stolen money from fraudulent brokers and lawyers.^[30] Epstein described his work at this time as being a high-level bounty hunter. He told friends that he worked sometimes as a consultant for governments and the very wealthy to recover embezzled funds, while at other times he worked for clients who had embezzled funds.^{[30][47]} Spanish actress and heiress Ana Obregón was one such wealthy client, whom Epstein helped in 1982 to recover her father's millions in lost investments, which had disappeared when Drysdale Government Securities collapsed because of fraud.^[48]

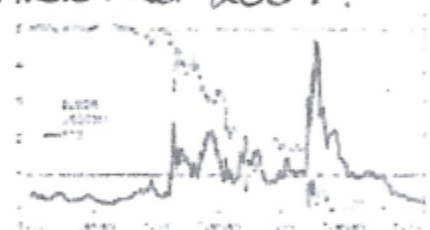
Liquid Funding was initially 40 percent owned by Bear Stearns. Through the help of the credit rating agencies – Standard & Poor's, Fitch Ratings and Moody's Investors Service – the new bundled securities were able to be created for companies so that they got a gold-plated AAA rating. The implosion of such complex securities, because of their inaccurate ratings, led to the collapse of Bear Stearns in March 2008 and set in motion the financial crisis of 2007–2008 and the subsequent Great Recession. If Liquid Funding were left holding large amounts of such securities as collateral, it could have lost large amounts of money.^{[65][67]}

Investments

Hedge funds

Between 2002 and 2005, Epstein invested \$80 million in the D.B. Zwirn Special Opportunities Fund, a hedge fund that invested in illiquid debt securities.^{[68][69]} In November 2006, Epstein attempted to redeem his investment after he was informed of accounting irregularities in the fund.^[70] By this time, his investment had grown to \$140 million. The D.B. Zwirn fund refused to redeem the investment. Hedge funds that invest in illiquid securities typically have years-long "lockups" on their capital for all investors and require redemption requests to be made in writing 60 to 90 days in advance.^[68] The fund was closed in 2008, and its remaining assets of approximately \$2 billion, including Epstein's investment, were transferred to Fortress Investment Group when that firm bought the assets in 2009.^{[68][69]} Epstein later went to arbitration with Fortress over his redemption attempt. The outcome of that arbitration is not publicly known.^[68]

MEDICAL BUSINESS PLAN 2006 - 2009 - INTELLECTUAL PROPERTY THEFT
In August 2006, Epstein, a month after the federal COMMENCEMENT SEXUAL TARGETING 2007 investigation of him began,^[71] invested \$57 million in the Bear Stearns High-Grade Structured Credit Strategies Enhanced Leverage hedge fund.^{[68][72]} This fund was highly leveraged in mortgage-backed collateralized debt obligations (CDOs).^[72]



The government began negotiation with Epstein for a plea agreement in mid-2007, as the hedge fund began to collapse.

On April 18, 2007, an investor in the fund, who had \$57 million invested, discussed redeeming his investment.^[73] At this time, the fund had a leverage ratio of 17:1, which meant for every dollar invested there were seventeen dollars of borrowed funds; therefore, the redemption of this investment would have been equivalent to removing \$1 billion from the thinly traded CDO market.^[74] The selling of CDO assets to meet the redemptions that month began a repricing process and general freeze in the CDO market. The repricing of the CDO assets caused the collapse of the fund three months later in July, and the eventual collapse of Bear Stearns in March 2008. It is likely Epstein lost most of this investment, but it is not known how much was his.^{[73][72]}

By the time that the Bear Stearns fund began to fail in May 2007, Epstein had begun to negotiate a plea deal with the U.S. Attorney's Office concerning imminent charges for sex with minors.^{[68][71]} In August 2007, a month after the fund collapsed, the U.S. attorney in Miami, Alexander Acosta, entered into direct discussions about the plea agreement.^[71] Acosta brokered a lenient deal, according to him, because he had been ordered by higher government officials, who told him that Epstein was an individual of importance to the government.^{[52][53]} As part of the negotiations, according to the Miami Herald, Epstein provided "unspecified information" to the Florida federal prosecutors for a more lenient sentence and was supposedly an unnamed key witness for the New York federal prosecutors in their unsuccessful June 2008 criminal case against the two managers

REGISTERED UTILITIES 2012 - ORIGIN
FOLLOWING RELOCATION - END OF RELATIONSHIP

21 November 2012 *



AGL = 44 BATTY STREET REGISTERED IN DAVID JOHNSON'S NAME



864510-000125-2

48

Dear [REDACTED]

* Thank you for choosing Origin * - 2012

We're pleased to enclose full details of your Energy Agreement(s).

