

From: "Jeanne" [REDACTED]

To: [REDACTED]

Cc: "Cecile deJongh" [REDACTED], <[REDACTED]>

Subject: FW: Confirmation of Insurance

Date: Tue, 08 Sep 2015 13:47:21 +0000

Attachments: Epstein_Confirmation_of_Coverage.pdf; Epstein_Summary_of_Benefits_and_Coverage.pdf

[REDACTED]

See attached updated info. Our agent is getting a travel letter too for your files. This will take a little more time but , this shows confirmation of a policy thru October 31, 2015 , which is our renewal date for the policy , we are in the process of renewing now. Will forward the letter as soon as I have

jeanne

From: Vicky McMahon [mailto:[REDACTED]]

Sent: Tuesday, September 08, 2015

To: Jeanne Brennan [REDACTED]

Cc: Vicky McMahon [REDACTED]

Subject: Fwd: Confirmation of Insurance

Jeanne, please see the additional attachment and let me know if this will be sufficient. But let me know if he needs something else for foreign travel.

All the best!

Vicky G. McMahon

[REDACTED] cell

----- Forwarded message -----

From: Vicky McMahon [REDACTED]

Date: Tue, Sep 8, 2015 at 8:27 AM

Subject: Re: Confirmation of Insurance

To: Jeanne W [REDACTED]

Cc: Vicky McMahon [REDACTED]

Jeanne, good morning.

Attached is the confirmation of coverage page from the carrier; however, it does not have a letter attached. Does he need this because he is traveling outside of the USA? If so, there is another confirmation (that I believe we provided previously). Let me know as I already have a call into my problem resolution specialist.

Sincerely,

EFTA00340648

Vicky G. McMahon

[REDACTED] cell

On Tue, Sep 8, 2015 at 7:30 AM, Jeanne W [REDACTED] wrote:

Vicky,

We need a confirmation of health insurance for Mr. Epstein. Is there any way you can help us with this. Unfortunately I need it this morning (ASAP).

If we can't get United Health Care – can you provide something on your agency letterhead.

I am in the office you can call me. I have attached a similar letter we received back in 2013 – however it had an end date of 4/30/2014

Thanks

Jeanne