

**From:** Lesley Groff <[REDACTED]>  
**To:** "jeffrey E." <jeevacation@gmail.com>  
**Subject:** Re: Itinerary for EPSTEIN/JEFFREY E 26DEC15 RBCHCZ  
**Date:** Thu, 24 Dec 2015 21:39:02 +0000

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I asked our Amex rep to confirm we will not pay for the night of the 25th and she sent the following:

No, the system let us change it, we didn't cancel it. We changed it.

So we should be all set !!!

Sent from my iPhone

On Dec 24, 2015, at 3:49 PM, jeffrey E. <jeevacation@gmail.com> wrote:

If you have to call hotel mark lloyd friends with manager

On Thursday, 24 December 2015, Lesley Groff <[REDACTED]> wrote:

Sent from my iPhone

Begin forwarded message:

**From:** "American Express Travel" <itinerary@myamextravel.com>  
**Date:** December 24, 2015 at 2:50:51 PM EST  
**To:** [REDACTED]  
**Subject:** Itinerary for EPSTEIN/JEFFREY E 26DEC15 RBCHCZ

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

[View your Digital Itinerary](#)

Saturday 26 Dec 15

## Other Information

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CITIZENS OF UNITED STATES MUST CARRY A VALID PASSPORT

## Hotel Information

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|                     |                                                                            |
|---------------------|----------------------------------------------------------------------------|
| Hotel               | <b>MANDARIN ORIENTAL M</b>                                                 |
| Address             | Route Du Golf Royal<br>MARRAKECH MA 40000                                  |
| Telephone           | 212-5-24298888                                                             |
| Check In Date       | Sat 26 Dec 2015                                                            |
| Check Out Date      | Tue 29 Dec 2015                                                            |
| Confirmation Number | 63639SB000437                                                              |
| Base Rate           | EUR 3300.00 / per night, may be subject to local taxes and service charges |
| Cancellation Policy | Cancel 14D prior to day of arrival                                         |

**Confirmed**

### Entry and Exit Information for Travel

American Express strongly recommends that you periodically review [www.Visacentral.com/amex](http://www.Visacentral.com/amex) for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express cannot guarantee the accuracy of the information provided and expressly disclaims any liability for any inaccurate or incomplete information contained on that site.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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please note

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