Simply relax we'll take care of everything from here

You don't need to do anything further, but we do recommend that you keep your Energy Agreement in a safe place.

Feel good about your choice

Origin is an Australian company that has been growing with Australia for the last 150 years. We don't just sell energy. We explore, invest and develop new and renewable energy sources like 'hot rock' geothermal technology which harvests heat from kilometres below the earth's surface to generate electricity.

If you have any questions, just call us on 13 24 63. We'll be happy to help.

Yours sincerely,

A handwritten signature in black ink, appearing to read "N. La Gamba".

Nazzeno La Gamba

Retail Executive Strategic Direction

P.S. For some great energy efficiency tips to help reduce your household energy consumption, visit originenergy.com.au/efficiency

CEASED RELATIONSHIP 16/10/2012 BATTY ST.

* SUPPLY ADDRESS 11 MEADOW CRESCENT - CLAIMED *
* 21ST NOVEMBER 2012 - REGISTERED CUSTOMER 2012 *
ORIGIN - 11 MEADOW CRESCENT *

Your electricity account.



048/29848

PO Box 432
RISDON PARK SA 5540

* FRAUDULENT ACTIVITY - SUPPLY *
ADDRESS.

Your account summary.

Account name	[REDACTED]
Supply address	[REDACTED]
Supply period	21 Nov 2012 to 10 Dec 2012
Previous balance	\$0.00
Payment received	\$0.00
Balance brought forward	\$0.00
New charges and credits (see overleaf for details)	
Usage and supply charges	\$75.99
Credits and rebates	\$9.04cr
Total GST for new charges	\$6.70
Total amount due	\$73.65

Late payments will incur a fee of \$14.00 (incl. GST). If you are unable to pay, call 131 245.

Energy efficiency: For more information about energy efficiency and to compare energy retail prices, visit www.escosa.sa.gov.au or call 1800 226 100.

AGL Assist and Energy Shops are now AGL Smarter Living.



Your account number	[REDACTED]
Total amount due	\$73.65
Due date	4 Jan 2013

Getting in touch.

Call	131 245
Visit	agl.com.au
AGL Smarter Living	131 766

AGL Assist & AGL Energy Shops are now AGL Smarter Living.

(Appliances, installation, repairs and emergency hot water).

Faults and Emergencies.

Call 131 366 to contact SA Power Networks the distributor responsible for electricity poles, wires and meters in your area.

TAX INVOICE

Issued: 12 Dec 2012

AGL South Australia Pty Limited ABN 49 091 105 092

Discover AGL Smarter Living – bringing smart energy solutions to life.

Welcome to AGL Smarter Living – whether online, in store or at home, it's your solution to smarter energy use.

With AGL Smarter Living now you can:

- > Head into a new AGL Smarter Living store for appliances and advice.
- > Book a reliable electrical or plumbing tradesperson for installation, service or repair.
- > Get energy-saving tips and information about smarter ways to use energy.

Visit aglsmarterliving.com.au or call 131 766 for your nearest store location.

P.S. Look out for our special Daikin air conditioning offer in the enclosed brochure.



Please see reverse for payment options

EFTA00264756

014



* NAB - NATIONAL AUSTRALIAN
PAYMENTS

← PAYMENTS MADE NOT
RECORDED - PORT PIKE
REFER TO STACIE'S FRAUDULENT
ACTIVITY / BANKING INSTITUTIONS

BAYCORP

www.baycorp.com.au

Phone: 1300 784 409

Reference Number: 20011170000102



* CLOSURE OF J MONEGUE DOE TO
FRAUDULENT ACTIVITY AUGUST 2013.
CONTESTING INTELLECTUAL PROPERTY
THEFT 2013 *

NOTICE OF ASSIGNMENT

Dear Sir/Madam,

Debt Owed To:	BAYCORP COLLECTIONS PDL (AUSTRALIA) PTY LIMITED
Current Balance:	\$2076.79 * - RESULT OF FRAUDULENT SUPPLY
Client Account Number:	[REDACTED] ADDRESS AGL

* This letter is to notify you that all rights previously held by AGL SOUTH AUSTRALIA PTY LIMITED in relation to this debt have been assigned to BAYCORP COLLECTIONS PDL (AUSTRALIA) PTY LIMITED on the 29th December 2014. The effect of this assignment on you is that all monies owed on this account are now due in full and payable to BAYCORP COLLECTIONS PDL (AUSTRALIA) PTY LIMITED.

