

**From:** Lesley Groff <[REDACTED]>  
**To:** Natalia Molotkova <[REDACTED]>  
**Subject:** Re: Cancel Ticket #TDKGZT for Jeffrey [Incident: 160524-001741]  
**Date:** Tue, 24 May 2016 13:33:52 +0000

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Ok thx

Sent from my iPhone

On May 24, 2016, at 9:22 AM, Natalia Molotkova <[REDACTED]> wrote:

[REDACTED]

**To:** Lesley Groff  
**Subject:** Cancel Ticket #TDKGZT for Jeffrey  
**From:** Natalia Molotkova  
**Sent:** 05/24/2016 09:22 AM

Requested refund of \$17274.62, might take up to two billing cycles.

Regards,  
Natalia (Natasha) Molotkova

Centurion Relationship Manager

[REDACTED]

[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** [REDACTED]  
**Sent:** 05/24/2016 09:15 AM

Appreciate it

Sent from my iPhone

On May 24, 2016, at 9:12 AM, Natalia Molotkova <[REDACTED]> wrote:

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**From:** Natalia Molotkova  
**Sent:** 05/24/2016 09:12 AM

Morning, canceling..

Regards,  
Natalia (Natasha) Molotkova  
Centurion Relationship Manager

Hours: Monday through Friday 9:00am to 5:30pm EST

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**From:** Lesley Groff  
**Sent:** 05/24/2016 07:09 AM

Good morning Natasha...as I thought!...please cancel Jeffrey's ticket to Paris Rec. Loc#TDKGZT for departure tomorrow...

Thanks!@

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Ref# 160524-001741

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