

From: [REDACTED] >
To: James Ce <[REDACTED]>
Subject: Re: Last time JEE @ Zorro?
Date: Tue, 03 Nov 2015 17:22:00 +0000

got it...

On Nov 3, 2015, at 12:15 PM, james | personal genius <[REDACTED]> wrote:

Yes, with a couple of days spilling over into October's bill. The billing period ends on the 20th of the month.

They burned through 70GB of data on the house network from 9/20-10/19, which is really tough to do without JEE there.

Rich is pressing them on it; I wanted to make sure that was "all them".



James Ce
your Personal Genius

Certified Support Professional 10.6

<http://personalgenius.us>

On Nov 3, 2015, at 12:09 PM, [REDACTED] > wrote:

Jeffrey was NOT at the ranch in Sept...were we billed in Sept for August's usage?

On Nov 3, 2015, at 12:08 PM, james | personal genius <[REDACTED]> wrote:

Okay. So that doesn't explain why their September usage was so high. =/

Thanks.



James Ce
your Personal Genius

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On Nov 3, 2015, at 12:06 PM, [REDACTED] > wrote:

Jeffrey was at Zorro July 31- Aug. 22, 2015...he took a trip to San Francisco Aug. 2 and was back on Aug.

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On Nov 3, 2015, at 11:50 AM, james | personal genius <[REDACTED]> wrote:

Thank you!



James Ce
your Personal Genius

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On Nov 3, 2015, at 11:49 AM, [REDACTED] > wrote:

yes, give me a minute to research and will get back to you!

On Nov 3, 2015, at 11:47 AM, james | personal genius <[REDACTED]> wrote:

Hi,

I'm being asked to review Zorro internet usage. Could you tell me when Jeffery last left the ranch? Internet use goes way up while he's there, so I want to make sure the high numbers aren't because of that.

Thx.



James Ce
your Personal Genius

Certified Support Professional 10.6

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