

From: [REDACTED] >
To: Karyna Shuliak <[REDACTED]>
Subject: Re: Itinerary for [REDACTED] 20SEP16 LSSDSP
Date: Sun, 11 Sep 2016 15:41:56 +0000

Great! Just let me know as soon as you can! ...tomorrow I will be able to speak with me designated rep., Natasha, at Amex. She is BY FAR better than the regular 'team' person I spoke with after hours on Friday and then again yesterday. I think she can help with hotel in Kyoto...and yes, i think the train will be easier to do on line...will be in touch tomorrow!

On Sep 11, 2016, at 10:05 AM, Karyna Shuliak <[REDACTED]> wrote:

Thank you [REDACTED]!

I will confirm the dates again with Jeffrey just to be sure. So we will book the train online then.

Regarding the hotel in Kyoto, does Amex have a problem with it? Because Joi and his wife recommended those hotels to us, but I don't know if they will be able to help us with the reservation.

On Sep 11, 2016, at 9:15 AM, [REDACTED] > wrote:

Hi Karyna and [REDACTED]. These tickets on JAL are on HOLD...\$4991.16 each-biz class, lie flat seats (Total: \$9988.52- price not guaranteed until ticketed) **Please double check that all looks correct and let me know if OK to purchase. Tickets will expire on 17th but I am told to book as soon as possible.**

-I emailed Tom Pritzker's office Friday reservations at the Grand Hyatt Tokyo (Japanese style preferred) Sept. 21-27 and again Sept. 30-Oct.4. I will follow up with his office tomorrow.

-RE the Bullet Train...we can't make those reservations until your hotel reservation is made in Kyoto. Amex has to get back to me re the Tawaraya Ryokan and Hiiragiya (maybe this is something Joi Ito could help with?). Once we confirm your hotel in Kyoto we can make the reservations for the train. I suggest making the reservations for the train on line so you have electronic tickets (Amex can only issue paper tickets and we have had problems with Amex and rail tickets in the past...)

To book Bullet train:

https://www.govoyagin.com/activities/japan-tokyo-get-shinkansen-bullet-train-tickets-between-tokyo-and-kyoto/4176?gclid=Cj0KEQjw3s6-BRC3kKL_86XDvq4BEiQAAUqtZ7EXc6EbRhGJvY1X2LzxEEEnQtsUmp1x37p9VzZ7WJrQaAnJr8P8HAQ

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Subject: Itinerary for [REDACTED] 20SEP16 LSSDSP
Date: September 10, 2016 at 3:10:34 PM EDT
To: [REDACTED]

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[View your Digital Itinerary](#)

Travel Arrangements for

[REDACTED]

SHULIAK/KARYNA

**American Express Travel LSSDSP
Record Locator**

Tuesday 20 Sep 16

Other Information

CITIZENS OF [REDACTED] MUST CARRY A VALID PASSPORT

Flight Information

Date	20 Sep 2016
Airline	Japan Airlines
Airline Record Locator	[REDACTED]
Flight/Class	JL 3 X Business Class
Origin	New York, John F Kennedy International
Destination	Tokyo, Narita International Airport
Departing	09:30 AM
Arriving	12:40 PM / 21 Sep 2016
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 2
Estimated Time	14 Hrs 10 Mins
Stops	Non-stop
Seats	Unassigned

Confirmed

Tuesday 04 Oct 16

Flight Information

Date	04 Oct 2016
Airline	Japan Airlines
Airline Record Locator	██████████
Flight/Class	JL 4 X Business Class
Origin	Tokyo, Narita International Airport
Destination	New York, John F Kennedy International
Departing	06:25 PM
Arriving	06:20 PM
Departure Terminal	Terminal 2
Arrival Terminal	Terminal 1
Estimated Time	12 Hrs 55 Mins
Stops	Non-stop
Seats	Unassigned

Confirmed

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<http://www.adobe.com/products/acrobat/readstep.html>

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<[REDACTED]-LSSDSP.pdf>