

**From:** "Natalia Molotkova" <[REDACTED]>

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** Biz seat available-the record locator is JAIOTC [Incident: 160824-000078]

**Date:** Tue, 23 Aug 2016 14:58:42 +0000

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[REDACTED]  
**To:** Lesley Groff

**Subject:** Biz seat available-the record locator is JAIOTC

**From:** Natalia Molotkova

**Sent:** 08/23/2016 10:58 AM

Lesley, I need your help, I am stuck on a call, will you be so kind to call AA and uncheck them out, please? And the rest I will do on my end.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff

**Sent:** 08/23/2016 10:57 AM

ok. let me know..  
thanks

On Aug 23, 2016, at 10:51 AM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova

**Sent:** 08/23/2016 10:51 AM

I can't due to they checked in, calling airline...

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Natalia Molotkova  
**Sent:** 08/23/2016 10:49 AM

Trying..

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

(877) 877-0987

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff  
**Sent:** 08/23/2016 10:45 AM

HiNatasha...there is one biz seat available on the flight today for Chad Oppenheim (and Christian Glauser)...can we get the one seat that is available for Chad? Flight departs STT to Miami today at 4:04pm...we were on a wait list... The record locator is JAIOTC

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Ref# 160824-000078