

From: [REDACTED] <[REDACTED]>
To: Ike Groff <[REDACTED]>
Subject: Re: Berkeley Properties
Date: Wed, 08 Jul 2015 21:20:54 +0000

yes, they close at 5pm

On Jul 8, 2015, at 5:20 PM, Ike Groff <[REDACTED]> wrote:

I called and they were gone ahead

From: [REDACTED] [mailto:[REDACTED]]
Sent: Wednesday, July 08, 2015 5:20 PM
To: Ike Groff
Subject: Re: Berkeley Properties

ok, will remind you tomorrow

On Jul 8, 2015, at 5:19 PM, Ike Groff <[REDACTED]> wrote:

I want to speak with Flo tomorrow. This is BS

From: [REDACTED] [mailto:[REDACTED]]
Sent: Wednesday, July 08, 2015 5:17 PM
To: Ike Groff
Subject: Re: Berkeley Properties

not sure I guess they don't... Fran said they don't...I could ask Linda West...?

On Jul 8, 2015, at 5:13 PM, Ike Groff <[REDACTED]> wrote:

How can they have no records of the account that makes 0 sense. does the govt not require them to keep records with them

From: [REDACTED] [mailto:[REDACTED]]
Sent: Wednesday, July 08, 2015 5:13 PM
To: Ike Groff
Subject: Re: Berkeley Properties

ok
when do you think we opened the account for Bob?

On Jul 8, 2015, at 5:06 PM, Ike Groff <[REDACTED]> wrote:

we need this information, if we do not have it we cannot verify our cost

From: [REDACTED] [mailto:[REDACTED]]
Sent: Wednesday, July 08, 2015 5:04 PM

To: Ike Groff
Subject: Fwd: Berkeley Properties

great...I don't know what to do here. I can give approximate opening and closing dates but...

Begin forwarded message:

From: "Carbone, Florence" <[REDACTED]>
Subject: Berkeley Properties
Date: July 8, 2015 at 4:36:29 PM EDT
To: [REDACTED]
Cc: "Gelin, Shawn" <[REDACTED]>

Hi [REDACTED],

I wanted to make you aware of the charges for the research regarding the above account. The cost is \$ 40.00 per hour and without knowing the open/close dates it is impossible to determine how much time will be needed. The last we spoke I understood this to be important needed information. Please confirm that you want us to proceed in spite of the cost associated with the search.

Thank you. Hope all is well.

Best regards,

Flo Carbone
Personal Banker
Bankwell in New Canaan
208 Elm Street
New Canaan, CT 06840

T: [REDACTED]
F: [REDACTED]

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