* The full balance of \$2076.79 is due in full **IMMEDIATELY.** *

If you do not pay the full amount owed the debt may be listed as a default with a credit reporting agency. If a default was already listed it will continue to show as unpaid until you have resolved this matter.

A default listing can prevent you from obtaining credit in the future.

If payment is not received, further action may be taken without notice and may incur additional costs.

LETTER CONTINUED OVERLEAF

BAYCORP

How to Pay



Payment By Mail
Please mail your cheque or money order, made payable to Baycorp Collections PDL (Australia) Pty Limited Locked Bag 5031, Parramatta, NSW 2124



Billpay Code: 0890
Ref: 2001 1170 0001 020

Pay in person at any Post Office, by phone 13 18 16, or go to www.postbillpay.com.au Pay by credit card, savings or cheque accounts.



*890 20011170000102



Billpay Code: 899104
Ref: 2001 1170 0001 020

Telephone & Internet Banking - BPAY
Call your bank, credit union or building society to make this payment from your cheque, savings or credit card account. More info: www.bpay.com.au

Payment Slip

Account Name: [REDACTED]

Account No.: [REDACTED]

Date Due: 24.01.2015

Amount Due: \$2076.79

Amount Paid: \$

19/10/15. - Joanne.

\$432.70.

REF:

BRIYANK, - Hardship team.
JUNE

ANNA - CASE MANAGER

FINANCIAL PLANNER, - [REDACTED]

2015 - STILL REGISTERED CUSTOMER OF ORIGIN

08/10/2015

Acct: 500007281016

[REDACTED]

RELOCATED.

Dear Ms [REDACTED]

At Origin we are dedicated to giving you the best possible service. Sometime ago, you agreed to a reduced payment plan of \$60.00 fortnightly instalments under our Hardship program, Power On. Our commitment is to provide you support in managing your energy costs.

As part of our agreement with you, we review your account regularly to ensure you are not paying too much or too little. A member of our Customer Advocacy team has attempted to contact you by telephone in relation to your payment plan but was unsuccessful.

It is important that you contact us to discuss your payment plan and further options available to you. Please return our call within 7 days from the date above. If you do not respond to this letter within this timeframe support under Power On may be withdrawn and payment of your full balance of \$492.17 may be required.

The Customer Advocacy team may be contacted by telephoning 13 24 61 and requesting extension 58320 between 9.00 am - 5.00 pm Monday to Friday.

Look forward to hearing from you,



Customer Advocacy & Support
Retail Operations
Origin Energy 132 461

[REDACTED]

Change of details
NEW PHONE NUMBER.



INDIVIDUAL

CREDIT REPORT



CONSUMER CREDIT INFORMATION

Accounts

No information recorded

What is a credit account?

A credit account is a facility for credit. This section contains detailed information about the personal credit accounts in your name that have been submitted to illion by credit providers. This information can include the type of credit account/s, the credit limit/s, the credit provider/s, and the date/s the accounts were opened and closed. This information will remain on your credit report for up to two years after the account is closed.

Repayment History

No information recorded

What is my repayment history?

Your repayment history includes up to two years of detail about the monthly payments you have made to the personal accounts listed on your credit report. This repayment history information is provided to illion by credit providers on a regular basis.

FRAUDULENT ACTIVITY RESULTING IN DENIED CREDIT APPLICATIONS
CREDIT RATING DEFORMATION
Defaults

No	Date of Default	Last Payment Date	Type	Original Amount	Current Amount	Default Accelerated	Original Credit Provider	Current Credit Provider
1	12/03/2014		Utilities	\$2,074.00	\$2,074.00	*	AGL SOUTH AUSTRALIA P/L	Baycorp Pdl Collections(Aus)

No	Status	Credit Obligation	Original Reason to Report	Current Reason to Report	Original Customer Reference	Current Customer Reference
1	Outstanding	Principal's Account	Payment Default	Payment Default		

What is a default and how long does it remain on my credit report?

A default is information about a payment to a credit account that is at least 60 days overdue, where the credit provider has notified the individual in writing about the overdue payment and the overdue payment is equal to or over \$150. A default remains on your credit report for 5 years from the date of default.

I have paid my default in full, how can I update the status of my default to reflect this?

