

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Check Open Skies or another all Biz Class airline? [Email Ref: 151024-000242]
Date: Fri, 23 Oct 2015 16:45:53 +0000

will do...still on with her...I am totally spoiled...i really only like dealing with you now...but i needed to get moving on this...Jeffrey kept calling me...and sending me emails!

On Oct 23, 2015, at 12:43 PM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 10/23/2015 12:43 PM

Sure. let me know when she is done... Regards. Natalia Molotkova Centurion Relationship
[REDACTED] Hours: Monday through Friday
10:30am to 7:00pm EST

Customer ([REDACTED]) 10/23/2015 12:42 PM

I'm on with [REDACTED]...can you just double check her work for me when she is done :)
she says she is having difficulty getting a record locator from the airline...

Response (Natalia Molotkova) 10/23/2015 12:40 PM

Ok. thank you!!! Regards. Natalia Molotkova Centurion Relationship
[REDACTED] Hours: Monday through Friday
10:30am to 7:00pm EST

Customer ([REDACTED]) 10/23/2015 12:39 PM

no breaks allowed :) TEASING!
no worries...I am on hold as this person is changing the flight for me...La Compagnie is a bit
less and he likes the airline better.

Response (Natalia Molotkova) 10/23/2015 12:36 PM

Ok, sorry, I was on break from 12:15 till 12:30 pm Regards. Natalia Molotkova Centurion
Relationship Manager [REDACTED] Hours: Monday
through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 10/23/2015 12:36 PM

1 BA 8003 24OCT ORY EWR 0140P 0415P OPERATED BY OPENSKIES 1ADT 5385.20
5385.20 We can do same flight in business 1 AF 6 24OCT CDG JFK 0200P 0415P 1ADT
5930.10 5930.10 Regards. Natalia Molotkova Centurion Relationship
[REDACTED] Hours: Monday through Friday
10:30am to 7:00pm EST

Customer ([REDACTED]) 10/23/2015 12:36 PM

never mind! I'm on with one of your coworkers...changing to La Compagnie airlines

Response (Natalia Molotkova) 10/23/2015 12:31 PM

Checking... Regards, Natalia Molotkova Centurion Relationship

Hours: Monday through Friday
10:30am to 7:00pm EST

Customer () 10/23/2015 12:06 PM

Jeffrey is asking if there is an Open Skies flight or another all biz class airline with availability for Karyna and tomorrow ..or could they both fly biz on the flight they are currently booked on...? (or we might keep them as is...but he is asking what else is out there)

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