


**From:** Natalia Molotkova <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** Air & Hotel for Karyna for St. Barth's Needed ASAP [Email Ref: 150916-000103]  
**Date:** Tue, 15 Sep 2015 16:11:42 +0000

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 Centurion Banner

**Response (Natalia Molotkova) 09/15/2015 12:11 PM**

Yes, money gone when canceling. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer ([REDACTED]) 09/15/2015 12:09 PM**

yes, please try to send request to them...lets see how we do...I just read your next email and fully prepaid stinks...I assume this means, once they have your money you get nothing back if you cancel?

**Response (Natalia Molotkova) 09/15/2015 12:05 PM**

For less nights I am getting fully pre-paid rates. Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

**Response (Natalia Molotkova) 09/15/2015 12:04 PM**

Is it the one at St. Jean? Nothing on my end. We can try to send request to them? Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer ([REDACTED]) 09/15/2015 12:03 PM**

sure

**Customer ([REDACTED]) 09/15/2015 11:58 AM**

try this hotel:

TROPICAL HOTEL

[www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel [REDACTED]

From USA Tel : 0[REDACTED]

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**Response (Natalia Molotkova) 09/15/2015 11:53 AM**

I could be the reason of 31 nights stay, that I can't pull availability, should I try for less amount of nights, let's say 28? Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 09/15/2015 11:51 AM**

oh boy...let me check

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**Response (Natalia Molotkova) 09/15/2015 11:48 AM**

I can't find any available hotels in St. Barth, will St. Maarten work? Regards, Natalia Molotkova Centurion Relationship Manager [REDACTED] [REDACTED] Hours:

Monday through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 09/15/2015 11:45 AM**

yes, I believe will be fine...send to me and I will forward to Karyna for her to review!

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**Response (Natalia Molotkova) 09/15/2015 11:44 AM**

I can't find refundable fare, will just the itinerary from the embassy work? I can send you one where it doesn't say anything about hold? Regards, Natalia Molotkova Centurion Relationship

Manager [REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 09/15/2015 11:18 AM**

correct! and thank you

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**Response (Natalia Molotkova) 09/15/2015 11:16 AM**

Karyna is from Belarus, correct? Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

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**Response (Natalia Molotkova) 09/15/2015 11:13 AM**

O, I am on it... Regards, Natalia Molotkova Centurion Relationship Manager

[REDACTED] [REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST

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Customer ( [REDACTED] ) 09/15/2015 11:12 AM

Hi Natasha...Karyna has another appointment with the embassy this Friday Sept. 18th for a visa for St. Barth's... we need to get Karyna a reservation to fly to St. Barth's Oct. 3 and return Nov. 3...she needs a hotel for the one month stay and the letter from the hotel stating she has the reservation for her appt with embassy. Can you please see what you can do! Thanks so much, Lesley

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