

From: [REDACTED] >
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: [REDACTED] to NY [Email Ref: 150915-000165]
Date: Mon, 14 Sep 2015 17:08:10 +0000

great. thanks

On Sep 14, 2015, at 1:06 PM, Natalia Molotkova <[REDACTED]> wrote:

<===== TO ENSURE YOUR MESSAGE IS DELIVERED IN ITS ENTIRETY, PLEASE DO NOT REPLY BELOW THIS LINE
=====>

 Centurion Banner

Response (Natalia Molotkova) 09/14/2015 01:06 PM

Yes, it is non refundable fare, but changeable with 100.00EUR plus possible difference in fare, can hold till September 15 till 10:00 AM EST. Updated itinerary is on its way.

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 09/14/2015 01:03 PM

OK

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/14/2015 12:57 PM

Please reserve the first option on Aeroflot for \$727.20! thanks (it is changeable, yes?)

Response (Natalia Molotkova) 09/14/2015 12:41 PM

Here is updated one from NY to Vilnius on September 27th: some options, let me know which one will work

Aeroflot

1 SU 2109 18SEP VNO SVO 0510A 0635A
1 SU 100 18SEP SVO JFK 0925A 1225P

2 SU 101 27SEP JFK SVO 0220P 0640A
2 SU 2104 28SEP SVO VNO 0845A 1015A

TOTAL FARE - USD 727.20

Lofthansa

1 LH 889 18SEP VNO FRA 0605A 0720A
1 LH 400 18SEP FRA JFK 1050A 0125P

2 SN 7231 27SEP S JFK FRA 0355P 0530A
OPERATED BY DEUTSCHE LUFTHANSA AG
2 SN 7093 28SEP FRA VNO 1035A 0135P
OPERATED BY DEUTSCHE LUFTHANSA AG

TOTAL FARE - USD 838.20

LOT

1 LO 774 18SEP VNO WAW 0640A 0645A
1 LO 6 18SEP WAW JFK 1220P 0345P

2 LO 27 27SEP JFK WAW 1030P 1255P
2 LO 773 28SEP WAW VNO 1035P 1240A

TOTAL FARE - USD 891.60

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/14/2015 12:39 PM

thanks...sorry about that!

Response (Natalia Molotkova) 09/14/2015 12:36 PM

OK, checking new dates...

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 09/14/2015 12:24 PM

Ok, Jeffrey says to have her come back to NY from STT on Thursday Sept. 24th then back home to Vilnius on Sunday Sept. 27th...can you check options and price for us?

Customer ([REDACTED]) 09/14/2015 12:21 PM

HOLD UP! [REDACTED] is asking to stay longer...let me see what date Jeffrey is willing to let her stay to...she wants to stay until early Oct. I will get back to you!

Customer ([REDACTED]) 09/14/2015 12:12 PM

wow...going back home is always a super long layover! yuk. I want to give this option to Jeffrey plus another with a better connection...can you research a better connection and give me price? I will let him choose...

Response (Natalia Molotkova) 09/14/2015 12:08 PM

-Round trip, coach for [REDACTED] [REDACTED] from Vilnius to NY depart Sept 18 (must arrive 18th) return on Sept 25 (she can arrive home on 26th)
passport name: [REDACTED] [REDACTED]; birthday [REDACTED]; [REDACTED]; date of expiry [REDACTED]
[REDACTED]

Lowest available coach with be with LOT - Polish Airlines via Warsaw: not very sot connection in Warsaw, please have a look and let me know if I need to find different option.

1 LO 774 18SEP VNO WAW 0640A 0645A
1 LO 6 18SEP WAW JFK 1220P 0345P

2 LO 7 25SEP JFK WAW 0615P 0840A
2 LO 771 26SEP WAW VNO 1250P 0255P

TOTAL FARE - USD 737.60

Can be canceled prior to departure with 150.00EUR cancellation fee, after departure - non refundable. Change fee is 150.00EUR.

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing.

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here: (http://maps.google.com/help/terms_maps.html). For "Map Legal Notices" click here: (http://www.maps.google.com/help/legalnotices_maps.html). There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit www.americanexpress.com/travelterms California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

Ref#150915-000165

EFTA00340378