

From: Lesley Groff <[REDACTED]>
To: "Girard, Jean (WFC)" <[REDACTED]>
Subject: Re: Enhanced Education Conf. Room
Date: Tue, 16 Feb 2016 20:37:19 +0000

I have sent a note to you and [REDACTED] to salvage what can be salvaged. If today is all we can do...then we must carry on. It is our fault for cancelling last minute! Ugh!!

Sent from my iPhone

> On Feb 16, 2016, at 3:23 PM, Girard, Jean ([REDACTED]) <[REDACTED]> wrote:
>

> We will leave the room open for today, but all F&B has been cancelled..

> Is that ok?

> jean

>

> -----Original Message-----

> From: Lesley Groff [mailto:[REDACTED]]

> Sent: Tuesday, February 16, 2016 12:19 PM

> To: Girard, Jean (WFC)

> Subject: Re: Enhanced Education Conf. Room

>

> Well... Very good question. I have been canceling many ... If these MIT people want to "man the room" would that be ok? I could put you in touch with [REDACTED] ...

>

> Sent from my iPhone

>

>> On Feb 16, 2016, at 3:12 PM, Girard, Jean (WFC) <[REDACTED]> wrote:

>>

>> Aren't guests going to show up though??

>>

>> -----Original Message-----

>> From: Lesley Groff [mailto:[REDACTED]]

>> Sent: Tuesday, February 16, 2016 12:09 PM

>> To: Girard, Jean (WFC)

>> Subject: Re: Enhanced Education Conf. Room

>>

>> Trust me! It's killing me too! I am in shock honestly. This was so important to my boss so whatever it is in DC must be incredibly pressing. Yes, do charge for what needs to be charged on the card you have. I did just hear from one person who is there already and was asking if they could use the room still ...but I told them I had cancelled.

>>

>> Please take care. I know this is a very busy week for you! Lesley

>>

>> Sent from my iPhone

>>

>>> On Feb 16, 2016, at 2:55 PM, Girard, Jean (WFC) <[REDACTED]> wrote:

>>>

>>> Lesley...you're killing me!

>>> I'm sorry to hear....

>>> We will go ahead and charge you all 4 days, food beverages, room rental and applicable taxes...as per your contract...

>>> I'm sorry Lesley...

>>>

>>>

>>> Jean

>>>

>>> -----Original Message-----

>>> From: Lesley Groff [mailto:[REDACTED]]

>>> Sent: Tuesday, February 16, 2016 11:04 AM

>>> To: Girard, Jean (WFC)
>>> Subject: Re: Enhanced Education Conf. Room
>>>
>>> Jean! You will not even believe this... I just received word the plane has diverted and is now on its way to Washington, DC...then my boss called and told me I must cancel this entire conference...I am so sorry...I am sure we are on the hook for the room and the food...whatever you can do will be appreciated...but I know we are committed...I have many cancellations I must make now...
>>>
>>> So sorry...will circle back to you...
>>> thanks, Lesley
>>>
>>>> On Feb 16, 2016, at 12:49 PM, Girard, Jean (WFC) <[REDACTED]> wrote:
>>>>
>>>> Agreed!
>>>>
>>>> -----Original Message-----
>>>> From: Lesley Groff [mailto:[REDACTED]]
>>>> Sent: Tuesday, February 16, 2016 9:34 AM
>>>> To: Girard, Jean (WFC)
>>>> Cc: [REDACTED]
>>>> Subject: Re: Enhanced Education Conf. Room
>>>>
>>>> she is flying so I don't believe will answer...lets just push it to 12:30! will be better...
>>>>
>>>>> On Feb 16, 2016, at 11:56 AM, Girard, Jean (WFC) <[REDACTED]> wrote:
>>>>>
>>>>> Thank you Lesley,
>>>>>
>>>>> [REDACTED], if you land at 1115, we should perhaps delay the lunch to 11230. Should I make the necessary adjustments?
>>>>> jean
>>>>>
>>>>> -----Original Message-----
>>>>> From: Lesley Groff [mailto:[REDACTED]]
>>>>> Sent: Tuesday, February 16, 2016 6:46 AM
>>>>> To: Girard, Jean (WFC); [REDACTED]
>>>>> Subject: Enhanced Education Conf. Room
>>>>>
>>>>> Good morning Jean and [REDACTED]...
>>>>>
>>>>> [REDACTED], please keep Jean apprised of your arrival to the hotel...from what I understand you are to arrive the Vancouver airport at 11:15am...the lunch in the conference room is to start at noon...if you need to tweak this time (perhaps start lunch at 12:30? lpm?) please let Jean know...
>>>>>
>>>>> I am traveling today myself to TX and I may not be able to respond too quickly...please coordinate with each other.
>>>>>
>>>>> Thank you!
>>>>>
>>>>> Lesley
>>>>>
>>>>>
>>>>> This communication is the property of FRHI Hotels & Resorts and contains confidential information intended only for the persons to whom it is addressed. If you have received this message in error, please immediately notify us by return e-mail and destroy the original message and all copies.
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