

Travel Arrangements for GROFF/LESLEY [REDACTED]

American Express Travel Record Locator

LJVEKY

Agent Details

Centurion Travel Service
2401 W. Behrend Dr Ste.55 M/C 08-03-69
Phoenix Arizona 85027
Toll Free 1-877-877-0987
When Overseas Call Collect 602-537-4000

Ticket Information for GROFF/LESLEY KATHERINE

Airline Name	Delta Air Lines	Ticket Date	20/09/2015
Ticket Number	7682062325	Invoice	2143711
Electronic	Yes		

Charges

Total Charged to American Express	418.80
Ticket Base Fare	391.00
Gov't Taxes/Airline Imposed Fees	27.80
Total (USD) Ticket Amount	418.80

Ticket Information for [REDACTED]

Airline Name	Delta Air Lines	Ticket Date	20/09/2015
Ticket Number	7682062326	Invoice	2143711
Electronic	Yes		

Charges

Total Charged to American Express	418.80
Ticket Base Fare	391.00
Gov't Taxes/Airline Imposed Fees	27.80
Total (USD) Ticket Amount	418.80

The Baggage Rules of Delta Air Lines apply to this itinerary, and can be accessed by visiting
<http://myamextravel.com/baggage>

The Baggage Rules of American Airlines apply to this itinerary, and can be accessed by visiting
<http://myamextravel.com/baggage>

Travel Details

Friday 25 Sep 15

Other Information

CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

Flight Information

Airline Record Locator	HLG2HD	Confirmed	
Airline	Delta Air Lines	Estimated Time	4 Hrs 5 Mins
Flight	DL465	Equipment	Boeing 757-200
Origin	New York, John F Kennedy International	Meal	Food For Purchase
Destination	Charlotte Amalie, Cyril E King Airport	Number of Stops	Non-stop
Departing	08:35 AM		
Arriving	12:40 PM		
Departure Terminal	Terminal 4		
Class	H Economy Class		
Seats	Unassigned		
Assigned Seating Is Restricted To Airport Check In			

Travel Details Saturday 26 Sep 15

Flight Information

Airline Record Locator	LJVEKY	Confirmed	
Airline	American Airlines	Estimated Time	3 Hrs 8 Mins
Flight	AA1350	Equipment	Boeing 757-200/300
Origin	Charlotte Amalie, Cyril E King Airport	Meal	Food For Purchase
Destination	Miami, Miami International	Number of Stops	Non-stop
Departing	08:05 AM		
Arriving	11:13 AM		
Class	V Economy Class		
Seats	Unassigned		

Flight Information

Airline Record Locator	LJVEKY	Confirmed	
Airline	American Airlines	Estimated Time	2 Hrs 54 Mins
Flight	AA309	Equipment	Boeing 737-800
Origin	Miami, Miami International	Meal	Food For Purchase
Destination	New York, La Guardia	Number of Stops	Non-stop
Departing	12:30 PM		
Arriving	03:24 PM		
Arrival Terminal	Terminal B		
Class	V Economy Class		
Seats	Unassigned		
Thank You For Choosing American Express Travel Services			

Loyalty Program

AA [REDACTED]

Additional Messages

ANY CHANGE OR CANCELLATION OF THIS TICKET MAY RESULT
IN AN INCREASE IN FARE OR ANY AIRLINE IMPOSED PENALTY
PLEASE RECONFIRM YOUR FLIGHTS WITH THE AIRLINE DIRECTLY
AS SCHEDULES MAY CHANGE
24 HOURS PRIOR TO DEPARTURE FOR DOMESTIC FLIGHTS
72 HOURS PRIOR TO DEPARTURE FOR INTERNATIONAL FLIGHTS
AIRPORT CHECK-IN REQUIREMENTS -
90 MINUTES PRIOR FOR DOMESTIC FLIGHTS
3 HOURS PRIOR FOR INTERNATIONAL FLIGHTS



PLEASE CHECK WITH CARRIER DIRECTLY FOR SPECIFIC
AIRPORT CHECK IN TIMES

Hotel Offers

American Express Travel offers FINE HOTELS & RESORTS properties in your travel destination! Take advantage of your Centurion benefits by booking your hotel stay through FINE HOTELS & RESORTS and receive access to these complimentary benefits with each reservation:

- Noon check-in, when available
- Room Upgrade upon arrival, when available*
- Daily breakfast for two people
- Guaranteed 4pm late checkout
- Additional special amenity unique to each property, such as a \$100 food and beverage credit or a massage for two people**

See Program terms and conditions for additional details at www.americanexpress.com/fhr.

To book your stay, visit americanexpress.com/fhr or call your Travel Office.

* Certain room categories are not eligible for upgrade; call Centurion Travel Service for details

** Benefits vary by property; call Centurion Travel Service for details.

Optional travel insurance can be purchased at www.allianz.com. Please note, if you make any changes in the future to your travel plans, please be sure to update the insurance provider.

Travel Information

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any tour, cruise, accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions. Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

• Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

• Air Transportation Important airline ticket terms and conditions and other important notices apply to air transportation.

Please visit <http://myamextravel.com/static/conditions> for more information.

- Please note that U.S. Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative or visit http://www.faa.gov/about/initiatives/hazmat_safety/.

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- **CALIFORNIA:** This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than \$50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed \$15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a \$35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRF's website at: www.tcrfinfo.org.

- **WASHINGTON:** If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

California CST#1022318, Washington UBI#600-469-694, Iowa TA#002.

