

**From:** Natalia Molotkova <[REDACTED]>  
**To:** [REDACTED] <[REDACTED]>  
**Subject:** Rosewood Hotel Georgia: Your Upcoming Stay [Email Ref: 160202-000364]  
**Date:** Mon, 01 Feb 2016 17:36:06 +0000

---

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE =====>

 Centurion Banner

**Response (Natalia Molotkova) 02/01/2016 12:36 PM**

From the hotel...

Regards,  
Natalia Molotkova  
Centurion Relationship Manager

[REDACTED]  
Hours: Monday through Friday 9:00am to 5:30pm EST

---

**Customer ([REDACTED]) 02/01/2016 12:18 PM**

---

**From:** Rosewood Hotel Georgia [mailto:[REDACTED]]  
**Sent:** Monday, February 01, 2016 12:13 PM  
**To:** RM Jade  
**Subject:** Rosewood Hotel Georgia: Your Upcoming Stay

[View this email with images.](#)

 [Rosewood Hotel Georgia](#)

[Contact Us](#) | [Visit Website](#)

 [Rosewood Hotel Georgia](#)

02/01/2016

Dear Mr. Epstein,

Thank you for choosing **Rosewood Hotel Georgia** for your upcoming travel to Vancouver. We look forward to welcoming you and are happy to assist with planning your stay.

If you have not already done so, or need to update, please remember to fill out the [Guest Preference Form](#), including your arrival and departure information to help us better prepare for your visit. Our Concierge team can then arrange airport transportation as well as dining and activity reservations for you, including special occasion requests. Submitting this form in advance will help us to ensure your preferred reservation times are available.

During your stay, you may like to include plans for the following:



### **Delighting the Palate**

Enjoy dining in the elegant, yet relaxed [Hawksworth Restaurant](#) featuring culinary creations by Vancouver's premier chef, David Hawksworth.

Pair an exotic coffee or artisanal tea with fresh baked pastries at [Bel Café](#) or choose gourmet sandwiches and soups, beautiful tarts and cakes, or exquisite macarons.

Unwind at the contemporary lobby lounge, [1927](#), with its delightful cocktails and casual lounge menu. It is the perfect place to reflect at day's end, relax before dinner, or enjoy an evening nightcap.

Experience [Reflections Outdoor Restaurant & Lounge](#), an urban oasis within the inner courtyard of the hotel's fourth floor. Its tapas-style menu and global selection of wines and spirits is complemented by the soothing infinity water features, a fire pit and illuminating lanterns.

A throwback to the age of decadence, glamour and prosperity, experience the mystique of the dramatic [Prohibition Bar](#) with nightly entertainment. The menu boasts an extensive whiskey and champagne selection with vintage cocktails that honour the history of the craft of bartending. The sleek interiors, reminiscent of the 1920's speakeasies, create an intimate and sophisticated ambiance for your evening.

### **A Spa Sensation**

Treat yourself to [Sense, A Rosewood Spa](#)<sup>®</sup>. Welcoming hotel guests and locals alike, it offers a full range of therapies, treatments, massage, facials and more. See [treatment menu](#). Adjacent to the spa is a well-appointed fitness center with state-of-the-art facilities, personal trainers and a 52' indoor saltwater lap pool. Advance spa reservations are recommended.

### Other Activities

While here, you may also want to visit Stanley Park, stroll Robson Street for its high fashion boutiques, or arrange a day trip to the mountains, coast or Vancouver Island. See [area attractions](#).

If we may help you in any way prior to your arrival, please call us directly at 604.682.5566 or email us at [REDACTED]. We look forward to having you stay with us.

With kind regards,  
Rosewood Hotel Georgia

### RESERVATION INFORMATION

**Confirmation Number:** 3052581  
**Name:** Jeffrey Epstein  
**Arrival:** Monday, February 15, 2016  
**Departure:** Friday, February 19, 2016  
**Number of Nights:** 4  
**Number of Guests:** 2 Adults  
**Room Type:** Executive One Bedroom Suite  
**Nightly Rate:**

2/15/2016 \$1,004.00  
2/16/2016 \$1,004.00  
2/17/2016 \$1,004.00  
2/18/2016 \$1,004.00

\*Rate is quoted in Canadian dollars.  
Fine Hotels & Resorts:

- One category room upgrade subject to availability upon arrival (with the exception of reservations for a Deluxe Room with two double beds, an Accessible King, an Executive One-Bedroom Suite, or the Lord Stanley Suite)
- Welcome amenity
- \$30 USD credit per person, per day for breakfast, up to two guests
- \$100 USD hotel credit to be used during your stay (not applicable towards room rate or taxes)
- Confirmed 4:00 PM late check-out on day of departure

**Taxes & Additional Charges:** Rates exclude National, Provincial and Municipal taxes (GST/HRT) and Destination Marketing Fee (DMF 1.5%) - 17.5% total. Taxes and Fees are subject to change.

**Cancel Policy:** 6:00 PM 24 hours prior to day of arrival.

**Check-In/Out Time:** 3:00 PM/12:00 noon



801 West Georgia St., Vancouver, BC, Canada V6C 1P7  
T: +604 682 5566

---

American Express made the following annotations

---

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Thank you."

American Express a ajouté le commentaire suivant le

Ce courrier et toute pièce jointe qu'il contient sont réservés au seul destinataire indiqué et peuvent renfermer des renseignements confidentiels et privilégiés. Si vous n'êtes pas le destinataire prévu, toute divulgation, duplication, utilisation ou distribution du courrier ou de toute pièce jointe est interdite. Si vous avez reçu cette communication par erreur, veuillez nous en aviser par courrier et détruire immédiatement le courrier et les pièces jointes. Merci.

---

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [americanexpress.com/phishing](http://americanexpress.com/phishing).

© 2016 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here: [http://maps.google.com/help/terms\\_maps.html](http://maps.google.com/help/terms_maps.html). For "Map Legal Notices" click here: [http://www.maps.google.com/help/legalnotices\\_maps.html](http://www.maps.google.com/help/legalnotices_maps.html). There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit [www.americanexpress.com/travelterms](http://www.americanexpress.com/travelterms) California CST#1022318, Washington UB#600-469-694, Iowa TA#002, Nevada NV#2001-0126

---

Ref#160202-000364