

From: Lesley Groff <[REDACTED]>
To: Bella Klein <[REDACTED]>
Subject: Fwd: Cancel Ticket #TDKGZT for Jeffrey [Incident: 160524-001741]
Date: Tue, 24 May 2016 13:33:43 +0000

FYI

Sent from my iPhone

Begin forwarded message:

From: "Natalia Molotkova" <[REDACTED]>
Date: May 24, 2016 at 9:22:53 AM EDT
To: [REDACTED]
Subject: Cancel Ticket #TDKGZT for Jeffrey [Incident: 160524-001741]
Reply-To: "Natalia Molotkova" <[REDACTED]>

[REDACTED]
To: Lesley Groff
Subject: Cancel Ticket #TDKGZT for Jeffrey
From: Natalia Molotkova
Sent: 05/24/2016 09:22 AM

Requested refund of \$17274.62, might take up to two billing cycles.

Regards,
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]
[REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 05/24/2016 09:15 AM

Appreciate it

Sent from my iPhone

On May 24, 2016, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

From: Natalia Molotkova
Sent: 05/24/2016 09:12 AM

Morning, canceling..

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]
(877) 877-0987
Hours: Monday through Friday 9:00am to 5:30pm EST

From: Lesley Groff
Sent: 05/24/2016 07:09 AM

Good morning Natasha...as I thought!...please cancel Jeffrey's ticket to Paris Rec. Loc#TDKGZT for departure tomorrow...

Thanks!@

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Ref# 160524-001741

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