

From: Lesley Groff <[REDACTED]>
To: [REDACTED] <[REDACTED]>
Cc: Karyna Shuliak <[REDACTED]>
Subject: Re: SUMO ticket
Date: Wed, 21 Sep 2016 11:38:12 +0000

Fantastic!!

Sent from my iPhone

On Sep 21, 2016, at 6:06 AM, [REDACTED] <[REDACTED]> wrote:

We got it! 😊

Sent from my iPhone

Begin forwarded message:

From: TYOGH-Shared MB-Concierge <[REDACTED]>
Date: September 20, 2016 at 11:41:07 PM EDT
To: [REDACTED] <[REDACTED]>
Cc: TYOGH-Shared MB-Concierge <[REDACTED]>
Subject: RE: SUMO ticket

Dear Ms. [REDACTED],

Thank you very much for your reply .

We have also surely received email from our Reservation team about payment.

Please be kindly informed that we have surely ordered 2 Sumo tickets for Chair A.

Tickets will be delivered to Grand Hyatt Tokyo either tomorrow September 22 Thursday or 23 Friday.

Once we receive your tickets, we will contact you again.

Total price:

25,000JPY (12,500JPY per ticket) + 756JPY for ticket issue fee for online service

+8% hotel service charge + 8% tax

All charge will be on Mr. Epstein's credit card.

Please feel free to contact us for any questions and any further assistance.

We are looking forward to welcoming you tomorrow!

Thank you very much.

Yours sincerely,
Takashi Kai (Mr.)

Concierge
Grand Hyatt Tokyo

From: [REDACTED] [mailto:[REDACTED]]
Sent: Wednesday, September 21, 2016 3:58 AM
To: TYOGH-Shared MB-Concierge
Subject: Re: SUMO ticket

Thank you Mr Takashi, I'm confirming the other emails have been received and all is in order for purchasing Sunday CHAIR A tickets for x2. Warmest regards, [REDACTED]

Sent from my iPhone

On Sep 20, 2016, at 6:35 AM, TYOGH-Shared MB-Concierge <[REDACTED]> wrote:

Dear Ms. [REDACTED],

Thank you very much for your phone call.
We are more than happy to assist your request.

Please be kindly informed that we checked official ticket office of Sumo however they are also already sold out unfortunately.

Alternatively, there are some online premium ticket shops sale sumo tickets for higher price than regular price. At this moment, there are a few tickets are on sale for September 24 Saturday and 25 Sunday. This online ticket service needs to have at least a few days to get ticket after completed order and payment. Then, we honestly informed you that it is really tight to arrange ticket since we have only 4 to 5 days.

Please kindly find current availabilities for those 2 days.
Please kindly understand that these availabilities are very easily and quickly changed.
If you would like to try any tickets, please kindly let us know.

September 24, Saturday

Category: CAHIR B
Price range: 8,000JPY per ticket
*normal price is 5,100JPY per ticket
*8% hotel handling charge + 8% tax will be on top of the amount.

September 25, Sunday

Category: CAHIR A
Price range: 12,500JPY to 14,500JPY per ticket
*normal price is 8,500JPY per ticket
*8% hotel handling charge + 8% tax will be on top of the amount.

September 25, Sunday

Category: CAHIR B
Price range: 8,000JPY per ticket
*normal price is 5,100JPY per ticket
*8% hotel handling charge + 8% tax will be on top of the amount.

The sumo stadium has 2 seat categories, BOX and CHAIR seats.
We attached picture of the stadium with this email.
Chair A is located on 2nd floor and front area.

All BOX seats on 1st floor is already sold out unfortunately.

Please also kindly find the attached PDF for a day of Sumo tournament.

<image006.jpg>

If you would like to purchase tickets, please kindly let us know and provide us credit card documents as soon as possible.
We need to have some days to order via online and receive ticket via post mail.

We kindly ask the card documents for all guests for any ticket or outside payment arrangement.
Kindly find the attached PDF and send it us back after filled out the form via email or fax.
-Credit Card authorization form with the card holder's signature
-Copy or Picture for both side of the card (with the signature on back side)

Lastly, please kindly understand that we may not be able to arrange your ticket even if we receive your reply.

Please feel free to contact us for any questions and any further assistance.
We are looking forward to hearing from you and assisting you.

Thank you very much.

Yours sincerely
Takashi Kai (Mr.)
Concierge

Grand Hyatt Tokyo
6-10-3 Roppongi
Minato-Ku, Tokyo 106-0032 Japan
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
tokyo.grand.hyatt.com

<image001.gif>
Think before you print: Please consider the environment before printing this email.

2016 Travel + Leisure – 10 Best Hotels in Tokyo
2016 Trip Advisor – Certificate of Excellence Hall of Fame, Top 25 Luxury Hotels in Japan
2015 Michelin Guide Tokyo – Five Pavilion Luxury Hotel

Follow us on: [<image002.png>](#)[<image003.png>](#)[<image004.png>](#)

[<image005.jpg>](#)

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<Billing Authorization Form TYOGH.pdf>

<SUMO Typical Tournament Day.pdf>

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