

From: Lesley Groff <[REDACTED]>
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Air & Hotel for Karyna for St. Barth's Needed ASAP [Email Ref: 150916-000103]
Date: Tue, 15 Sep 2015 16:07:26 +0000

yes, please try to send request to them...lets see how we do...I just read your next email and fully prepaid stinks...I assume this means, once they have your money you get nothing back if you cancel?

On Sep 15, 2015, at 12:04 PM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 09/15/2015 12:04 PM

Is it the one at St. Jean? Nothing on my end. We can try to send request to them? Regards,
Natalia Molotkova Centurion Relationship Manager [REDACTED]
[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/15/2015 12:03 PM
sure

Customer ([REDACTED]) 09/15/2015 11:58 AM
try this hotel:
TROPICAL HOTEL
www.tropicalhotel-stbarth.com
From Europe [REDACTED]
From USA Tel [REDACTED]

Response (Natalia Molotkova) 09/15/2015 11:53 AM
It could be the reason of 31 nights stay, that I can't pull availability, should I try fro less amount of nights. let's say 28? Regards, Natalia Molotkova Centurion Relationship
[REDACTED] [REDACTED] Hours: Monday through Friday
10:30am to 7:00pm EST

Customer ([REDACTED]) 09/15/2015 11:51 AM
oh boy...let me check

Response (Natalia Molotkova) 09/15/2015 11:48 AM
I can't find any available hotels in St. Barth, will St. Maarten work? Regards, Natalia
Molotkova Centurion Relationship Manager [REDACTED]
[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/15/2015 11:45 AM

yes, I believe will be fine...send to me and I will forward to Karyna for her to review!

Response (Natalia Molotkova) 09/15/2015 11:44 AM

I can't find refundable fare, will just the itinerary fro the embassy work? I can send you one where it doesn't say anything about hold? Regards, Natalia Molotkova Centurion Relationship [REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/15/2015 11:18 AM

correct! and thank you

Response (Natalia Molotkova) 09/15/2015 11:16 AM

Karyna is from Belarus, correct? Regards, Natalia Molotkova Centurion Relationship [REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 09/15/2015 11:13 AM

O, I am on it... Regards, Natalia Molotkova Centurion Relationship [REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/15/2015 11:12 AM

Hi Natasha...Karyna has another appointment with the embassy this Friday Sept. 18th for a visa for St. Barth's... we need to get Karyna a reservation to fly to St. Barth's Oct. 3 and return Nov. 3...she needs a hotel for the one month stay and the letter from the hotel stating she has the reservation for her appt with embassy. Can you please see what you can do! Thanks so much, Lesley

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Ref#150916-000103

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