The credit provider listed on your credit report is responsible for ensuring the default is accurate and up-to-date. If your default requires updating please contact the credit provider. Alternatively, please provide illion with

illion individual credit report



* PUBLISHING CONTRACT LOAN APPLICATION *
* DENIED LOAN APPLICATION / FUNDING BASED ON FRAUDULENT DEBT *
CREATED BY AGL 2009 - 2014 RECORDED ON CREDIT RATING
* 9 August 2021 *

✓ OBTAINED COPY OF APPLICATION 2021

MS [REDACTED]
[REDACTED]

Dear Ms [REDACTED]

* Thank you for your Personal Loan application for \$6,000. *

* We have carefully assessed your application and unfortunately it has been unsuccessful *
* based on your current financial circumstances. This decision was based on information *
* received from the credit reporting body, Veda Business Information Services Limited. *

Loan amount:	\$6,000.00 *
--------------	--------------

What you need to know

When we make a decision about whether to provide you credit, we consider a number of factors, including information we already hold about you, new information that you provide in your application and credit history information provided by credit reporting bodies.

Factors that can be taken into account include the adequacy of your income to meet repayments on an ongoing basis, your other debts and financial commitments, the length of time you have been employed and your credit history, including any bankruptcy, defaults, serious credit infringements, the number of applications for credit you may have made and any recorded payment defaults.

In your case, one of the factors that led us to decline your loan application was credit history information we obtained from Veda Advantage (and in some cases Dun & Bradstreet) for the purposes of assessing your application.

What Next?

If you would like a free copy of your credit information file from a credit reporting body you can request this within 90 days of this letter from:

- Veda Advantage Information Services and Solutions Limited – www.veda.com.au
- Dun & Bradstreet (Australia) Pty Ltd. – www.checkyourcredit.com.au

We recommend you regularly check the accuracy of information held on you by credit reporting bodies, as incorrect information may affect your ability to obtain credit.

*** POLICE TARGETING - QUEENSLAND - MONEY LAUNDERING ***

OBTAINED 2016 - REASON FRAUDULENT ACTIVITY
 * BARCODE - QUEENSLAND POLICE INVOLVEMENT *
 * REMOTELY ACCESSING SERVERS, ACCOUNTS, COMPUTER
 HARDWARE - POLICE + GOVERNMENT SOURCES *
 * CONFIRMED QORITESTRAL HEAD OFFICE *



70.00

*** IDENTIFIED AS POLICE INVOLVEMENT *
 REMOTE ACCESS RESULTING IN ILLEGAL ACTIVITY
 QUEENSLAND POLICE INVOLVEMENT IN
 ORGANISED TARGETED CRIME
 * TELCO - MONEY LAUNDERING THROUGH UTILITY ACCOUNTS ***

4 EUNICE ST PORT PIRIE SOUTH SA 5540

Account number
 Tax Invoice
 Issue date
 12 Oct 16
 Total amount due
 See the Account Summary on page 2

*** 1 Nov 16 ***

*** \$502.45 ***
 AMOUNT CHARGED
 FOLLOWING \$65.00
 A FORTNIGHT PAYMENT
 ON ELECTRICITY -
 CENTRELINK DEDUCTION

\$12.00 fee may apply if paid after due date
 unless you're on Predictable Plan

TRANSVIE CC PAYMENT
 14278 87688 14581

DailySaver Choice ending 21 Aug 17
 Benefits available on this energy plan
 Guaranteed usage discount (16%)

Average cost per day \$5.52
 Average daily usage 21.38 kWh
 Same time last year N/A
 Your indicative greenhouse gas emissions
 This bill 1.3 tonnes \$5.51 21.38
 Same time last year N/A kWh
 Saved with GreenPower N/A

COST PER DAY DAILY USAGE

POLICE INVOLVEMENT IN TARGETING

7 am - 9 pm local time Mon - Fri
 9 am - 5 pm local time Sat

Call SA Power Networks 24 hrs

DIRECT DEBIT
 Register online at originenergy.com.au
 myaccount or call 13 26 62 to arrange
 automatic payment of future accounts

MAIL
 Send this slip with your cheque
 made payable to Origin Energy
 Holdings Limited, GPO Box 2437
 Adelaide SA 5001

TELEPHONE & INTERBANKING
 CONTACT YOUR BANK OR FIN
 INSTITUTION TO MAKE THIS
 PAYMENT FROM YOUR CHECK
 SAVINGS, DEBIT, CREDIT CARD
 TRANSACTION ACCOUNT.
 More info: www.bpay.com.au

