

From: [REDACTED] <[REDACTED]>
To: Bella Klein <[REDACTED]>
Subject: Re: Itinerary INCL TICKETNO for [REDACTED] [REDACTED] 23DEC15 [REDACTED]
Date: Wed, 23 Dec 2015 19:40:05 +0000

Original ticket was 138.80. You changed her to 12:55 pm, it was same day confirmed stand-by for 50.00USD. When I put her back to 3:10pm, it was re-protection, no fee. So total for that rip is \$188.80.

On Dec 23, 2015, at 2:20 PM, bellaklein <[REDACTED]> wrote:

ok
Thank you,
Bella

[REDACTED]

On Dec 23, 2015, at 2:19 PM, [REDACTED] <[REDACTED]> wrote:

I know Natasha is helping out...I changed the ticket this morning at 9am to the earlier flight ..it may just be voided out. not sure

On Dec 23, 2015, at 2:11 PM, bellaklein <[REDACTED]> wrote:

great, but we still need to request a credit from Delta as flight was cancelled and we rebooked ticket. Amex should protest charge.
Thank you,
Bella

[REDACTED]

On Dec 23, 2015, at 2:04 PM, [REDACTED] <[REDACTED]> wrote:

I do know Natasha was making sure we didn't pay entire \$200 change fee etc...It was like \$50 I think

On Dec 23, 2015, at 1:49 PM, bellaklein <[REDACTED]> wrote:

ok
Thank you,
Bella

[REDACTED]

On Dec 23, 2015, at 1:39 PM, [REDACTED] <[REDACTED]> wrote:

Because I got a phone call telling me to do it. We took the last seat. The airport was a zoo. She could have not been accommodated until tonight. Who knows!

Sent from my iPhone

On Dec 23, 2015, at 1:19 PM, bellaklein <[REDACTED]> wrote:

not sure why your revoked ticket, as Delta was suppose to accommodate as flight was cancelled...
Thank you,
Bella

[REDACTED]
[REDACTED]

On Dec 23, 2015, at 12:57 PM, [REDACTED] <[REDACTED]> wrote:

We had to change [REDACTED] ticket back to the original flight...the earlier flight we changed her to this morning could not take off due to a crack in a window...so she is back on the original flight...I have no idea what Delta will be charging us to do all I just did...but it will look messy I am sure!

Begin forwarded message:

From: "American Express Travel" [REDACTED] <[REDACTED]>
Subject: Itinerary INCL TICKETNO for [REDACTED] 23DEC15 [REDACTED]
Date: December 23, 2015 at 11:55:16 AM EST
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [REDACTED].

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

E-Ticket Number(s)

Wednesday 23 Dec 15

Flight Information

Date	23 Dec 2015
Airline	Delta Air Lines
Airline Record Locator	██████████
Flight/Class	DL42 K Economy Class
Origin	San Juan, Luis Munoz Marin Intl
Destination	New York, John F Kennedy International
Departing	03:10 PM
Arriving	06:26 PM
Departure Terminal	Terminal B
Arrival Terminal	Terminal 4
Estimated Time	4 Hrs 16 Mins
Stops	Non-stop
Seats	Unassigned

Confirmed

Entry and Exit Information for Travel

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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<[REDACTED] [REDACTED].pdf>