

From: Natalia Molotkova <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: Can you please check on CREDIT for Hotel in St. Barth's [Email Ref: 150925-000304]

Date: Thu, 24 Sep 2015 19:42:28 +0000

TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE

 Centurion Banner

Response (Natalia Molotkova) 09/24/2015 03:42 PM

It is very interesting hotel. I cancelled room in 2 ways, emailed them directly and via my system. So they told me that both cancellations went to their spam folder, they are refunding it, sorry fro the delay and thank you for letting me know about deposit not refunded. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED]

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/24/2015 02:06 PM

appreciate it

Response (Natalia Molotkova) 09/24/2015 02:00 PM

Ok, will reach out to the hotel.. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] (877) 877-0987 Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/24/2015 01:57 PM

Hi Natasha...i am being asked by our accounting dept to please check on the credit for the hotel we booked for [REDACTED] in St. Barth's -The Hotel Manapany Sain for Dec. 25-Jan 10...it is from Rec. Loc#BPXRIL...we were charged \$2951.12 on Aug. 26th, 2015 and still await the credit... Let me know! thanks, [REDACTED]

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