From: Lesley Groff <[redacted]>
To: Amex Centurian Travel <[redacted]>
Subject: Re: New ticket to research for [redacted] [Email Ref: 151120-000123]
Date: Thu, 19 Nov 2015 16:45:43 +0000

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can you reserve a ticket with the lower option so I can send to Jeffrey for approval?

On Nov 19, 2015, at 11:27 AM, Natalia Molotkova <[redacted]> wrote:

<========== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE ==========>

Centurion Banner
Response (Natalia Molotkova) 11/19/2015 11:27 AM
No, it is Lufthansa portion what expensive.
Regards,
Natalia Molotkova
Centurion Relationship Manager
[redacted]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([redacted]) 11/19/2015 11:24 AM
so coming back is very expensive! wow...is it better to fly through another city?

Response (Natalia Molotkova) 11/19/2015 11:10 AM
Let me start first with the lowest fare on the market, not the LH flight you mentioned, coach:
OPTION 1
1 KL 900 05DEC SVO AMS 0540A 0715A
1 KL 6031 05DEC AMS BOS 1030A 1247P
OPERATED BY DELTA AIR LINES INC.

2 KL 7311 09DEC STT ATL 0308P 0619P
OPERATED BY DELTA AIR LINES INC.
2 KL 6012 09DEC ATL AMS 0826P 1050A
OPERATED BY DELTA AIR LINES INC.
2 KL 903 10DEC AMS SVO 1140A 0500P

TOTAL FARE - USD 583.86
OPTION 2
1 LH 1451 05DEC DME FRA 0705A 0845A
1 UA 8853 05DEC FRA BOS 1055A 0120P
OPERATED BY DEUTSCHE LUFTHANSA AG

2 DL 676 09DEC STT JFK 0235P 0554P
2 SU 103 09DEC JFK SVO 0720P 1225P

TOTAL FARE - USD 3036.59
Regards,
Natalia Molotkova
Centurion Relationship Manager
[redacted]
Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([redacted]) 11/19/2015 10:39 AM
No , Jeffrey would take her from Boston to STT ....she would need to get from STT to NY and on to Moscow!

Response (Natalia Molotkova) 11/19/2015 10:35 AM
departure from NY?
Regards,
Natalia Molotkova
Centurion Relationship Manager
[redacted]
Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Natalia Molotkova) 11/19/2015 10:24 AM
Sure, checking... Regards, Natalia Molotkova Centurion Relationship
[redacted] Hours: Monday through Friday 9:00am to 5:30pm EST

Customer ([redacted]) 11/19/2015 10:21 AM
Hi Natasha. Can you research a ticket for [redacted] to go Moscow/Amsterdam/Boston on Dec 5 departing 7am arriving 1:20 on Lufthansa. Then back on dec 9th STT/NY/Moscow for me? Thx Lesley Sent from my iPhone

Response (Administrator) 11/19/2015 10:21 AM
Thank you for your message. I am currently out of the office with no access to voicemail or email. My normal office hours are 10:30am to 7:00pm (EST) Monday through Friday. If you need immediate assistance please call the umber on the back of your card and press 0 (zero) for the next available Centurion Support Associate or email [redacted]. Have a wonderful day! Best regards, RM Natalia Molotkova

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