

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Cancel ticket for [REDACTED] (Rec. Loc#JMFSJI) [Incident: 160823-000290]
Date: Mon, 22 Aug 2016 17:02:38 +0000

appreciate it

On Aug 22, 2016, at 1:00 PM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]
To: Lesley Groff
Subject: Cancel ticket for [REDACTED] (Rec. Loc#JMFSJI)
From: Natalia Molotkova
Sent: 08/22/2016 01:00 PM

Done.,
Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
(877) 877-0987
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/22/2016 12:57 PM

yes...she will not take the trip ...no worries...just cancel

On Aug 22, 2016, at 12:51 PM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 08/22/2016 12:51 PM

Lesley, fare was less then \$200 change fee, so no credit for future use, OK to cancel?

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
(877) 877-0987
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Natalia Molotkova
Sent: 08/22/2016 12:50 PM

OK, canceling..

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
(877) 877-0987
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 08/22/2016 12:48 PM

Please cancel the ticket we have for [REDACTED] to go from PB to LGA on Wed. Aug. 24th (Rec. Loc#JMFSJI)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [REDACTED]

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Ref# 160823-000290