

**From:** Lesley Groff [REDACTED]  
**To:** Amex Centurian Travel [REDACTED]  
**Subject:** Re: Change [REDACTED] ticket back to NY [Email Ref: 151022-000402]  
**Date:** Wed, 21 Oct 2015 19:29:47 +0000

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super thanks

On Oct 21, 2015, at 3:26 PM, Natalia Molotkova [REDACTED] wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE  
=====>

 Centurion Banner

**Response (Natalia Molotkova) 10/21/2015 03:26 PM**

Actually will be refund of \$18.20, new ticket will remain refundable. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED]  
Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer ( [REDACTED] ) 10/21/2015 03:21 PM**

great. thanks

**Response (Natalia Molotkova) 10/21/2015 03:18 PM**

OK, setting up exchange... Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer ( [REDACTED] ) 10/21/2015 03:15 PM**

YES! perfect..thanks

**Response (Natalia Molotkova) 10/21/2015 03:12 PM**

We can do AF 6 24OCT CDG JFK 200P 415P Even exchange, should I change? Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED]  
Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer ( [REDACTED] ) 10/21/2015 03:09 PM**

thanks

**Response (Natalia Molotkova) 10/21/2015 03:08 PM**

OK, let me have a look... Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer ( [REDACTED] ) 10/21/2015 02:48 PM**

Jeffrey wants us to change [REDACTED] ticket to NY to the afternoon of Sat. Oct. 24th...depart afternoon from Paris...right now it is just [REDACTED]...I have a funny feeling we will be putting Karyna on this flight...but for now, it is just [REDACTED].. Can you see what there is and the price tag for me? thanks, Lesley

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