


**From:** Natalia Molotkova <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** Still awaiting [REDACTED] new ticket..Rec. Loc BJNSXX [Email Ref: 160121-000015]  
**Date:** Wed, 20 Jan 2016 14:06:36 +0000

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 Centurion Banner

**Response (Natalia Molotkova) 01/20/2016 09:06 AM**

Lesley, morning!!!! Exchange might take up to 24 hours. It was done today. Will email it to you. Add collect actually was less - 619.00USD. I re priced it manually and received a little bit less expensive new fare. Regards, Natalia Molotkova Centurion Relationship Manager  
[REDACTED] Hours: Monday through Friday 9:00am to 5:30pm EST

**Response (Administrator) 01/20/2016 08:12 AM**

I am currently out of the office with no access to voicemail or email. My normal office hours are 9am to 5:30pm EST Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email [centurionsupport@centurion.com](mailto:centurionsupport@centurion.com). Have a wonderful day! Best regards, Natalia Molotkova

**Customer ([REDACTED]) 01/20/2016 08:12 AM**

HI Natasha...I'm still awaiting [REDACTED] new ticket (the one we changed yesterday)...can you check on it and send to me please? thanks!

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