VISA OR MASTERCARD
 Call 1300 658 783 or visit
originenergy.com.au/paynow

IN PERSON
 Pay at any Post Office

Billpay Code: 41
 Ref: 500 009 323 626

Billpay Code: 2959
 Ref: 1500 0093 2362 6

Billpay Code: 130112
 Ref: 500 009 323 626

POLICE INVOLVEMENT - FRAUDULENT ACTIVITY OBTAINED 2021 - GOVERNMENT INVOLVEMENT TARGETING

I reported the Fraudulent malicious Activity of the newly created business account to Joshua Adams, Business Consultant, Telstra Store, Kadina who proceeded to file a report to the Fraud Department and requested an investigation into the activity - Refer to Telstra Report dated 1/10/2020

I received no reply or response from this report.

The Fraudulent and malicious Activity continued and escalated.

On the 25/03/2021 I reported the activity again to Joshua Adams, Business Consultant, Telstra Store, Kadina and reported that I had not received any contact from the Fraud Department concerning the report that he had submitted. I requested a change of mobile phone number with the account still having Restricted Access applied. Joshua Adams proceeded to change the mobile phone number and did a check to ensure that the new number that I had been given was a newly created number that had not been circulated before my use, to ensure that the same activity would not occur and if it did would be seen as suspicious activity continued.

On the 25/03/2021 I reported the Fraudulent Malicious activity to Isobelle Oppeloar, Manager, Telstra Store, Kadina who proceeded to file a report to a higher authority, requesting an investigation with the higher authority of the Fraud Division or CEO of Telstra, due to ongoing issues over a 10 year period of continuous Fraudulent Activity. - Refer to Letter addressed to Isobelle Oppeloar, Manager - Refer to document filed report and Case ID number
I received contact from Telstra higher authority but missed the call and am waiting for the second contact, to ring me back as informed in the voice recorded message left on my mobile phone to discuss the issue.

On the 13th April 2021 I sent a letter addressed to the CEO of Telstra Head Office, Mr Andrew Penn, Melbourne, Victoria from the Norwood Post Office branch, Adelaide informing the CEO of the continuous Fraudulent Malicious Activity that had been occurring in my personal and newly created business account with Restricted Access, and requested a thorough investigation into the activity and provided the documented evidence of the activity that had been occurring in all servers and over a long period of time, and following re-location and change of details
Refer to letter addressed to CEO - Mr Andrew Penn - Telstra Head Office, Melbourne
Specific Targeting of an Individual - Every location, re-location, changed servers and personal details, including change of phone numbers - Pattern of Illegal Activity

CEO - REPLY - REMOTE ACCESS - GOV + POLICE

Ron - Telstra Head Office - 4th May 2021 - Ph: [REDACTED]

I received phone contact from Ron, Telstra Head Office following the submitted letter to Mr Andrew Penn, CEO of Telstra Head Office - Recorded Phone call.

I was informed that the reports that had been submitted over a 10 year period in

Telecommunication Systems concerning continuous ongoing Fraudulent Activity in my accounts,

following Restricted Access applied, change of phone numbers, change of details personal and business, change of servers and relocation was identified as Government and Police Sources

Remotely Accessing servers, accounts and computer hardware to result in the Fraudulent activity

that had been occurring, which included blocked contact, altered and blocked messages, blocked access to internet services, websites and contacts, impersonating of companies, unusual messages and phone calls from unknown people, blocked contact and altered messages to my children, as informed by my children and resulted in isolation in 2014 - 2016 Extreme Sexual Targeting, Police Targeting and detention. This information confirmed the details obtained in 2016 Origin

Electricity account that incurred an Excessive Rise in billing that remained unexplained and resulted in the barcode being scanned as a Police Source causing the Fraudulent Activity.

Townsville CC Parking Fines (Queensland Police Source).

