

From: [REDACTED] >
To: [REDACTED] >
Subject: Re: tickets
Date: Wed, 25 Mar 2015 18:47:05 +0000

HI [REDACTED]...I have researched tickets for your sisters....I will purchase [REDACTED] a ticket from Milan direct...for your sister, [REDACTED], I am wondering if it might be possible for you to see what price you (your parents) can get if the ticket is booked in Lithuania...the price is very high when I do from here...sometimes, the price is lower when you book from the mother country. Jeffrey will very happily pay for it. Might you be able to have your parents or travel agent look in to getting her on the same flights as your parents and let me know how much it is in US dollars? thanks so much, [REDACTED]

On Mar 24, 2015, at 10:47 PM, [REDACTED] > wrote:

Dear [REDACTED],
I'm so excited about this!!



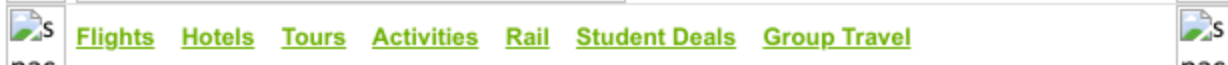
My sisters:

[REDACTED] [REDACTED] ([REDACTED]) - flying from Italy (if possible - direct flight from Florence. if there are no direct flights from Florence, then direct from Milan; dates: May18-June 5)

[REDACTED] [REDACTED] ([REDACTED]) - flying from Vilnius, Lithuania. I forward the itinerary for tickets of my parents - it would be amazing if it was possible to find a ticket for my sister on same flights, so that she could travel together with my parents ([REDACTED] has never taken such a long flight before and it would be quite challenging for her to travel alone)

Thank you so much!!!!

Date: Tue, 24 Mar 2015 21:59:31 -0400
From: customerservice@studentuniverse.com
To: [REDACTED]
Subject: Your StudentUniverse Order - December 28, 2014

 StudentUniverse	
	

Your StudentUniverse Order - December 28, 2014

Thanks for your recent StudentUniverse flight purchase. Below is important information about your flight. We hope you have an incredible trip, and we appreciate your business.

StudentUniverse confirmation number: 14362-ECATQVJJUS5


Airline reservation code:

Scandinavian Airlines: 8AAWU4


Travelers: [REDACTED]

Departure Flight:

Depart: Vilnius, Lithuania , Mon, May 18

	Scandinavian Airlines	Depart: VNO	Arrive: ARN
	GOLDEN AIR FLY	7:10 AM Mon	7:45 AM Mon
	Flight 1741		
	<small>(operated by GOLDEN AIR FLY) Eqpt. type: turboprop</small>		


Connection in Stockholm, Sweden for 2hr 40min

	Scandinavian Airlines	Depart: ARN	Arrive: EWR
	Flight 0903	10:25 AM Mon	12:55 PM Mon


Arrive: New York, NY , Mon, May 18

Return Flight:

Depart: New York, NY , Fri, Jun 5

	Scandinavian Airlines	Depart: EWR	Arrive: ARN
	Flight 0904	5:20 PM Fri	7:15 AM Sat

Connection in Stockholm, Sweden for 55min

	Scandinavian Airlines	Depart: ARN	Arrive: VNO
	GOLDEN AIR FLY	8:10 AM Sat	10:45 AM Sat
	Flight 0738		
	<small>(operated by GOLDEN AIR FLY) Eqpt. type: turboprop</small>		

Arrive: Vilnius, Lithuania , Sat, Jun 6

Date Changes, Cancellation, and Other Stuff If you make changes to your ticket(s), and the cost of the new ticket is greater than the cost of the original ticket, you will be responsible for paying the difference between the fares, in addition to any applicable change fees and service fees. If you need to make a change to each flight on an itinerary with multiple airlines, each airline and StudentUniverse may charge a fee per change per leg of your itinerary. Advanced

purchase rules apply for all date changes. All date changes are based on seat/class availability. Changes to the routing/airports and/or name on your ticket(s) are not allowed. You must contact StudentUniverse prior to your flight for changes (before departure) or cancellations. If you do not check-in on time or cancel your flights prior to departure, the airline can cancel out your flight and any subsequent flights, and prohibit any changes or refunds. If you do not fly on the departure portion of your reservation, you will lose the full value of your ticket(s). Do not book a round-trip flight only to use the return portion.

If you are traveling internationally on a round trip or one way ticket, some countries have additional passport/visa requirements. It is your responsibility to ensure you have the proper visas/documents. Failure to have documentation may result in denied boarding or denied entry and you will lose the full value of your ticket(s).

If you are traveling internationally, your flight may be subject to [disinsection](#).
If you have any further questions about your flight, please contact us for more information.

Customer Service

Phone Number:

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+0 808 234 4107 (Toll-free within the UK)

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