

**From:** Nili Priell Barak <[REDACTED]>  
**To:** Jeff Epstein <[REDACTED]>  
**Subject:** Re: cold  
**Date:** Tue, 19 Jan 2016 19:30:47 +0000

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The telephone no. of Rafi is [REDACTED].

I will have them put a different code from ours, for [REDACTED] and [REDACTED] so they will not have to call every time they need to go in. But I will have to show them how it works. So for the coming two weeks, let them use the telephone. When we come back, we shall fix a "teaching lesson". It was done very discretely and clean.

On Jan 19, 2016, at 8:56 PM, Lesley Groff <[REDACTED]> wrote:

Excellent.

Sent from my iPhone

On Jan 19, 2016, at 1:47 PM, Nili Priell Barak <[REDACTED]> wrote:

They came and fixed it and the temperature immediately got up to F 66 and I am sure it will get even better. Thanks.

On Jan 19, 2016, at 6:16 PM, Lesley Groff <[REDACTED]> wrote:

thank you for the update...did they come fix the heat as of yet for you?

On Jan 19, 2016, at 9:38 AM, Nili Priell Barak <[REDACTED]> wrote:

Thanks for everything.  
We leave tonight, as scheduled. Sorry for misunderstanding.  
We will be back on 2.2 - we delayed for 2 days.  
Yes, I'll give you all necessary details concerning the alarm.

Sent from my iPhone

On 19 2016 ב'ינר, at 15:47, Lesley Groff <[REDACTED]> wrote:

Oh my. Yes I will let the building know heat is not working in your apt! So sorry about this! I thought you were leaving this morning however? I have that in my schedule for you? Of course it is completely fine you are still here. But can you update me please? And good to know on alarm. Please let me know the phone number to the person we are to call before entering when you have it.

Sent from my iPhone

On Jan 19, 2016, at 8:37 AM, Nili Priell Barak <[REDACTED]> wrote:

hi Lesley,

There is a problem with the heating in the bedroom. It is 58 F and we cover with 4 blanket :( the kitchen and living rooms are OK.

Andrew is not available. I have told [REDACTED] last time and she promised to tell maintenance.

Can you please ask somebody to look into it? We are still in the appartment today all day, so it can be done.

They are arranging the alarm today. I shall be in touch with you when they finish.

have a good day,

thanks

Nili