The source of the Continuous Illegal Activity has now been Identified as Government and Police Specific Targeting of an Individual over a 27 year period which resulted in the 2017 Murder to Appear as Suicide by medication as a result of Police Targeting (Detention in Glenside Mental Health Facility)

OBTAINED 2021 - 21ST MAY 2021 - TELCO
GOVERNMENT CONNECTED TO CRIMINAL ACTIVITY TELCO

SERVICES SA - SPECIFIC TARGETING OF AN INDIVIDUAL INVOLVING ORGANISED CRIME
CONFIRMATION - FEDERAL INVESTIGATION

SERVICES SA - OFFICER LEONG - IDENTITY THEFT OF VICTIM

21st May 2021 - Phone contact - Confirmation of Identity Theft and Illegal Activity of Specific Targeting
of an Individual over a 27 year period - Government and Police Targeting

Ph [REDACTED]

* Reported Activity involving Identity Theft of the victim : *

- Identity Theft, involving Tax file Numbers, Bank Credentials, Personal Identification
- Up to 1 million dollars of illegal monies in numerous bank accounts in numerous locations, including Queensland
- Drug Trafficking
- Money Laundering
- Money transfers to corporation and banks Telco (unsure of name given involving money transfers, confirmation needed)
- Tax file number being misused in Australia
- * Identity Theft - Numerous Bank accounts opened under the name of the victim of Identity Theft *

I was contacted on the 21st may 2021 by Officer Leong, stating that she was from Services SA on the phone number [REDACTED]. During this phone contact I was informed that the phone call was being Recorded and the information given was not to be shared with a third party during the recorded phone call. Officer Leong (woman) informed me of the issue of suspected Identity Theft (my Identity) which involved numerous bank accounts being opened in my Identity and being used for Illegal purposes of Drug Trafficking, Money Laundering, Money Transfers to a corporation, Fraudulent Activity and were operating in numerous locations, from recalled memory being Queensland, ANZ, NAB, as some of the numerous accounts, and involved over 1 million dollars illegally rotating through the bank accounts. I was informed that my Tax file number was being Illegally misused in Australia and that my bank accounts and tax file number would be suspended.

I was asked to provide the details of my banking institutions and the balances of the bank accounts in my name. I informed Officer Leong that I held 3 bank accounts with the Commonwealth Bank, 2 personal accounts and 1 business accounts, balances being \$530.00, Goal Saver account, \$10.00 - \$15.00 in the business account and \$15.00 - \$20.00 in the personal account. I informed Officer Leong that the accounts were set up by the Commonwealth Bank Manager, Paul Flavel, Kadina and could be confirmed by Paul Flavel, Manager.

* Following providing my bank account details I informed Officer Leong that this was a case of Identity Theft. Officer Leong agreed with me on the case of Identity Theft and informed me that the case would be referred to Federal Agencies - Federal Police.- Legal Investigation. *

Officer Leong then informed me that my bank accounts and Tax file number would not be subjected to a suspension and the case would be referred to the Federal agencies for a thorough investigation and I was not instigated in the illegal activity that had occurred because of the Identity Theft - Legal Investigation.

I was informed by Officer Leong that the details would be sent to me via email services.

I have not received an email from Officer Leong concerning this matter and contact.

Currently my email service registered under a business registration with GoDaddy is under investigation for email hacking and Malicious Activity that has been reported by myself and occurring in 2020 - 2021.

As confirmed by Telstra Head office, concerning continuous Fraudulent Activity occurring in all accounts over a 10 year period, the source of the continuous Fraudulent Activity in every account, server has been a result of Remote Access to servers, accounts and Computer Hardware resulting in blocked access, blocked contact, altered details and Fraudulent Activity and has been conducted by Government and Police Sources Government and Police Targeting over a 27 year period resulting in Specific Targeting of an Individual by the use of Technology - Illegal Government and Police Surveillance, and shared surveillance from location to location, and following relocation

Refer to all Files

TELCO

CONNECTED TO ROBODEBTS/FRAUDULENT DEBTS

Entity Type : CUSTOMER 7560959 View : ALL
PEARCE, JACQUELINE ([REDACTED]) PORT PYRIE

Date Notation Text *VICTIMS CENTRELINK ACCOUNT 2014*

GOVERNMENT INVOLVEMENT IN ORGANISED CRIME

IBRF RECEIVED VIA FAX FROM REA. REA HAS INDICATED THAT THE CURRENT LODGED BOND WILL NOT BE CLAIMED.

29/04/2014 11:10:12 KRIGOO
REGISTERED AS APPLICANT ON PRAS APPLICATION
(REF. 794466)

29/04/2014 10:58:13 KRIGOO
OUTSOURCED ARRANGEMENT
PAY 20.00 FOR 16 FN START 12/05/14 CL_NO= 7560959 DEBT_NO= 80134

29/04/2014 10:56:43 KRIGOO
NS DEDUCTION AUTHORITY OF \$20.00 ADDED.

