

From: [REDACTED] <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: [REDACTED], [REDACTED] and [REDACTED] [Incident: 160819-000351]
Date: Thu, 18 Aug 2016 20:33:10 +0000

great! Mail the voucher to me:

[REDACTED]
[REDACTED]
[REDACTED]

I just want to make sure we have purchased ALL the tickets today...yes?

- [REDACTED] and [REDACTED] PB-NY tomorrow
- [REDACTED] NY to STT on Wed. AUG. 24
- [REDACTED] PB to NY on Wed. Aug. 24...

On Aug 18, 2016, at 4:21 PM, [REDACTED] <[REDACTED]> wrote:

[REDACTED]

To: [REDACTED]
Subject: [REDACTED] and [REDACTED]
From: [REDACTED]
Sent: 08/18/2016 04:21 PM

[REDACTED] - will be exchange. No add collect, new fare lower, will be residual of \$73.87 in form of paper voucher, where should I mail it?

[REDACTED] and [REDACTED] - straight sale - fare \$226.20 per ticket, non refundable with \$135 change fee.

Regards,

[REDACTED]
Centurian Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/18/2016 03:41 PM

OK, pricing

Regards,

[REDACTED]
Centurian Relationship Manager

[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/18/2016 03:24 PM

yes, please book this!

On Aug 18, 2016, at 2:36 PM [REDACTED] <[REDACTED]> wrote:

From: [REDACTED]
Sent: 08/18/2016 03:06 PM

yes, perfect. please purchase.

On Aug 18, 2016, at 1:43 PM, [REDACTED] <[REDACTED]> wrote:

From: [REDACTED]
Sent: 08/18/2016 02:36 PM

We can do Jet Blue

B6 362 19AUG PBI LGA 1210P 255P

Will work?

Regards [REDACTED]
Centurion Relationship Manager
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: [REDACTED]
Sent: 08/18/2016 01:43 PM

We need to cancel [REDACTED] trip tonight. Instead we need to purchase one way tickets, coach from PB to NY tomorrow, Friday, Aug 19, for [REDACTED], [REDACTED] and [REDACTED]. They need to arrive NY around 2pm. If we can use [REDACTED] Jet Blue ticket ok but I'm not too concerned. May cost more to do so.

We can do Jet Blue

B6 362 19AUG PBI LGA 1210P 255P

Will work?

Regards [REDACTED]
Centurion Relationship Manager
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

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Ref# 160819-000351

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