

From: Natalia Molotkova <[REDACTED]>


To: "[REDACTED]" <[REDACTED]>

Subject: Get seat for [REDACTED] outbound flight Nov. 11? (Rec Loc [REDACTED]) [Email Ref: 151110-000117]

Date: Tue, 10 Nov 2015 14:08:55 +0000

Attachments: [REDACTED] [REDACTED]

===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE =====>

 Centurion Banner

Response (Natalia Molotkova) 11/10/2015 09:08 AM

Morning, trying...

Regards,
Natalia Molotkova
Centurion Relationship Manager

[REDACTED]
[REDACTED]

Hours: Monday through Friday 9:00am to 5:30pm EST

Response (Administrator) 11/09/2015 10:51 AM

Thank you for your message. I am currently away from the office returning on Tuesday, Nov. 10. In my absence, my support team is available to assist. If you require immediate assistance, please contact my Associate Relationship Manager's by calling the number on the back of your card or email centurionsupport@centurion.com. Best regards,

Customer ([REDACTED]) 11/09/2015 10:51 AM

Ok? Sent from my iPhone

Customer ([REDACTED]) 11/09/2015 10:09 AM

good morning Natasha...can you please get Mathilde a seat on her outbound flight Nov. 11th?
Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>

Subject: Invoice [REDACTED] for [REDACTED] 11NOV15 [REDACTED]

Date: November 8, 2015 at 7:32:12 PM EST

To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-[REDACTED].

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details and add link to your bookmarked favorites for easy access in the future:

Wednesday 11 Nov 15

Other Information

CITIZENS OF SWITZERLAND MUST CARRY A VALID PASSPORT

Flight Information

Date	11 Nov 2015
Airline	Air France
Airline Record Locator	██████
Flight/Class	AF1812 Y Economy Class
Origin	Paris, Charles De Gaulle
Destination	Milan, Linate
Departing	08:45 AM
Arriving	10:10 AM
Departure Terminal	Terminal 2 F
Estimated Time	1 Hr 25 Mins
Stops	Non-stop

Confirmed

Flight Information

Date	11 Nov 2015
Airline	Air France
Airline Record Locator	██████
Flight/Class	AF1313 D Business Class
Origin	Milan, Linate
Destination	Paris, Charles De Gaulle
Departing	08:40 PM
Arriving	10:10 PM
Arrival Terminal	Terminal 2 F
Estimated Time	1 Hr 30 Mins
Stops	Non-stop
Seats	4C

Confirmed

Entry and Exit Information for Travel

American Express strongly recommends that you periodically review www.Visacentral.com/amex for the most up to date and accurate entry/exit requirements for your travel destination. Due to frequent changes, American Express

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Iowa: TA# 669 Registered Iowa Travel Agency.

Response (Administrator) 11/09/2015 10:09 AM

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Ref#151110-000117