

**From:** "jeffrey E." <jeevacation@gmail.com>  
**To:** [REDACTED]  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] 24APR15  
**Date:** Tue, 14 Apr 2015 17:43:39 +0000

---

yes

On Tue, Apr 14, 2015 at 1:42 PM, [REDACTED] > wrote:  
to clarify, I should purchase the new direct ticket for \$1687.60?

On Apr 14, 2015, at 1:40 PM, jeffrey E. <jeevacation@gmail.com> wrote:

ok

On Tue, Apr 14, 2015 at 1:24 PM, [REDACTED] > wrote:  
this ticket on Norwegian Air cost us \$282.10 total! It is \$125 change fee plus the difference in ticket price to rebook. Must be rebooked on Norwegian Air. Norwegian Air does not fly out of Miami to Milan. She would have to fly from Miami to NY then she could fly Norwegian Air from NY to Copenhagen to Rome for around \$1110 when all said and done. Would be easier on her to just get the new round trip ticket I have on hold as it is direct and gets her to Milan...but please advise what you prefer...purchase the new ticket or reorganize the old ticket?

On Apr 14, 2015, at 12:53 PM, jeffrey E. <jeevacation@gmail.com> wrote:

refundable?

On Tue, Apr 14, 2015 at 12:52 PM, [REDACTED] > wrote:  
This ticket on April 24th is from NY to Stockholm on Norwegian Air...I believe I can just cancel it... She wants to fly from Miami to Milan now on April 26th.  
Or please advise what you would like her to do... ;)

Begin forwarded message:

**From:** "American Express Travel" <[REDACTED]>  
**Subject:** Itinerary INCL TICKETNO fo [REDACTED]  
24APR15 [REDACTED]  
**Date:** March 31, 2015 at 4:42:49 PM EDT  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [1-877-877-0987](tel:1-877-877-0987).

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<http://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:

[REDACTED]

### E-Ticket Number(s)

[REDACTED] Ticket DY [REDACTED]-17MAR\*

**Friday 24 Apr 15**

### Other Information

CITIZENS OF [REDACTED] MUST CARRY A VALID PASSPORT

### Other Information

CITIZENS OF [REDACTED] - PASSPORT MUST BE VALID FOR 6 MONTHS BEYOND INTENDED STAY.

### Flight Information

Date	24 Apr 2015
Airline	<b>Norwegian Air Shuttle</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>DY7006</b> H Economy Class
Origin	New York, John F Kennedy International
Destination	Stockholm, Arlanda
Departing	09:55 PM
Arriving	11:35 AM / 25 Apr 2015
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 5
Estimated Time	7 Hrs 40 Mins
Stops	Non-stop
Seats	[REDACTED]
<b>Confirmed</b>	

### NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call [866-529-6553](tel:866-529-6553).

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

**Liability Statement.** American Express Travel Related Services Company, Inc. and its parent, subsidiaries, affiliates and representatives (collectively, "Amex") act as an agent for travel suppliers and you understand and agree that Amex shall not be liable for any loss, injury, expense or damage to persons or property resulting, directly or indirectly, from (1) the acts of omissions of travel suppliers, including but not limited to delays, overbooking's, cancellation of services, cessation of operations, accidents or failures of equipment, or changes in fares, itineraries or schedules; or (2) acts of God, fires, earthquakes, floods, climatic aberrations, acts of governmental authorities, civil unrest, strikes, riots, theft, disease, accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems, or any other cause beyond the control of Amex.

**Intermediary Disclosure.** Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

--

please note

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE

Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [jeevacation@gmail.com](mailto:jeevacation@gmail.com), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved

--

please note

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE

Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [jeevacation@gmail.com](mailto:jeevacation@gmail.com), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved

--

please note

The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for

the use of the addressee. It is the property of  
JEE

Unauthorized use, disclosure or copying of this  
communication or any part thereof is strictly prohibited  
and may be unlawful. If you have received this  
communication in error, please notify us immediately by  
return e-mail or by e-mail to [jeevacation@gmail.com](mailto:jeevacation@gmail.com), and  
destroy this communication and all copies thereof,  
including all attachments. copyright -all rights reserved