AUTHORITY DETAILS: CUSTOMER:- [REDACTED] SOURCE:- (SSR# [REDACTED])
OTHR, \$20.00, CUST: [REDACTED] COMP CODE: 0BAL

CLIENT HAS COMPLETED EASYPAY FORM TO HAVE \$20PF DEDUCTED TO PAY OFF DEBT. BEGINNING 12/05/2014

28/04/2014 20:00:42 OPSP
RML ARRANGEMENT
ACCOUNT STATUS HAS BEEN CHANGED TO CALL REQUIRED.

28/04/2014 20:00:42 OPSP
RML ARRANGEMENT
ACCOUNT STATUS HAS BEEN CHANGED TO DIALLER - NWORK MSG.

28/04/2014 20:00:42 OPSP
RML ARRANGEMENT
ARL; WE TRIED CALLING YOU BUT COULD NOT GET THROUGH. PLEASE CALL 1300 655 275 OR REPLY CALLME AND WE WILL ATTEMPT TO CALL YOU BACK TODAY. QUOTE REF DN6836714 - +61487199381

28/04/2014 20:00:42 OPSP
RML ARRANGEMENT
WORKFLOW STEP: PHONE CALL REQUIRED

28/04/2014 20:00:42 OPSP
RML ARRANGEMENT
ACCOUNT STATUS HAS BEEN CHANGED TO SMS (TEXT) SENT.

28/04/2014 20:00:42 OPSP
RML ARRANGEMENT
DIALLER CALLED - NETWORK MESSAGE FROM *TELCO* (SWITCHED OFF/ - DISCONNECTED / OUT OF SERVICE).

28/04/2014 20:00:42 OPSP
RML ARRANGEMENT
CALLED PHM AS RETURNING CALL LEFT MESS FOR JACQUELINE

28/04/2014 20:00:42 OPSP
RML ARRANGEMENT
ACCOUNT STATUS HAS BEEN CHANGED TO MESSAGE.

24/04/2014 15:42:39 TINTIM
PRAP ENQUIRY
APPOINTMENT MADE FOR C TO SIT A PRAS ASSESSMENT AS SYSTEM IS SHOWING A DEBT. C CLAIMS DEBT HAS BEEN PAID IN FULL AND HAS THE PROOF. C HAS BEEN CONVERSING WITH RAL WITHOUT ANY OUTCOME. AS SUCH A PRAS ASSESSMENT HAS BEEN BOOKED FOR TUESDAY 29/4/2014 @ 9.00AM. C HAS BEEN GIVEN AN APPT CARD AND ADVISED THAT SHE WILL BRING HER PRAS APP WITH HER TO THE ASSESSMENT.

12/03/2014 20:03:27 OPSP

2014 *
OFFICER LEUNG
REPORT - IDENTITY
THEFT - SERVICE SF
TELCO - ILLEGAL
ACTIVITY CONNECTED

TO GOVERNMENT DEPT.

*TELCO - ILLEGAL ACTIVITY CONNECTED DIRECTLY TO A GOVERNMENT DEPARTMENT - IDENTITY THEFT MONEY LAUNDERING. ILLEGAL ACTIVITY.

MICHAEL ELLIS PARTNER OF PRINER ELLIS LLP, SYDNEY

FEDERAL GOVERNMENT CONNECTED TO TARGETING + CRIMINAL ACTIVITY

Yorke Peninsula

Country Times

KADINA 21° Partly Cloudy >

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TELCO - COMPANY INVOLVED IN CRIMINAL ACTIVITY

TUESDAY, 8 MARCH 2022

Yorke Peninsula

Country Times

SERVICE SA REPORT

*

TELCO HEARS TICKERA CONCERNS

Fin Hansen

01 MAR 2022

ROWAN RAMSAY CONNECTED TO TELCO - FEDERAL GOV



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FEDERAL GOV TELCO CONNECTED TO CRIMINAL ILLEGAL ACTIVITY TARGETING

NEWS

TELCO HEARS TICKERA

Non-prosecution agreement (NPA) (2006–2008)

In July 2006, the FBI began its own investigation of Epstein, nicknamed "Operation Leap Year".^[110] It resulted in a 53-page indictment in June 2007.^[71] Alexander Acosta, then the U.S. Attorney for the Southern District of Florida, agreed to a plea deal, which Alan Dershowitz helped to negotiate,^[111] to grant immunity from all federal criminal charges to Epstein, along with four named co-conspirators and any unnamed "potential co-conspirators".^{*} According to the *Miami Herald*, the non-prosecution agreement "essentially shut down an ongoing FBI probe into whether there were more victims and other powerful people who took part in Epstein's sex crimes". At the time, this halted the investigation and sealed the indictment. The *Miami Herald* said: "Acosta agreed, despite a federal law to the contrary, that the deal would be kept from the victims."^[1]

