

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: New ticket to research for [REDACTED] [Email Ref: [REDACTED]]
Date: Thu, 19 Nov 2015 16:22:32 +0000

so coming back is very expensive! wow...is it better to fly through another city?

On Nov 19, 2015, at 11:10 AM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 11/19/2015 11:10 AM

Let me start first with the lowest fare on the market, not the LH flight you mentioned, coach:

OPTION 1

1 KL 900 05DEC SVO AMS 0540A 0715A
1 KL 6031 05DEC AMS BOS 1030A 1247P
OPERATED BY DELTA AIR LINES INC.

2 KL 7311 09DEC STT ATL 0308P 0619P
OPERATED BY DELTA AIR LINES INC

2 KL 6012 09DEC ATL AMS 0826P 1050A
OPERATED BY DELTA AIR LINES INC.
2 KL 903 10DEC AMS SVO 1140A 0500P

TOTAL FARE - USD 583.86

OPTION 2

1 LH 1451 05DEC DME FRA 0705A 0845A
1 UA 8853 05DEC FRA BOS 1055A 0120P
OPERATED BY DEUTSCHE LUFTHANSA AG

2 DL 676 09DEC STT JFK 0235P 0554P
2 SU 103 09DEC JFK SVO 0720P 1225P

TOTAL FARE - USD 3036.59

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([REDACTED]) 11/19/2015 10:39 AM

No, Jeffrey would take her from Boston to STTshe would need to get from STT to NY and on to Moscow!

Response (Natalia Molotkova) 11/19/2015 10:35 AM

departure from NY?

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 11/19/2015 10:24 AM

Sure, checking... Regards, Natalia Molotkova Centurion Relationship

[REDACTED] [REDACTED] Hours: Monday through Friday
9:00am to 5:30pm EST

Customer ([REDACTED]) 11/19/2015 10:21 AM

Hi Natasha. Can you research a ticket for [REDACTED] to go Moscow/Amsterdam/Boston on Dec 5 departing 7am arriving 1:20 on Lufthansa. Then back on dec 9th STT/NY/Moscow for me? Thx Lesley Sent from my iPhone

Response (Administrator) 11/19/2015 10:21 AM

Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the number on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email [REDACTED]. Have a wonderful day! Best regards, RM Natalia Molotkova

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here: http://maps.google.com/help/terms_maps.html. For "Map Legal Notices" click here: http://www.maps.google.com/help/legalnotices_maps.html. There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit www.americanexpress.com/travelterms California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

Ref# [REDACTED]