

From: Natalia Molotkova <[REDACTED]>


To: "[REDACTED]" <[REDACTED]>

Subject: Ticket for [REDACTED] [Email Ref: 160210-000403]

Date: Tue, 09 Feb 2016 20:13:47 +0000

Attachments: IMG_0802.PNG

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE =====>

 Centurion Banner

Response (Natalia Molotkova) 02/09/2016 03:13 PM

Sorry, I know, this email system can be very confusing!!! But we got each others back.

Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 02/09/2016 03:12 PM

yes! for sure issue the 6:15pm flight AA#2421

(sorry if in my original email about the flight the the info didn't come over? not sure...i could see it on my screen but I am thinking it did not mail to you from my phone? But you figured it out!)

Response (Natalia Molotkova) 02/09/2016 03:03 PM

You got itinerary, so it is OK to issue? Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday

9:00am to 5:30pm EST

Customer ([REDACTED]) 02/09/2016 02:54 PM

Yes!! Perfect. I got the ticket! Thank you!! Sent from my iPhone

Response (Natalia Molotkova) 02/09/2016 02:36 PM

1 AA 2421 11FEB STT MIA 0615P 0819P 1 AA 2498 11FEB MIA IAH 0954P 1158P TOTAL FARE - USD 429.36 Non refundabel coach with \$200 change fee. OK to issue? Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 02/09/2016 02:33 PM

No. Needs to be later. Sent you a flight departing around 6:15 Sent from my iPhone

Response (Natalia Molotkova) 02/09/2016 02:19 PM

The one I am holding, at 2:16pm? Regards, Natalia Molotkova Centurion Relationship Manager
[REDACTED] [REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 02/09/2016 02:15 PM

Glad I asked. Jeffrey wants [REDACTED] on this flight! Please book. Thanks Sent from my iPhone
Sent from my iPhone ===== image File Attachment =====
IMG_0802.PNG, 429630 bytes, Added to incident

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Ref#160210-000403