64-27427-18400-4
 INFORMATION FROM AGENCY FILE
 05/22/2022


The controversial non-prosecution agreement

Acosta later said he offered a lenient plea deal because he was told that Epstein "belonged to intelligence", was "above his pay grade" and to "leave it alone".^{[52][53][112]} Epstein agreed to plead guilty in Florida state court to two felony prostitution charges, serve 18 months in prison, register as a sex offender, and pay restitution to three dozen victims identified by the FBI.^{[1][89]} The plea deal was later described as a "sweetheart deal".^[113]

A federal judge later found that the prosecutors had violated the victims' rights in that they had concealed the agreement from the victims and instead urged them to have "patience".^{[114][115]}

According to an internal review conducted by the Department of Justice's Office of Professional Responsibility, which was released in November 2020, Acosta showed "poor judgment" in granting Epstein a non-prosecution agreement and failing to notify Epstein's alleged victims about this agreement.^[116]

External video

-  [Documentary: Who is Jeffrey Epstein, accused of sexually abusing teen girls? \(https://www.youtube.com/watch?v=1jDPzW9COsU\)](https://www.youtube.com/watch?v=1jDPzW9COsU)
- Perversion of Justice*, *Miami Herald*, November 29, 2018.

Conviction and sentencing (2008–2011)

On June 30, 2008, after Epstein pleaded guilty to a state charge (one of two) of procuring for prostitution a girl below age 18,^[117] he was sentenced to 18 months in prison. While most convicted sex offenders in Florida are sent to state prison, Epstein was instead housed in a private wing of the Palm Beach County Stockade and, according to the sheriff's office, was after 3½ months allowed to leave the jail on "work release" for up to 12 hours a day, 6 days a week. This contravened the sheriff's own policies requiring a maximum remaining sentence of 10 months and making sex offenders ineligible for the privilege. He was allowed to come and go outside of specified release hours.^[100]

Epstein's cell door was left unlocked, and he had access to the attorney room where a television was installed for him, before he was moved to the Stockade's previously unstaffed infirmary. He worked at the office of a foundation he had created shortly before reporting to jail; he dissolved it after he had served his time. The Sheriff's Office received \$128,000 from Epstein's non-profit to pay for the costs of extra services being provided during his work release. His office was monitored by "permit deputies" whose overtime was paid by Epstein. They were required to wear suits, and checked in "welcomed guests" at the "front desk". Later the Sheriff's Office said these guest logs were destroyed per the department's "records retention" rules (although inexplicably the Stockade visitor logs were not).^[118] He was allowed to use his own driver to drive him between jail and his

*DENIED INVESTIGATION AND ASSISTANCE
*DENIED ILLEGAL TARGETED ACTIVITY
*REPORTING
*ORIGIN BARCODE SCAN - POLICE - MONEY LAUNDERING

14 June 2016

Ms [REDACTED]



energy & water
OMBUDSMAN SA

ABN 11 089 791 604
GPO Box 2947
Adelaide SA 5001

Free call 1800 665 565
Free fax 1800 665 165

www.ewosa.com.au

Dear Ms [REDACTED],

Your enquiry

Thank you for contacting the Energy and Water Ombudsman SA regarding your enquiry.

For further information on handling complaints and a list of our factsheets, please visit our website www.ewosa.com.au.

We have registered your enquiry at our office. At this stage we are unable to take any further action as we require the following additional information:

1. Details of the disputed billing periods and the amounts in dispute, and which supply address these relates to?
2. Confirmation if the issue has been raised with the retailer and what action has been taken by them?
3. Date of when you became aware of the issue?
4. Clarification if this matter is being pursued via any legal channels?
5. Your current email address or phone contact details?

Please email or call us to provide this information so that we may be able to assist you further.

Our role

We are an independent body that receives and investigates consumer enquiries and complaints about electricity, gas and water suppliers. We help consumers resolve problems with their supplier if they have not been able to do so directly.

If you have any questions or cannot resolve the issue, please call us between 8.30 am and 5.00 pm, Monday to Friday on Free call 1800 665 565. Please note call charges may be higher on mobile phones.

Yours sincerely,

A handwritten signature in black ink that reads "Sandy Canale".

Sandy Canale

Energy and Water Ombudsman SA