

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Ticket for [REDACTED]-Put on HOLD! [Email Ref: [REDACTED]]
Date: Mon, 07 Mar 2016 15:03:43 +0000

ok, don't buy the seat yet actually because it is non refundable...buy the ticket with an unassigned seat...we can buy it tomorrow if she decides to go

On Mar 7, 2016, at 10:00 AM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 03/07/2016 10:00 AM

Outbound - fee is between 73 and 84 USD, return - 79-83USD. If you don't want to pay for the seat, airline will give the seat for free at the airport, if any left. Regards, Natalia (Natasha) Molotkova Centurion Relationship Manager [REDACTED]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 03/07/2016 10:00 AM

actually, go ahead and issue the tickets..buy the premium economy seat for outbound and a middle seat for the return...how much is the round trip ticket? She says she should know by tomorrow if she will go or not.

Customer ([REDACTED]) 03/07/2016 09:57 AM

ok, put on hold until tonight then...how much is the seat fee for premium economy on outbound? (what do you do if you don't want to pay for a seat? I guess the airline would tell you to take another flight?)

Response (Natalia Molotkova) 03/07/2016 09:52 AM

United is allowing to hold flights at the fare below only till tonight, till 11:59pm:
1 UA 1973 11MAR LGA IAH 0939A 1251P - only premium economy seats left at the fee
2 UA 2048 14MAR IAH LGA 1016A 0249P - only middle seats without fee.
Itinerary is on its way.

Regards,
Natalia (Natasha) Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 03/07/2016 09:41 AM

Hi Lesley, on it... Regards, Natalia (Natasha) Molotkova Centurion Relationship
[REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Customer ([REDACTED]) 03/07/2016 09:39 AM

Hi Natasha...please put on HOLD a ticket for [REDACTED] to depart LGA on Friday March 11th at 9:39am (United flight) arriving Houston 12:51pm. Return Monday March 14th on United at 10:16am arrive NY at 2:49pm...Coach..use her United [REDACTED] Let me know price and send reservation to me...let me know how long we can hold for too! thanks, Lesley

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[REDACTED]